

[For Students] - FAQs for Students with Outstanding Fees

Q1. When do I need to make fee payment?

Students are required to pay their term fees by PSEA/GIRO/online payment/financing schemes* for all terms (including fees owed for previous enrolment) by the stipulated dates in their notification letters/emails in order to remain in their course of study.

* Applicable to full-time Technical Diploma students only

Q2. Can bursary or financial assistance amount be used to offset my outstanding fees?

Starting from year 2027, for students with outstanding fees after deduction of PSEA/GIRO/Online Fee payment and are awarded govt bursaries (Higher Education Community Bursary or Higher Education Bursary), the bursary quantum will be used to offset the outstanding fees before disbursement of the balance quantum.

Q3. What will happen to students with outstanding fees if fees are not settled by the date stipulated?

Starting from year 2027, students with outstanding fees may be subject to the following measures:

- Barred from being nominated for awards
- Withholding of examination collaterals (e.g. transcripts, certificates, statement of results)
- Discontinuation from course of study

To avoid these measures, students are advised to settle any outstanding fees by the stipulated deadlines.

Q4. What support is available for students with genuine financial difficulties?

Bursaries and financial assistance are available to eligible students. Please click [here](#) for more information. Students may also approach their class advisors for assistance.

Q5. Can I attend classes if I am discontinued from my course?

No. Discontinued students are not allowed to attend classes.

Q6. Can I be reinstated to my course of study if I am discontinued from my course?

Students can approach the Customer & Visitor Centre in their College to make fee payment in order to be reinstated to their course of study.

Q7. If my examination collaterals have been withheld due to outstanding fees, can my examination collaterals be released to me?

Students can approach the Customer & Visitor Centre in their College to make fee payment in order for their examination collaterals to be released to them.