

Expedia TAAP

World-class booking platform made for travel agencies and advisors

Your expertise is in high demand 46% 50% of travelers¹ of travelers² are more likely to use a say travel is more travel advisor today important to them now than they were in the than it was pre-pandemic past

Meeting the demands of your travelers isn't always easy

01

Stay competitive with the right choices

Provide the right options at the right price to meet your clients' needs

02

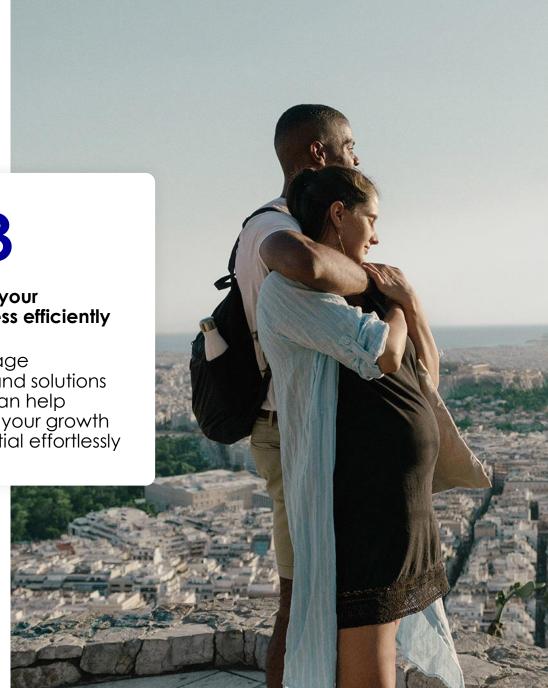
Support great traveler experiences

Offer your clients an exceptional travel experience at any stage of their trip

03

Scale your business efficiently

Leverage tools and solutions that can help reach your growth potential effortlessly



Expedia TAAP

Plan, book, and manage trips — all in one place



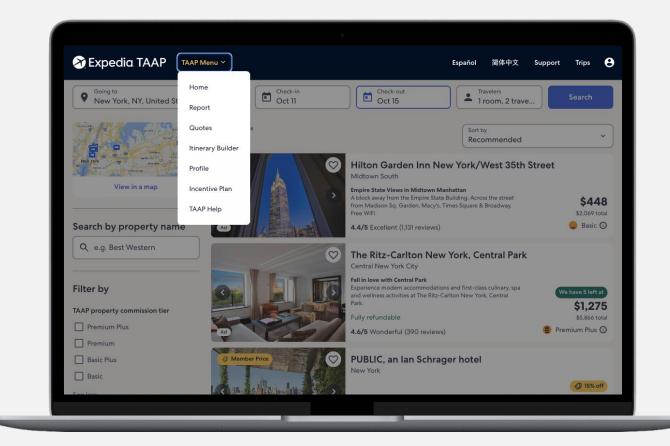
An end-to-end booking platform, specifically built for travel advisors



Simplify and grow your business with our expertise and partnership



Enable exceptional experiences for your clients at every step





Book confidently with directly contracted hotels

Receive instant confirmation, reliable traveler experiences, and faster resolution, when needed.

