

MHRA (Ref No 2015/003/027/701/006)



### FIELD SAFETY NOTICE

**Device Type and Model:** Primus model PrimusRS (PRRS)  
**FSCA Identifier:** 2015-03-19  
**Type of Action:** Retrofit and advice given regarding the use of the device  
**Affected Product:** Systems that include the optional Chop / Lift Bar  
**Audience:** Primus operators

**To Whom It May Concern:**

There is a remote possibility that the Chop / Lift Bar could get accidentally detached from the snap hook during use. This could result in injury to the user due to a fall. BTE is voluntarily processing a field correction to eliminate this risk. There have been no reports of injury related to this issue. No other tools or attachments are affected.

In order to correct this issue, please immediately install the provided retrofit kit according to BTE instructions 751W2519 included in the kit. From this point on, the ring on the Chop / Lift Bar shall not be used to connect the Chop / Lift Bar to the snap hook on the 191 Tool or any other device with a snap hook. Only the Eye part of the Jaw and Eye swivel will be used to connect to the snap hook.

Please pass this FIELD SAFETY NOTICE to all those who need to be aware of it within the customer organization. Once the correction is completed, notify BTE using the Field Safety Correction Confirmation form.

We apologize for any inconvenience. Please do not hesitate to call BTE Customer Support at 410-850-0333 if you have any questions or concerns.

The appropriate Regulatory Agencies have been notified.

Kind regards,



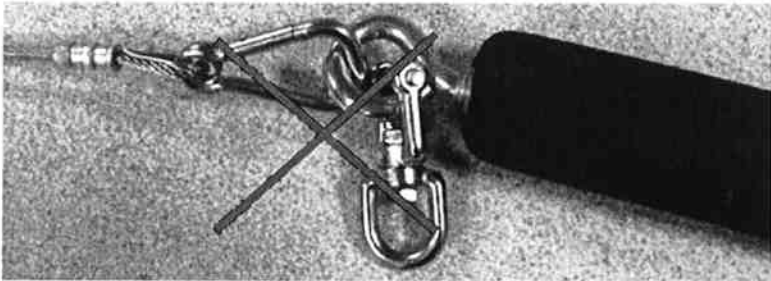
Ewa Kaczanowska  
Regulatory Manager

March 19, 2015

Correct connection:



Incorrect connection:



**Rehabilitation Equipment**

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