ZIMMER BIOMET

October 31, 2018

To: Risk Managers

CC: Chairman Medical Board and relevant Head of Departments

Subject: **URGENT MEDICAL DEVICE RECALL**

Affected Product: NexGen® Complete Knee Solution Femoral Augment Block Distal Only

Item Number	Lot Number	UDI Number
00599003523	62925336	[redacted]

Zimmer Biomet is conducting a lot specific medical device recall for the NexGen® Complete Knee Solution Femoral Augment Block Distal Only because the screw is missing from the package.

Risks		
Describe immediate health consequences (injuries or illness) that may result from use of or exposure to the product issue.	Most Probable	Highest Severity
	None	*Delay in surgery by less than 30 mins*
Describe long range health consequences (injuries or illness) that may result from use of or exposure to the product issue.	Most Probable	Highest Severity
	None	*None*

Our records indicate that you may have received one or more of the affected products. The affected units were distributed between April 2015 and June 2015.

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Risk Manager Responsibilities:

1. Review this notification and ensure that affected personnel are aware of the contents.
2. If you have affected product at your facility, assist your Zimmer Biomet sales representative and quarantine all affected product. Your Zimmer Biomet sales representative will remove the affected product from your facility.
3. Complete **Attachment 1 – Certificate of Acknowledgement** and send to CorporateQuality.PostMarket@zimmerbiomet.com. This form must be returned even if you do not have affected products at your facility.
4. Retain a copy of the acknowledgement form with your recall records in the event of a compliance audit of your facility's documentation.
5. If you have further questions or concerns after reviewing this notice, please call customer service at 574-371-3071 between 8:00 am and 5:00pm EST, Monday through Friday. Calls received outside of call center operating hours will receive a voicemail prompt or be transferred to an on-call representative in the event of an emergency. Alternatively, your questions may be emailed to CorporateQuality.PostMarket@zimmerbiomet.com.

Other Information

This medical device recall was reported to the U.S. Food and Drug Administration and will be reported to other Competent Authorities, Notified Bodies, and Regulatory Authorities as required.

- Med Watch Reporting: Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's Med Watch Adverse Event Reporting program either online, by mail, or by fax.
- Online: www.fda.gov/medwatch/report.htm
- Mail: Use postage paid, pre-addressed form FDA 3500, available at: www.fda.gov/MedWatch/getforms.htm
- Fax: 1-800-FDA-0178

Under 21 CFR 803, manufacturers are also required to report any serious injuries where a product has contributed or may have contributed to the event. Please keep Zimmer Biomet informed of any adverse events associated with this product or any other Zimmer Biomet product by emailing product.experience@zimmerbiomet.com.

Thank you for your assistance. We regret any inconvenience caused by this recall.

Sincerely,

[redacted]

Kevin W. Escapule
Post Market Surveillance and Regulatory Compliance Director

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ATTACHMENT 1
Certificate of Acknowledgement

IMMEDIATE RESPONSE REQUIRED – TIME SENSITIVE ACTION NEEDED

Affected Product: NexGen® Complete Knee Solution Femoral Augment Block Distal Only
Field Action Reference: ZFA2018-00459

Do you have affected product in your facility?
(Hospital Facility Only: Please mark the appropriate response.)

☐ **Yes**, we currently have one or more affected items in our facility.

☐ **No**, we currently have no affected items in our facility.

By signing below, I acknowledge that the required actions have been taken in accordance with this recall notice.

Printed Name: _____ **Signature:** _____

Title: _____ **Telephone:** ( ) ____-_____ **Date:**____/____/____

Facility Name: _____

Facility Address: _____

City:_____ **State:**_____ **ZIP:**_____

Note: This form must be returned to Zimmer Biomet before this action is closed for your account. It is important that you complete this form and email a copy to CorporateQuality.PostMarket@zimmerbiomet.com or fax to 574-372-4265.