Stay ahead with exclusive, competitive rates

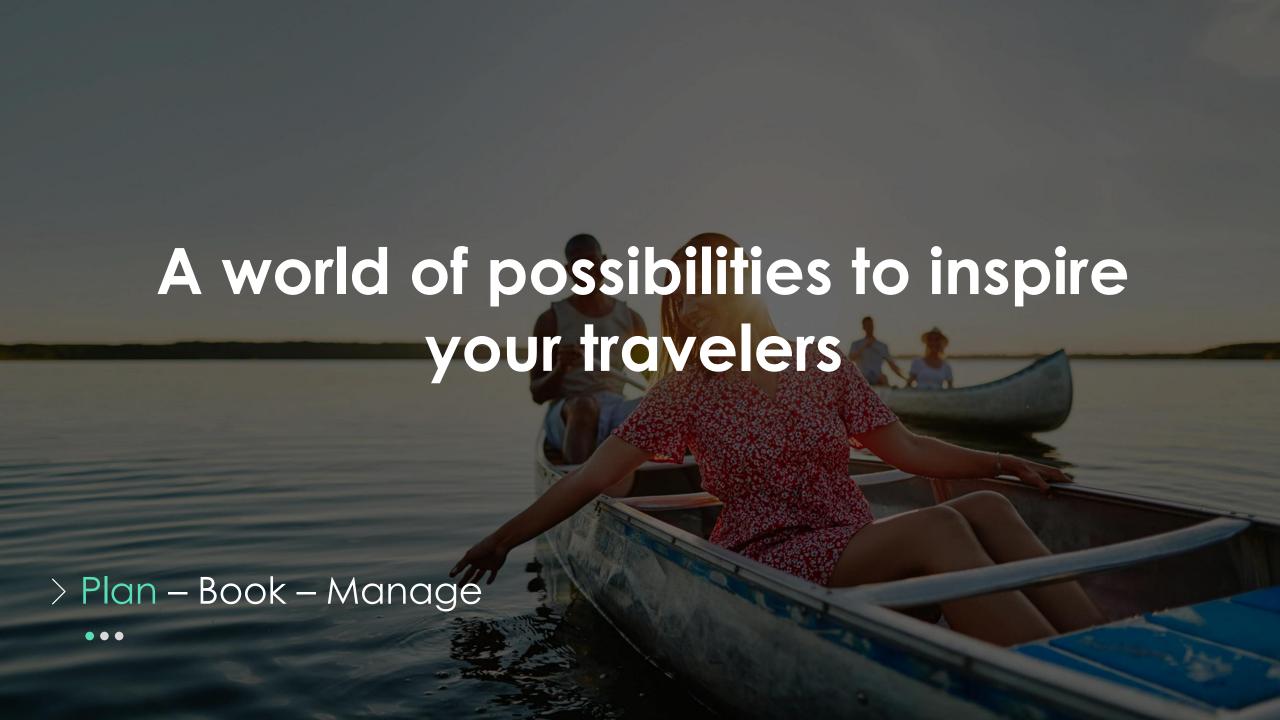
Special rates like package rates offer up to 20% off published rates on consumer sites.

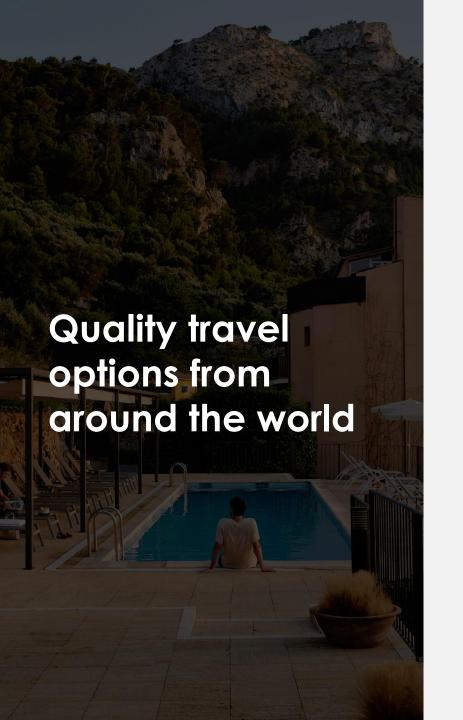
Maximize your profit while staying competitive

The commission is based on total gross booking value inclusive of taxes and fees, without any markups.

Increase productivity using an intuitive experience

World-class booking experience and travel technology brings ease of use.







