

Copy: Chairman Medical Board and the relevant Heads of Departments

June 19, 2017

**URGENT PRODUCT RECALL  
MEDICAL DEVICE FIELD CORRECTION**

**Maquet/Datascope CS100i Intra-Aortic Balloon Pump (IABP)  
Maquet/Datascope CS100 Intra-Aortic Balloon Pump (IABP)  
Maquet/Datascope CS300 Intra-Aortic Balloon Pump (IABP)**

AFFECTED PRODUCT	PART NUMBER	DISTRIBUTION DATE
CS100i IABP CS100 IABP CS300 IABP	0998-UC-0446HXX; 0998-UC-0479HXX 0998-00-3013-XX; 0998-UC-3013-XX 0998-00-3023-XX; 0998-UC-3023-XX	March 24, 2003 through December 11, 2013

**PLEASE FORWARD THIS INFORMATION TO ALL CURRENT AND POTENTIAL CS100i, CS100 AND CS300 INTRA-AORTIC BALLOON PUMP (IABP) USERS WITHIN YOUR INSTITUTION.**

**Dear Risk Manager,**

This Urgent Medical Device Field Correction involves issues presented below, that could result in an interruption and/or delay in therapy to the patient during use and/or prior to using your CS100i, CS100 or CS300 IABP. This field correction also applies to any System 98 or System 98XT IABP which was converted to a CS100i or CS300 IABP.

Identification of Problem:

Maquet/Getinge has received a complaint involving a CS300 IABP that did not pump due to an electrical test failure code #58 (power up vent tests fail), maintenance code #3, and an autofill failure, which has been associated to a patient death due to the failure of the device to initiate therapy.

An electrical test failure code #58 is caused by a solenoid valve requiring more power than the solenoid driver board can deliver to open the valve. The lack of power prevents the coil from moving the plunger causing the valve not to open. This is recognized by the system as an electrical test failure code #58 upon powering on the IABP. Units distributed after December 11, 2013 are not affected by the field correction.

Maquet/Getinge is working on replacement of the solenoid driver boards. Replacing the board requires a service representative to perform service to the CS100i, CS100 and CS300 IABPs.

**Maquet/Getinge would like to inform our customers affected by the field correction that the risk-benefit of using an affected CS100i, CS100 or CS300 IABP should be assessed by your medical team for each patient, when no alternative IABP or alternative therapy is available.**

**General Information and Overall Action for User:**

Patients receiving IABP therapy are in critical condition and sudden interruption of therapy could result in unsafe, hemodynamic instability. Please adhere to the following instructions when using an affected CS100i, CS100 or CS300 IABP:

- 1) Pursuant to the WARNINGS section of our CS100i, CS100 or CS300 IABP Operating/User Instructions, clinicians are instructed not to leave the patient unattended during IABP therapy.
- 2) An additional hazard associated with a sudden shutdown is related to the static condition (no inflating or deflating) of the balloon during the interruption of therapy. It is important to note the following WARNING in the CS100i, CS100 or CS300 IABP Operating Instructions Manual:

***WARNING: The patient balloon should not remain inactive in the patient (i.e., not inflating or deflating) for more than 30 minutes, due to the potential for thrombus formation.***

- 3) Until the service is performed, we recommend powering on the IABP prior to inserting the IAB catheter to allow the IABP to successfully complete its self-test. This action will take less than 60 seconds to perform. In the event the IABP fails to successfully complete the self-test and exhibits electrical test failure code 58, please remove the IABP from service and contact your local Maquet/Getinge Sales & Service Office.

In the unlikely event that a sudden interruption of therapy occurs, transfer the patient to an alternative IABP. If an alternative IABP is unavailable; manually inflate the IAB with air or helium and immediately aspirate. Please refer to the intra-aortic balloon catheter instructions for use, Manually Inflating and Deflating a Catheter. The IAB Instructions for Use reiterates that a catheter should not remain inactive for more than 30 minutes, due to the potential for thrombus formation. Alternatively, the intra-aortic balloon catheter should be removed from the patient. The patient should be treated according to your facility's treatment protocols and caregivers' clinical judgment to ensure hemodynamic stability.

**Corrective Action:**

Your facility will be contacted by a representative of the Maquet/Getinge Service Team to schedule on-site service of your CS100i, CS100 or CS300 IABP.

Please complete the attached Medical Device Field Correction Response Form on page 4 to acknowledge that you have received this Medical Device Field Correction letter. Please return the completed form to your local Maquet/Getinge office. If you are a distributor who has shipped any affected products to customers, please forward this document to their attention for appropriate action.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- **Online:** [www.fda.gov/medwatch/report.htm](http://www.fda.gov/medwatch/report.htm)
- **Regular Mail:** Download form [www.fda.gov/MedWatch/getforms.htm](http://www.fda.gov/MedWatch/getforms.htm) or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form
- **Fax:** 1-800-FDA-0178

Maquet/Getinge Group apologizes for any inconvenience you may experience as a result of this field correction. If you have any questions, please contact your local Maquet/Getinge representative.

Thank you for your cooperation and immediate assistance.

Sincerely,



Karen LeFevere  
Director Regulatory Affairs and Quality Compliance Field Actions  
Getinge

June 19, 2017

**MEDICAL DEVICE FIELD CORRECTION RESPONSE FORM**

Please return the completed form to your local Maquet/Getinge office

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**[FACILITY NAME  
STREET ADDRESS  
CITY, STATE, ZIP CODE]**

I acknowledge that I have reviewed and understand the June 19, 2017 Medical Device Field Correction Update Letter for the affected CS100i, CS100 & CS300 Intra-Aortic Balloon Pump(s) at this facility.

I confirm that all users of the CS100i, CS100 & CS300 Intra-Aortic Balloon Pump(s) at this facility have been notified accordingly.

Facility Representative:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Title: \_\_\_\_\_ Department: \_\_\_\_\_

Facility Name: \_\_\_\_\_

Address, City and State: \_\_\_\_\_

**Please return the completed form to your local Maquet/Getinge office.**