



Victims of online harm in Singapore
can now seek timely redress from the

Online Safety Commission

What is the OSC?

The Online Safety Commission (OSC) is set up to **provide victims of online harm with timely relief**. If, after receiving a report, the OSC finds that online harm has occurred, it can take action to stop the harm. The Commissioner can give directions to remove the harmful content.

If you need immediate help



In immediate danger
Call the Police: 999
SMS: 70999



For emotional support
National Mindline: 1771
WhatsApp: +65 6669 1771

Who can report?

You can report if you are the victim of the online harm.

You must be a Singapore citizen, a permanent resident of Singapore, or a long-term pass holder.

If you need help reporting, you can:

- Ask your parent or guardian to report for you if you are below 18 years old, or
- Authorise someone to report for you

Five categories of online harm and how to report them



Intimate image abuse

When someone shares intimate images or videos of you (*real or generated*) without your consent



Image-based child abuse

When you are younger than 16 and someone shares sexual, violent or abusive images or videos of you (*real or generated*)



Doxxing

When someone shares your identity information (*such as name, email or residential address*) with the intention to cause harm to you



Online harassment

When someone shares threatening, abusive, insulting, sexual or indecent material about you or sends such material to you online



Online stalking

When someone repeatedly makes or tries to make unwanted contact with you or people related to you online

Report to the OSC
www.osc.gov.sg

First, report to the platform where the harm occurred.
If the platform does not respond adequately within 24 hours, **you can report to the OSC.**
www.osc.gov.sg

What you will need to provide

Proof of identity

- Use Singpass or attach a copy of your NRIC or valid ID
- If reporting for someone else:
 - **Parents and guardians:** Proof of relationship
 - **Other representatives:** Signed authorisation form and the victim's identity document

A description of what happened

- Who was involved (*usernames, accounts, profile links*)
- What harm was caused
- How the harmful content was shared (*including which platforms*)

Supporting evidence

- Screenshots
- Links
- Include date and time
- Reports made to platforms, if any

For online harassment and online stalking only:

- Proof you reported to the platform at least 24 hours ago

What happens next?

After reporting, you will receive a confirmation email. The OSC will then assess your case. If it falls under any of the categories of the harms described above and the Commissioner has reason to suspect that online harm has occurred, the Commissioner can take action to stop the harm, such as giving directions to remove the content, or limit or disable the perpetrator's account.