

**To our customers:**

**Correction for whole-body X-ray CT scanners**  
**TSX-301A and 301C**

We appreciate that you have used the Toshiba whole-body X-ray CT scanner.

The purpose of this letter is to bring to your attention a problem that realtime image display may not be performed in the optional CT fluoroscopy for the following whole-body X-ray CT scanners.

We have decided to take measures to address this matter, as described below. We regret that this action is necessary and appreciate your understanding and cooperation.

We apologize for any inconvenience that this may cause you.

Sincerely,

**Description**

**1. Applicable Systems**

The following systems with CT fluoroscopy (TSXF-003F or 003I)

Aquilion ONE TSX-301A : V4.93 or later

Aquilion ONE TSX-301C : V4.93 or later

**2. Details of the Phenomenon**

It has been found that if an eXam Plan for CT fluoroscopy in which single-plane display in Continuous mode is preset is executed, realtime image display may not be performed.

This problem does not occur for three-plane display in CT fluoroscopy.

In addition, it should be noted that even if the phenomenon occurs, realtime image display is performed normally by changing the scan mode as said in the following.

**3. Corrective Measures**

Corrective measure will be installed to prevent the occurrence of the above phenomenon.

Your Toshiba service representative will contact you for an appointment to install the measures to your CT system.

**4. Request to Customers**

- To avoid the above phenomenon until corrective actions have been taken, we would like you to set three-plane display when presetting an eXam Plan for CT fluoroscopy in Continuous mode.
- When a single-plane display is needed, please switch the preset eXam Plan to single-plane display after an eXam Plan is selected.
- Even if the above phenomenon occurs, it comes to be displayed normally by switching single-plane display to three-plane display and then switching back to single-plane display again.  
(The display is switched by changing the Thickness of displayed image.)
- Additionally, it is strongly requested that you share the contents of this letter with all users and reviewing radiologist as well as clinical engineering or Biomedical group at your facility.

If you have any questions regarding this matter, please contact your Toshiba service representative.