



MEDIA RELEASE

ACRA SERVICE COUNTER CO-LOCATES AT REVENUE HOUSE TO OFFER BUSINESSES INTEGRATED SERVICE EXPERIENCE

Singapore, 12 September 2018 – The service counter of the Accounting and Corporate Regulatory Authority (ACRA) is now located at the new Taxpayer and Business Service Centre in Revenue House. The counter is located with those of the Inland Revenue Authority of Singapore (IRAS), SME Centre¹ and CorpPass. The co-location of these service counters is in line with on-going efforts to serve citizens and businesses better, as “One Public Service”.

2 Business customers can now enjoy an integrated service experience as they no longer have to go to different locations when they need assistance from these agencies. At Revenue House, businesses and companies can access the following services:

Taxpayer and Business Service Centre (Level 1)

- Business registration and company incorporation (general enquiries on setting up, managing and closing a business)
- Tax matters (e.g. income tax, property tax, goods and services tax)
- Application of CorpPass
- Business advisory assistance for small and medium-sized enterprises

There are also self-help kiosks at the Centre for customers to access ACRA and IRAS’ e-services conveniently.

3 Business customers are encouraged to book an appointment with [IRAS](#), [ACRA](#), [SME Centre](#) and [CorpPass](#) before visiting the Taxpayer and Business Service Centre. The centre is open from Monday to Friday, from 8.00am to 5.00pm, and from 8.00am to 1.00pm on eve of Christmas, New Year and Chinese New Year.

4 Said Ms Lynda Neo, company secretary of Asia Star (S) Pte. Ltd., who has visited ACRA’s service counter at Revenue House, “The relocation is a very smart move to have everything under one roof. It is also convenient to us and we are happy with the very pleasant and warm customer service.”

###

¹ Introduced in 2013, SME Centres are one-stop centres supported by Enterprise Singapore to provide SMEs with free business diagnosis and advice, capability workshops and guidance on assistance schemes.

About ACRA

The Accounting and Corporate Regulatory Authority (ACRA) is the national regulator of business entities, public accountants and corporate service providers in Singapore. We promote a trusted and vibrant environment for businesses to thrive and flourish, and contribute towards making Singapore the best place for business.

For more information, please visit: www.acra.gov.sg

Follow ACRA on [facebook.com/SG.ACRA](https://www.facebook.com/SG.ACRA) and twitter.com/ACRA_SG