



Voluntary Recall of Limited Number of ACUVUE® Brand Contact Lenses

Update as of 23rd October 2017, Singapore,

At Johnson & Johnson Vision, our top priority is patient safety and we hold ourselves to high standards for product quality and customer satisfaction. We are voluntarily recalling a limited number of ACUVUE® Brand Contact Lenses because they do not meet our quality standards. Importantly, **no significant health risks have been reported due to these issues.** We have taken measures to help ensure these issues do not recur. We, as always, continue to stand by our products and the safety of the patients who use and rely on our lenses. The company has identified the root causes that led to the quality issues and has taken corrective measures to help ensure they do not recur.

The ACUVUE® products impacted and distributed in Singapore is limited to 929 boxes, 0.03% of the total products sold since their release in the market. As of today, we did not receive any consumer complaints, nor received any adverse incident cases associated with these affected product lots in Singapore. We have worked closely and quickly with Health Sciences Authority, Singapore Optometric Association and Eye Care Professionals. As of 23rd October 2017, we have completed retrieval of affected products from the optical stores. In partnership with Eye Care Professionals, we are committed to continuing to offer high standards of eye health and product quality in Singapore.

The ACUVUE® product impacted is limited to these 3 lots:

	Brand Name	Affected lot numbers begin with these first 6 or 7 digits	
1	ACUVUE® OASYS®	L002QH9	
2	ACUVUE® OASYS® for Astigmatism	B00GW4Z	
3		B00HRMG	

Lot numbers can be found on the back side of the outer box or on the printed (front) face foil of the blister package. For additional information and an example, please see below.

Example for Illustrative Purposes Only: Lot number L002NCS

- **Outer Box:** Under the first barcode on left of the back face, the lot number is the first 7 numbers and/or letters written next to “LOT.”



- **Blister Package:** Please check the first 7 digits of the numbers written at the bottom next to “LOT” on the foil.



For those with affected products purchased in Singapore, please consult your eye care professional where the product was purchased. For those who purchased products outside of Singapore or are unsure, please contact ACUVUE® Support:

ACUVUE® Support: 800-101-3130 | support@acuvue.com.sg
Operating Hours: Monday to Friday, 8am to 5pm

Media Contact:

DEVRIES GLOBAL

NG LI TING | +65 6825 8250 | LNg@devriesglobal.com