

20 February 2025

Ms Grace Fu
Minister for Sustainability and the Environment

The Public Toilets Taskforce was commissioned in March 2024 by the Ministry of Sustainability and the Environment (MSE) to study and recommend solutions to improve the cleanliness of public toilets. The Taskforce comprises representatives from key stakeholder groups, such as professionals, operators, industry associations as well as government agencies. We focused on public toilets that consistently fare poorly in cleanliness surveys, such as those at coffeeshops and hawker centres.

2 Over the course of its work, the Taskforce has assessed the key issues faced by premises with poor-performing public toilets and identified four key pillars that would be important in ensuring cleaner public toilets. These are (1) Design and Infrastructure, (2) Cleaning and Maintenance with Adoption of Technology, (3) Monitoring by All Stakeholders, Audit and Enforcement, and (4) Engagement and Outreach.

3 We are happy to report that the Taskforce has completed its work and hereby submits 10 key recommendations, centred on these four pillars. We hope that these recommendations will be considered positively by MSE, and be adopted and implemented widely by all stakeholders to bring about cleaner public toilets for everyone.

4 We thank you for the privilege of serving on the Public Toilets Taskforce.

Co-Chairs:



Mr Baey Yam Keng
Senior Parliamentary Secretary
Ministry of Sustainability and the
Environment



Mr Andrew Khng
Chairman
Public Hygiene Council

Members:

Mr Andrew Ang
(President,
Environmental
Management Association
of Singapore)

Mr He Kang Wei
(Director (Rejuvenation &
Town Councils), Ministry
of National
Development)

Mr Kenneth Lee
(President, Kheng Keow
Coffee Merchants
Restaurant and Bar-
Owners Association)

Dr Abdul Jalil Abdul
Kader
(Assistant CEO
(Operations),
Singapore Food Agency)

Mrs Heng-Ng Mien Joo
(Group Director,
Properties and Land
Group, Housing and
Development Board)

Mr Koh Min Ee
(Divisional Director,
Environmental Policy
Division, Ministry of
Sustainability and
the Environment)

Mr Chan Jian Kai
(Head of Operations,
Koufu Pte Ltd)

Mr Ho Chee Kit
(President (Restroom
Association (Singapore))

Ar. Melvin HJ Tan
(President, Singapore
Institute of Architects)

Mr Chew Ming Fai
(Director-General (Public
Health), DCEO, National
Environment Agency)

Assoc Prof. Ho Kong
Chong
((Head of Studies),
Urban Studies
National University
of Singapore)

Dr Paulin Straughan
(Professor of Sociology
(Practice) and Dean of
Students, Singapore
Management University)

Mr Choo Chee Wee
(Editor, Shin Min Daily
News)

Mr Hong Poh Hin
(Chairman, Foochow
Coffee Restaurant & Bar
Merchants Association)

Dr Tan Chee Keong
(Principal Fellow,
Permanent Way and
Buildings and Facilities,
SMRT)

Mr Clarence Tan
(General Manager,
Marine Parade Town
Council)

Mr John Leong
(Deputy Chief Editor,
Channel News Asia)

Mr Tan Jwu Yih
(Director
(Building Plan and
Universal
Design Department),
Building and Construction
Authority)

Mr Dennis Quek
(General Manager,
Fairprice Group
(Kopitiam))

Ms Kartini Omar
(Group Director, Park
Development and Design
Division, National Parks
Board)

Ar. Tan Yong Shen
(Assistant Director, Design
Standards, SportSG)