



BD-Canada  
2100 Derry Road West, Suite 100  
Mississauga, ON, L5N 0B3  
Tel: 866-979-9408  
bd.com

## **URGENT MEDICAL DEVICE RECALL**

September 29, 2017

<b>Product Name</b>	<b>Catalog (Ref) No.</b>	<b>Lot No.</b>	<b>Expiration Date</b>	<b>Product Size</b>
BD™ FC beads 7-color kit	656867	7219740	20181130	35 Tests

**For the attention of: Laurie Mason**

**Description of the problem and health hazard(s):**

BD has recently confirmed the bar code in the above listed product contains an incorrect Bead Lot File. Therefore, instrument setup cannot be completed.

Our records indicate you may have been shipped the above-referenced lot of product on September 13, 2017.

**Please take the following actions:**

1. Discard the product.
2. Share this recall notification with all users of the product to ensure that they are also aware of this recall.
3. Complete the attached Customer Response Form and return to the BD contact noted on the form whether or not you have any of the impacted material so that BD may acknowledge your receipt of this notification and issue credit for product discarded.

**Actions taken by BD:**

BD will credit discarded inventory **upon request**.

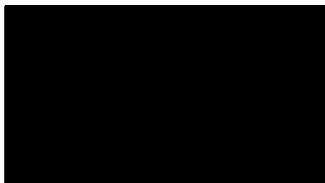
**Contact information**

If you require further assistance, please contact:

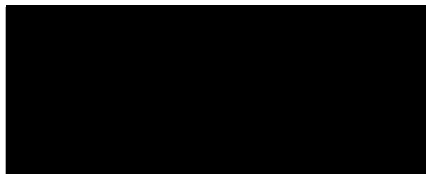
<b>BD Contact</b>	<b>Contact Information</b>
Recall-related questions: Sabrina Sharif	(905) 288-6238
General inquiries: BD-Canada Customer Service	(866) 979-9408

BD is committed to advancing the world of health. Our primary objectives are patient and user safety and providing you with quality products. We apologize for any inconvenience this issue may have caused you and thank you in advance for helping us to resolve this matter as quickly and effectively as possible.

Sincerely,



Blair Johnston  
Director  
Biosciences  
**BECTON DICKINSON CANADA INC.**



Patricia Norman  
Director  
Regulatory Affairs & Quality Management  
**BECTON DICKINSON CANADA INC.**

**CUSTOMER RESPONSE FORM**

BD™ FC beads 7-color kit  
Cat. No. 656867 Lot No. 7219740

**Please assist BD by promptly returning this form to:**

**BD Regulatory Compliance**  
**Email: Sabrina.Sharif@bd.com**  
**Fax No.: (905) 288-6166**

**Facility:** \_\_\_\_\_

Please use full, current facility name. Do not use initials.

**Street Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Contact Person:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_ **Email Address:** \_\_\_\_\_

**Fax No.:** \_\_\_\_\_

I have read and understood the attached notice.

Name:	
Title:	
Signature/Date:	

We do not have any of the affected product(s) on hand.

We have the following units and request credit:

Product Name	Catalog No.	Lot No.	No. of Units

I certify that I have destroyed all affected product indicated above as available inventory at the time of receipt of this notification.