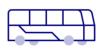
500+



220,000+ activities



175+
car rental companies



3,900+
ground transportation



3,000,000+ accommodations

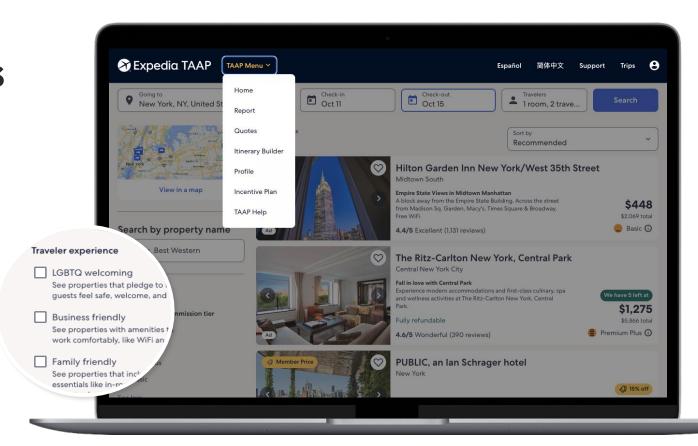
Hotel

- Villa
- Bed & Breakfast
- Resort
- Vacation rentals
- 35+ types

Effortlessly find ideal options for your travelers

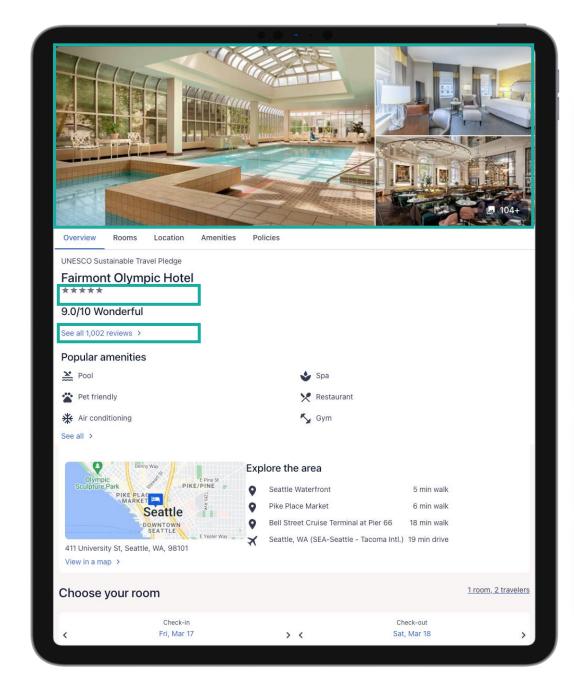
Filter examples:

- Amenity
- Travel experience
- Ratings
- Standard lodging class and type
- Payment options
- Commission tiers
- And more



Excite travelers through quality content

Verified reviews, ratings, images and transparent pricing



13M in

Properties images

75M

Ratings

58M+

Traveler reviews

7.5M

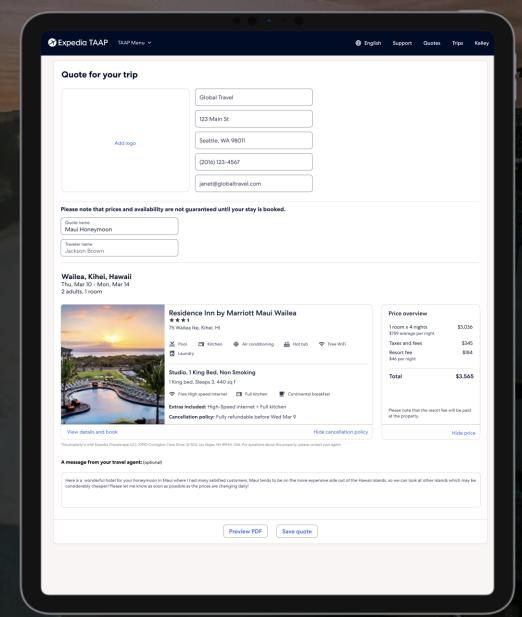
Room images

No hidden fees

Convert more inquiries into bookings, quickly

78% of consumers buy from businesses that respond first

- Generate customizable and trackable quotes with two clicks
- Help travelers explore their options efficiently
- Manage quotes in one place



The best choices for your travelers and business

> Plan - Book - Manage

Impressive rates and offers for your travelers and business

Offer more competitive rates to clients

Save up to 20% on hotels by creating special package deals pairing flights, car rental, or transfers with 350K+ properties

