

Firm Name: Transonic Systems Inc.  
Contact Name: Mr. David Klementowski  
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**URGENT FIELD SAFETY NOTICE**

**RE: HQD Flow Probes**

Dear User:

The purpose of this letter is to advise you that Transonic Systems Inc. is voluntarily recalling specific model numbers and serial numbers of HQD flow probes. The flow probes are intended for use by trained medical personnel to measure blood flow in a chamber or vessel.

The following Model Numbers and Serial Numbers are being recalled:

- **HQD3FMC: 3794, 3795**
- **HQD4FMC: 3512, 3513**

This voluntary recall is being initiated by the firm because of programming errors in the probe's EPROM. The problem is readily identified to the user when the flow probe is connected to the flow meter and the meter reads "Used Probe" or "Irrelevant Use Number".

The handling for this issue has been identified and can be implemented immediately. We recommend you contact Transonic Systems' customer service (call 800-353-3569 or 607-257-5300) to arrange for replacement (repair/exchange) immediately.

If you have further distributed these flow probes, please immediately contact your accounts, inform them of the recall, and have them arrange for replacement (repair/exchange). If you have any questions, please contact Mr. David Klementowski at 607-257-5300 (x 201).

Your assistance is much appreciated.

Signature: 

Name: David Klementowski  
Title: V.P., Regulatory Affairs and Quality