

CATEGORY	: Information Technology Award
ORGANISATION	: PhilHealth Regional Office IVA
CONTACT PERSON	<i>M. L. N. Reyes</i> Walter R. Bacareza Area Vice President for North Luzon Sector Concurrent Area Vice President for South Luzon and NCR <i>DR</i> Danilo M. Reyes, MD, MPA Regional Vice-President PhilHealth Regional Office IVA
NAME OF PROJECT	: Integrated Accounts Information Management System (IAIMS)
OBJECTIVE AND NATURE OF PROJECT	: The Integrated Accounts Information Management System (I-AIMS) was created in 2017 for intensive Employer Accounts Monitoring. The project aims to assist our Accounts Officers in monitoring their employer accounts as well as in the processing of billing statements with regard to their missed payments. Features are as follows but not limited to 1. Management of Employer Accounts. 2. Supervisors can monitor the performances of their respective Accounts Officers. 3. Monitoring of regularity of payments and employer reports. 4. Monitors drastic changes in monthly payments and/or monthly employer reports. 5. Automatic identification of employer's delinquencies. 6. Automatic computation of interests for non-remitting employers. 7. Billing process for unwarranted claims. 8. Endorsement of erring non-compliant employers to our Legal Office. 9. Electronic logbook for communications with employers. 10. Identification of employers who would fall under the Corporate Order 2017-0053: Handling of Unlocated Employers Rev. 2 11. Automated assessment of Accounts Officers'

		performance.
WHY IT SHOULD BE RECOGNISED	:	The system proves to be effective based on the performances made by the Accounts Officers up to the Regional Level. 1. Accounts Officers are ranking top performers on a National Level. 2. The Regional Office was able to attain outstanding remittance and reporting rates for the formal sector. 3. Php 39,107,191.59 have been collected from billing statements from October 2020 to the present. This was made possible through the increased capacity in the generation of billing statements. 4. Close monitoring resulted in an increase in the filing of cases for erring employers. 5. The system was adopted by other PhilHealth Regional Offices. 6. The system was recognized and awarded in PhilHealth PRAISE Award last 2022.
SUMMARY OF THE PROJECT	:	The I-AIMS is an excellent accounts management tool for implementation, monitoring, and reporting. Additionally, it is electronically linked to the Legal Services Unit for unwarranted claims cases, and delinquent employers. The system was deployed and is being used by PhilHealth Regional Offices IVB, III, NCR-North, and NCR-South. The region's commitment to continually improve our systems and processes also translates to the system design hence data normalization was done for employer's information, added the Philippines Standard Geographic Code (PSGC), and national level office structures. The prototype for the User Interface was also done.