Higher Nitec in Business Information Systems

HF3BI

Higher Nitec in Business Information Systems

3 month IA Duration

BI43002FPE|BI49040E

1. Identify company's business focus

2. Practise work safety and housekeeping.

3. Perform system administration / backup / recovery / replication

4. Install / configure / maintain networks, hardware peripherals, operating systems / software applications.

5. Provide helpdesk support on IT systems.

6. Provide support to company's technical seminars / product launches / trade exhibitions / other technical events

7. Monitor and track system usage, performance logs

8. Prepare / update report, presentation and documentation

HF3BI, HF2BI, HFXBI, HF2BI21

Higher Nitec in Business Information Systems

6 month IA Duration

BI53007FPE|BI53008FPE

1. Identify company's business focus

2. Practise work safety and housekeeping.

3. Perform system administration / backup / recovery / replication

4. Install / configure / maintain networks, hardware peripherals, operating systems / software applications.

5. Provide helpdesk support on IT systems.

6. Provide support to company's technical seminars / product launches / trade exhibitions / other technical events

7. Monitor and track system usage, performance logs

8. Prepare / update report, presentation and documentation

9. Provide testing/documentation updates/rollout of business software

10. Provide support services for sales and marketing

11. Install/set up/backup and recovery of databases

12. Configure user interfaces according to business logic