

Annex - Factsheet on New Mandatory Online Refresher Quiz for All Licensed Security Officers

Licensing and Regulatory Requirement

Security Officers whose licences are expiring on or after 1 January 2024 will be informed to attempt the online refresher quiz from 1 October 2023 (three months before their licence expiry).

It is mandatory to pass the refresher quiz before they are eligible for licence renewal. The licence validity for Singapore Citizens/Permanent Residents is five years and the validity for Work Permit (WP) holders corresponds to their WP expiry.

How and Where to Assess the Refresher Quiz

Currently, PLRD sends out a renewal notice to the Security Officers three months prior to their licence expiry. With effect from 1 October 2023, the renewal notice will include a link (in the form of a QR code) to access the refresher quiz and accompanying training package. The link to the refresher quiz and training package will also be included on SPF's webpage on Security Officers' licences.

Modality and Content of the Refresher Quiz

The refresher quiz will include topics from the prevailing enhanced BLUs, current/new laws, policies and guidelines. Security Officers can access the training package and complete the quiz on their own time via personal electronic devices (e.g. laptop, mobile phone etc). The quiz will comprise 20 multiple choice questions randomised from a question bank.

Accompanying Training Package to Prepare Security Officers for the Refresher Quiz

To assist the Security Officers in preparing for the quiz, a training package will be provided to all licensed security agencies and made available on SPF's website for officers' reference.

Cost

The refresher quiz will be administered by a vendor, at a fee of \$20. Security officers have unlimited attempts to pass the quiz. For timely renewal of their licence, officers should pass the quiz within three months of their renewal notice.