



Harnessing the Power of Volunteers: The Allkin Experience

Social Service Summit 2025
3rd July 2025



An illustration on a solid blue background. On the left, a light-skinned hand with a purple wristband holds an orange watering can, pouring water. On the right, a dark-skinned hand holds a pink watering can, also pouring water. In the center, a small green plant with two leaves is being watered. The text 'Sustainable change is the work of many' is written in white, bold, sans-serif font across the middle.

**Sustainable
change is the
work of many**

Meet Nigel & Jackie, a dynamic *volunteer duo*

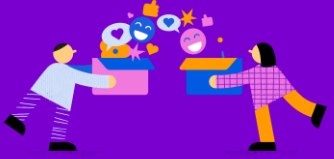
Nigel started volunteering with Allkin in
2022

His wife, Jackie, joined in
2023





Deeper empathy and understanding



Quality time



Reduced anxiety



Stronger support network



Focus on more critical or complex needs





Ecosystem of care



>4, 
volunteers

**From 1 April 2024 – 31 March 2025*

49%

Corporates

30%

Schools

21%

Individuals
& Groups

Volunteerism must be meaningful for all



Volunteers

- Personal growth
- Improved well-being

Clients

- Improved well-being
- Knowledge & skills
- Desire to volunteer

Agency

- Enhanced service provision
- Capability building



6 strategies to drive sustainable volunteerism



#1

Strength-Based Approach

Discovering and harnessing the **unique strengths** of volunteers to support community needs.



#2

Locale-Based Approach

Activating volunteers to contribute meaningfully, starting from within their **immediate neighbourhoods**.



#3

Cultivate Win-Win Partnerships

Building relationships centred on **mutual trust and understanding** to encourage long-term support.



#4

Volunteer Role Redesign

Proactively developing or adapting volunteer roles to tap on ready resources, augment manpower, and address needs



#5

Forming Volunteer Networks

Initiating or encouraging the formation of **formal and informal volunteer networks**, that inspire each other to come on board.

VOLUNTEER

**CLOSE TO YOU &
CLOSER TO YOUR
HEART**



SG Cares
Volunteer Centre
@Punggol



Soe and Tara, Volunteer Befrienders

#6

Capability Building & Development

Thoughtfully curated **upskilling workshops** to enhance the quality and management of volunteers



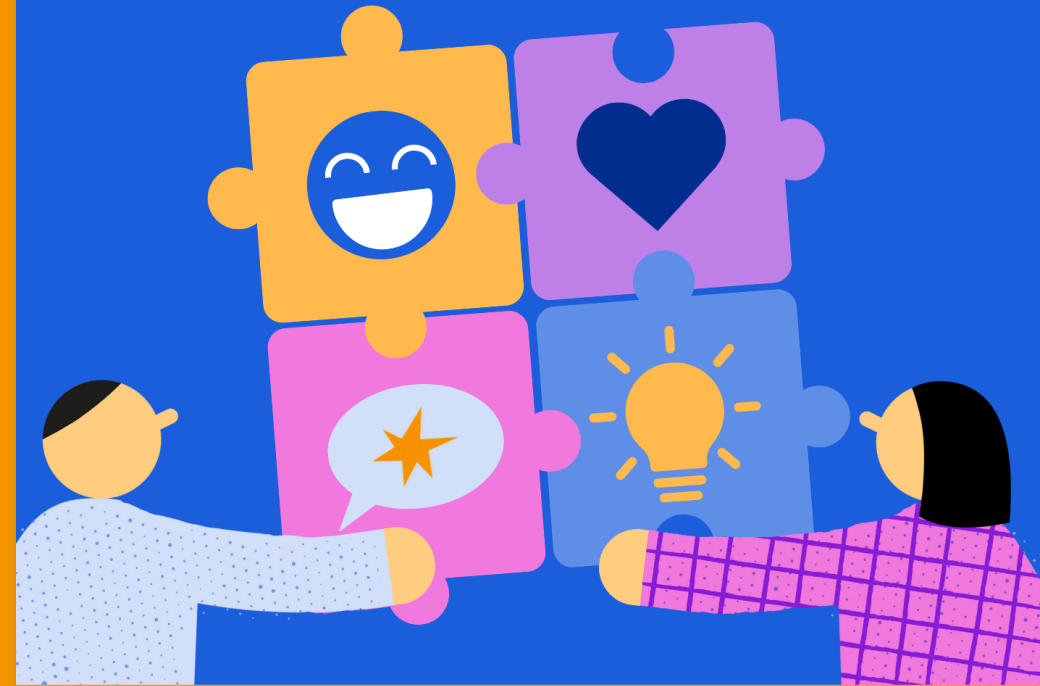
The **Volunteering Playbook** is designed to serve as a **comprehensive guide** for individuals and groups seeking to make a **positive impact in the community through volunteerism**.

This is a collaboration between the SG Cares Volunteer Centres @ Ang Mo Kio, Punggol, and Sengkang, operated by Allkin Singapore, and Nanyang Polytechnic's Community Service Club.



Volunteering Playbook

Plug, plan, and play your way to meaningful impact



A publication by:







*We can
create change
together*



What would it look like if every
programme welcomed **citizen**
contribution as **essential**, not
optional?



The future of care lies in relationships



SG Cares Volunteer Centres @ Ang Mo Kio, Punggol and Sengkang operated by Allkin Singapore

