



**Yes, you can.®**

**URGENT – MEDICAL DEVICE RECALL**

**Invacare® PerfectO2™ Platinum 5 and Platinum 9 Oxygen Concentrator  
Model Numbers: IRC5PO2 IRC5LX02AQLC3 IRC9LX02AWQLC3**

Date: <Date>

Dear Consumer:

Invacare has recently identified a supplier quality issue that potentially impacts certain Invacare® PerfectO2™, Platinum 5, Platinum 9 concentrators. This letter is to provide you with the important information concerning the potential for a ruptured compressor motor start/run capacitor.

Invacare has become aware of five reported instances in the European Union in which the capacitor, an internal electrical component of the concentrator, ruptured which results in a potential fire hazard. In two of those instances, the ruptured capacitor expelled its oily components and caught fire inside the concentrator, and in one unit burned through the outer plastic shroud of the concentrator. In both cases the fire was extinguished quickly without assistance from the professional fire department. There were no injuries reported in any of the five instances. To date, there have not been any reports of similar capacitor ruptures in the United States.

**What is the problem?**

Invacare has learned that the PSI (Pressure Sensitive Interrupter) design for the compressor motor start/run capacitor by one supplier could lead to rupture. That capacitor in the oxygen concentrator has an internal pressure relief component (the PSI) which may not operate as intended permitting the capacitor to rupture in certain circumstances. If the PSI does not function to relieve the heat and pressure due to a short circuit within the capacitor, then the pressure can cause a rupture in the seam between the housing and the end plate. If the rupture occurs, the oil may be expelled from the capacitor which may result in a fire hazard.

These capacitors were utilized in production from March 2010 to August 2012 at one of our manufacturing sites.

**What units are affected?**

Concentrators, Model IRC5PO2, IRC5LX02AWLC3, IRC9LX02AWQLC3 with serial numbers range between **10CSZ43XXXX- 12GSZ62XXXX** are potentially affected.

**Why are you being contacted?**

According to our records, you received a potentially impacted concentrator. The concentrator needs to be inspected immediately and if the impacted capacitor is found, it needs to be replaced as soon as possible.

**What actions are required?**

You should immediately contact your provider at the number below so a replacement capacitor can be installed.

If you have any questions concerning these instructions, please call Invacare's recall support line at +65 6254 4070 or email: [raja@dnrwheels.com](mailto:raja@dnrwheels.com)

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

Thank you for your immediate attention to this important matter. We appreciate your cooperation.

Sincerely,

<p style="text-align: center;"><i>Provider:</i></p> <p style="text-align: center;"><i>Affix Your Business Card Here</i></p>
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