

# Red and Green Channels

Know where to go at the checkpoints



Do you have anything to declare?

If No → Green Channel



**Customs**  
Nothing To Declare



Step **01.** **Green Channel**  
When is this right for you?

Use the Green Channel if all of the following apply:

- Used personal belongings
- Taxable goods within your GST import relief amount, or GST has been paid
- Dutiable goods within your duty-free concession, or if you have paid the duty/GST required
- Goods are not controlled or prohibited

If Yes or Unsure → Red Channel



**Customs**  
Goods To Declare



Step **02.** **Red Channel**  
When should you declare?

You should declare through the Red Channel if any of these apply:

- Dutiable or taxable goods exceeding your duty-free concession or GST import relief
- Controlled or restricted goods
- Prohibited goods
- Goods for sale or business use
- Goods imported for commercial purposes

Step **03.** **Controlled and Prohibited Goods**

**DECLARATION NEEDED!**

## Controlled Goods

These may be allowed with approval from the relevant Competent Authorities.



Medicines and health products



Food items



Plants and animals



Drones



Telecommunications equipment



Weapons and replicas

## Prohibited Goods

Must not be brought in.



Chewing gum for sale



Obscene publications



Counterfeit goods



Firearms and explosives

**IMPORTANT : If you have these, always declare**

Step **05.** **Common questions travellers ask**

Step **04.** **Check your eligibility for duty-free concession or GST import relief**

- Q1: Do I need to declare gifts?**  
Yes, if they exceed your GST import relief.
- Q2: What if I am unsure?**  
Choose Red Channel and ask.
- Q3: What happens if I do not declare?**  
Penalties, fines, or seizure may apply.

Limits vary by item and travel duration.

Find out more information:

- Duty-Free Concession for Liquor Products
- GST Import Relief
- Common traveller scenarios



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