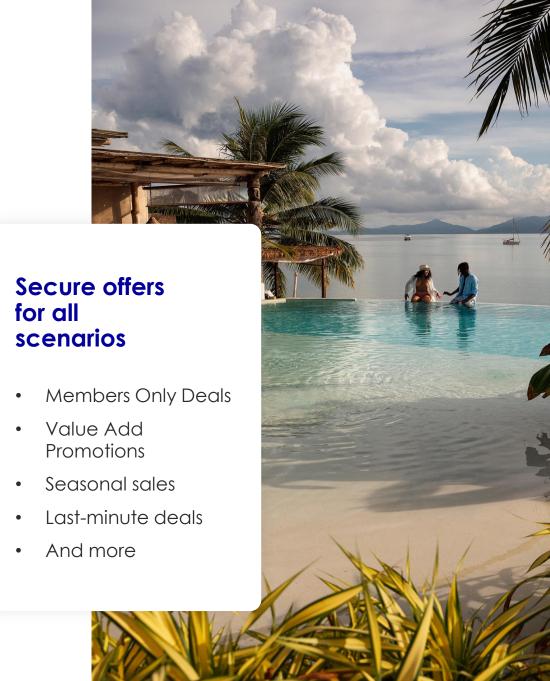
Earn more commission with wholesale rates

Exclusively through Expedia Group, offering over 150,000 room types from popular international properties, like:



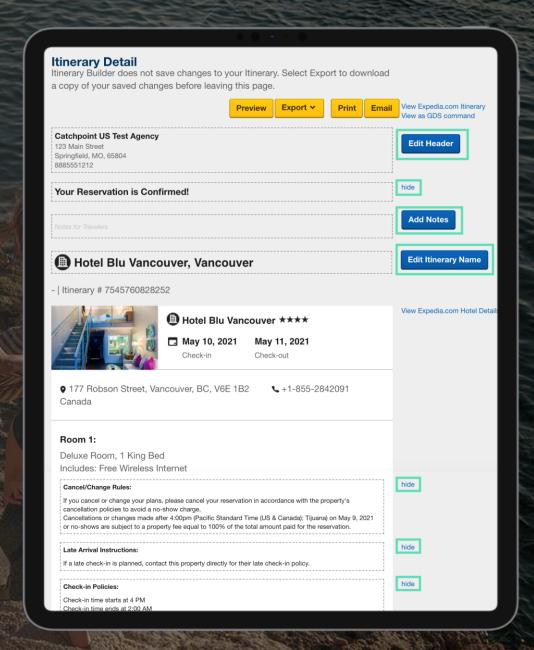






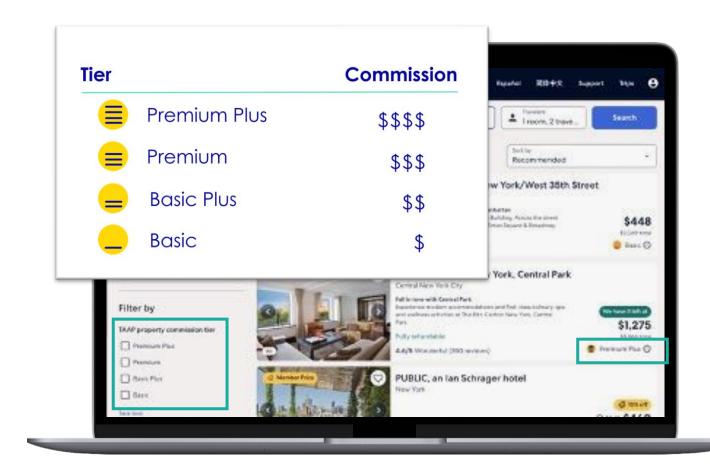
Generate professional itineraries easily

- Auto-populated travel itineraries in under 20 seconds
- Customizable details with options to add or hide notes
- Exportable documents in a variety of formats
- Your business's brand incorporated



Maximize your profit with commission tiers

- Get higher commission rates by prioritizing the property commission tiers
- Review your earnings throughout the lodging shopping path
- Receive seamless and consistent commission payments
- Grow commission rate by moving up the agency tiers — book more, earn more!



