

## Urgent Field Safety Notice

15-19

April 2015

### Dimension Integrated Chemistry Systems

### Dimension Instrument Power Configuration

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Our records indicate that your laboratory has one or more of the Dimension® Integrated Chemistry Systems listed below.

Product	Siemens Material Number (SMN)
Dimension EXL <sup>®</sup> with LM	10472176 (Outside US)
Dimension EXL <sup>®</sup> 200	10636928 (Outside US)
Dimension <sup>®</sup> RxL	10465412 (Outside US)
Dimension <sup>®</sup> RxL HM	10461038 (Outside US)
Dimension <sup>®</sup> RxL Max	10444828 (Outside US)
Dimension <sup>®</sup> RxL Max HM	10444829 (Outside US)
Dimension Xpand <sup>®</sup>	10461849 (Outside US)
Dimension Xpand <sup>®</sup> HM	10461043 (Outside US)
Dimension Xpand <sup>®</sup> Plus	10444837 (Outside US)
Dimension Xpand <sup>®</sup> Plus HM	10444838 (Outside US)

### Reason for Correction

Siemens Healthcare Diagnostics has determined that your Dimension instrument may have been installed with a non-standard instrument power plug. All Dimension instruments require a 20 Amp non-twist lock plug connected directly into a dedicated 20 Amp circuit.

Your Siemens Service Representative will be visiting your lab to inspect your Dimension instrument power plug and wall outlet configuration. If your instrument is configured with a non-standard 15 Amp plug/outlet or a 20 Amp twist lock plug, Siemens will correct the issue identified, ensuring your system is installed according to the instrument requirements.

## **Risk to Health**

The use of a non-standard plug configuration as described may lead to a potential electrical hazard. The likelihood of potential clinical impact or injury due to this issue is extremely low.

Siemens is not recommending a laboratory look back as a result of this issue.

## **Actions to be Taken by the Customer**

Please discuss the content of this letter with your Medical Director.

Please retain this letter with your laboratory records and forward this letter to those who may have received this product.

Complete and return the Field Correction Effectiveness Check Form attached to this letter.

We apologize for the inconvenience this situation has caused. If you have any questions, please contact your local Siemens Service Representative.

Dimension, Dimension EXL, and Xpand are trademarks of Siemens Healthcare Diagnostics.

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**FIELD CORRECTION EFFECTIVENESS CHECK**

Dimension instrument Power Configuration

This response form is to confirm receipt of the enclosed Siemens Healthcare Diagnostics Urgent Field Safety Notice 15-19 dated April 2015 regarding Dimension instrument Power Configuration. Please read each question and indicate the appropriate answer. Fax this completed form to your local Siemens Healthcare Diagnostics technical support representative.

1. I have read and understood the Urgent Field Safety Notice instructions provided in this letter. Yes  No

Name of person completing questionnaire: \_\_\_\_\_

Title: \_\_\_\_\_

Institution: \_\_\_\_\_ Instrument Serial Number: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Phone: \_\_\_\_\_ Country: \_\_\_\_\_

If you have any questions, contact your local Siemens technical support representative.