Improve cash flow with deferred payments

Exclusively offered to select partners



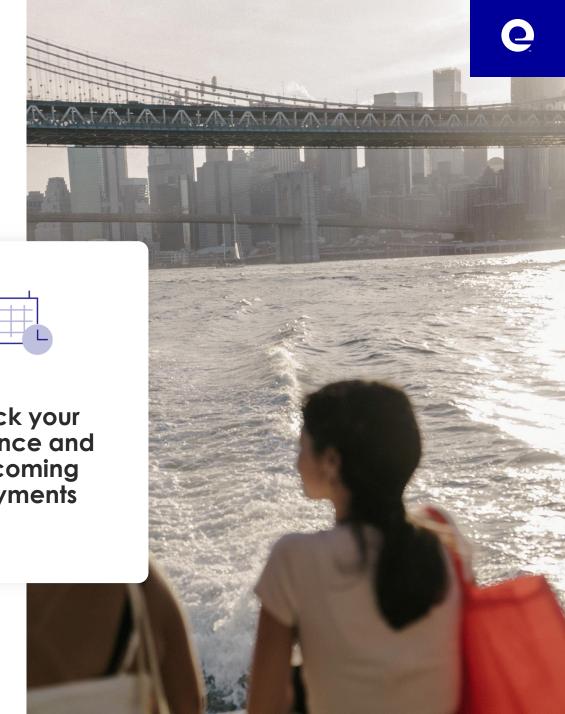
Secure better rates by booking early without a down payment



Manage traveler and payment information

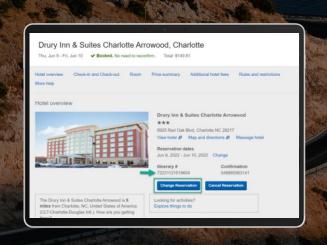


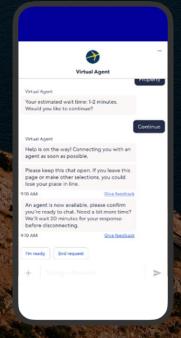
Track your balance and upcoming payments





Manage bookings from your channel of choice





Self-service manager

The fastest way to change or cancel bookings via the trip details page

Virtual Agent

Mobile friendly Al-powered chatbot for self-service of trip management tasks

Seamless handoff to chat with a live agent if more help is needed

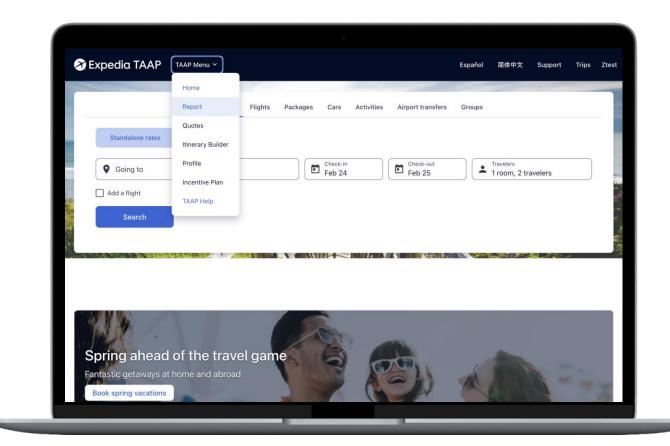


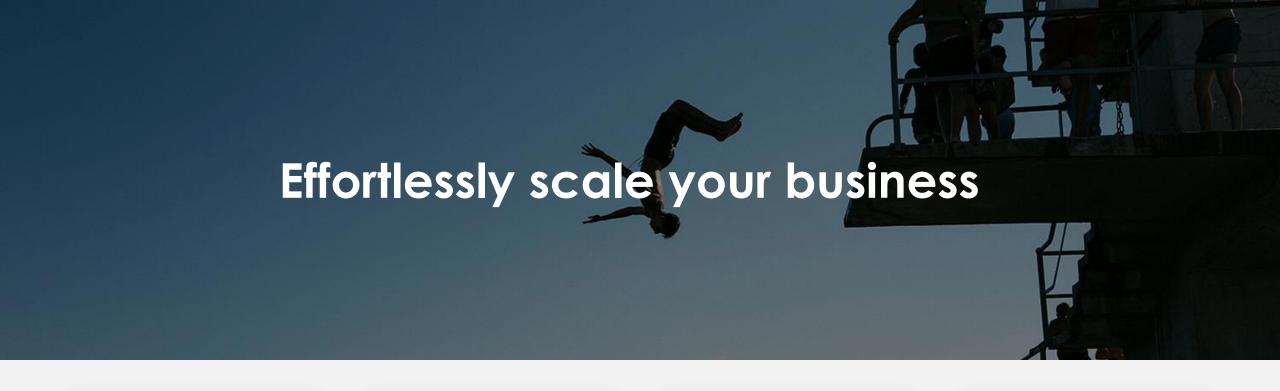
Live Agents

Multinational, multilingual support agents from around the world

Real-time reporting to improve operational efficiency

- Instant access to accurate, transparent and up-to-date data on your report
- Assure your travelers with instant booking confirmations
- Share and manage bookings right away





Easy onboarding to start quickly

Set up for success from the beginning with streamlined onboarding process, step-by-step guides and tutorials

Simplified booking management to streamline operations

Back-office connectivity to consolidate all the booking information via API access

Exceptional support to help you grow

Account manager to help develop a customized growth strategy, and optimize your business

Campaigns to boost revenue

Build your own marketing campaigns with a growing library of ready-made campaigns



What our partners are saying

Top provider, good inventory, resolves issues quickly

"Expedia TAAP is a top provider for WWStay. They have good lodging supply and are extremely prompt in paying marketing fees and resolving issues."

-Padmaraja, Vice President, WWStay

Easy to find the best possible deals

"Booking through Expedia TAAP simplifies our hotel booking process as it makes it easy to find the best possible deals for our clients. The ease of booking with instant booking confirmation is very efficient."

-Poh Ling, Sr. Operations Manager, Mayflower

User-friendly, quick self-service, effective support team

"The Expedia TAAP site is very user-friendly, and best part is we can directly call the Expedia call center with any special requests and they will contact the hotel on the spot, while keeping you on hold, which results in quick resolutions.

The website is so advanced that many amendments can be made online which is really quick."

-Aditaya Puglia, Owner, Elite Celebration

Start growing your business without delay

"One of the most important benefits of Expedia TAAP is that we were able to connect extremely quickly and start our business without delay. We will continue to grow with Expedia TAAP."

-Brendon Loh, Sr. Digital Sales Executive, Trip4asia

Empowering HolidayXP to grow their franchise and delight travelers

The challenge: HolidayXP needed access to a wide range of quality travel products with comparable or better rates than what their travelers would find online.

With Expedia TAAP:

Exceeded

30%

booking growth within a year

Signed

12

new homebased advisors Reached

Platinum

status in just a year





Helping 1000 Mile Travel Group provide corporate travel solutions

The challenge: 1000 Mile Travel Group wanted to make, confirm, and amend bookings in the shortest amount of time possible - while delivering five-star service. They were also looking for prepaid rates, flexible cancellation and last-minute availability to meet corporate traveler needs.

With Expedia TAAP:

Exceeded

20%

revenue growth for 3 consecutive years Signed

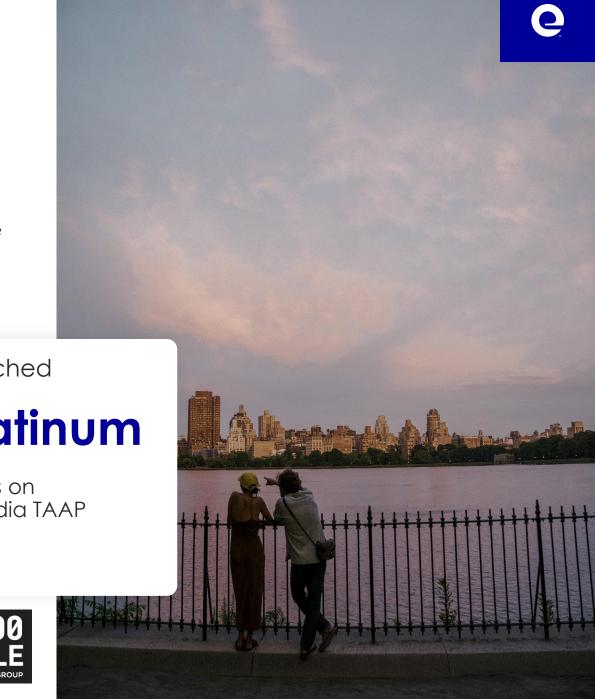
new experienced home-based professionals since 2017

Reached

Platinum

status on Expedia TAAP





01

Offer depth and breadth of quality travel options

02

Stay competitive with exclusive rates and commissions

03

Scale business effortlessly with intuitive tools that improve productivity

Expedia TAAP

An intuitive shopping and booking solution made just for travel advisors

Register today

Register your agency within minutes by visiting: https://www.expediataap.com.sg/



