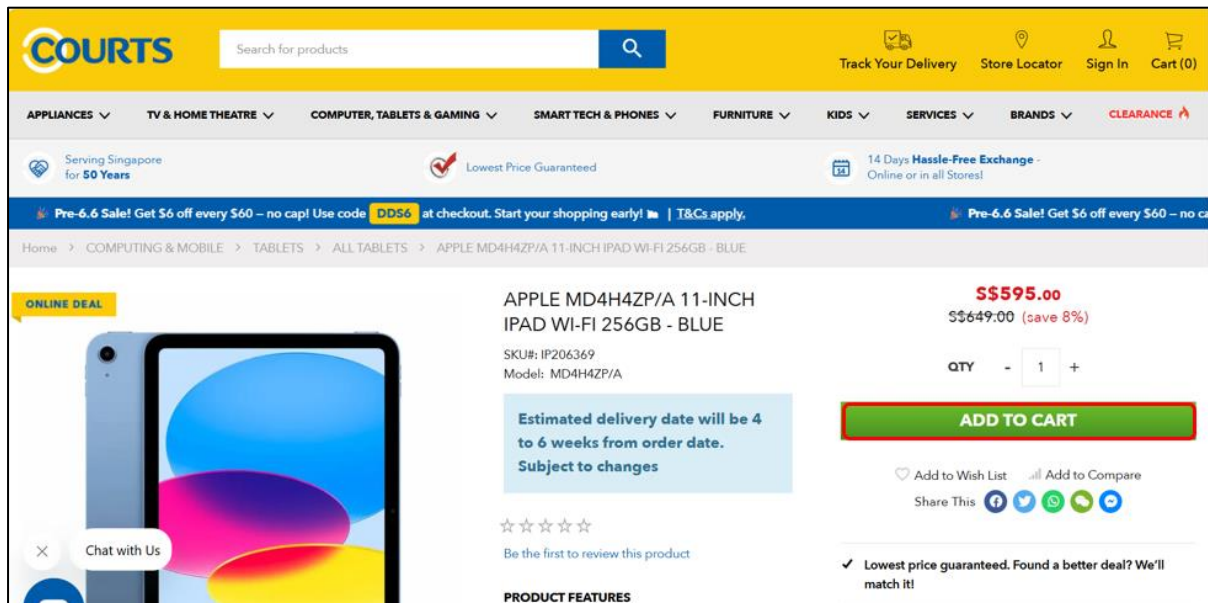


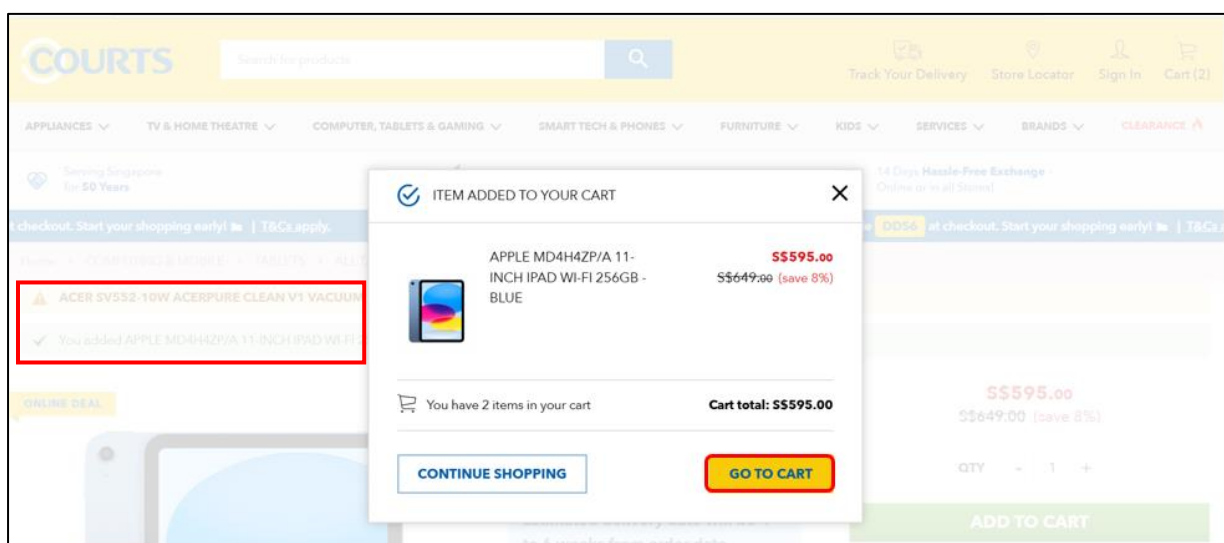
## Annex A – Screenshots of Courts’ “sneak into basket” conduct on its website

The screenshot shows the desktop view of the product landing page for an Apple iPad and the green “add to cart” button outlined in red.



The following screenshot shows what happens when the “add to cart” button is clicked. A window pops up showing that the iPad had been added to cart. Nothing is mentioned about an additional Acer vacuum cleaner being added in the window. The “cart total” also did not include the cost of the Acer vacuum cleaner.

In the background, as outlined in a red box, a ribbon emerges showing that the iPad has been added to cart. Another ribbon also emerges showing that a vacuum cleaner has also been added. However, the ribbons are difficult to notice as the background is whitewashed upon the window pop-up, which also partially obscures the ribbons.



The following screenshot shows what the consumer sees when clicking into the cart. The vacuum cleaner is shown as a “Promotion item” (as indicated in the red box at the top), and its price is included in the order total (as indicated in the red box at the bottom). The consumer may unknowingly pay for the vacuum cleaner if the consumer does not notice and remove it before checkout.

The screenshot displays a shopping cart interface. At the top, there are banners for 'Lowest Price Guaranteed', '14 Days Hassle-Free Exchange', 'Product Protection Plans', and 'Serving Singapore for 50 Years'. Below these, a promotional banner states 'Pre-6.6 Sale! Get \$6 off every \$60 - no cap! Use code **DD\$6** at checkout. Start your shopping early! | T&Cs apply.'

ITEMS	ITEM PRICE	DISCOUNTED	QTY	LINE TOTAL
APPLE MD4H4ZP/A 11-INCH IPAD WI-FI 256GB - BLUE SERVICES FOR <a href="#">This Product</a> <input checked="" type="checkbox"/> Extra Protection <input type="checkbox"/> COURTS 3 Yr Warranty for IT for \$S89.25 <input type="checkbox"/> COURTS 3 Yr Premium Warranty for IT for \$S107.10 <input type="checkbox"/> COURTS 5 Yr Warranty for IT for \$S107.10 <input type="checkbox"/> COURTS 5 Yr Premium Warranty for IT for \$S142.80	\$S595.00		1	\$S595.00
ACER SV552-10W ACERPURE CLEAN V1 VACUUM Promotion item	\$S329.00	\$S269.00	1	\$S60.00

Subtotal	\$S924.00
Discount	-\$S269.00
Shipping (Estimate)	Free
9% GST	\$S54.08
<b>ORDER TOTAL INCL. TAX</b>	<b>\$S655.00</b>

At the bottom, there is a section for 'SELECT YOUR PROMOTION/GIFT PRODUCTS!' with a text input field 'Enter promo code' and an 'APPLY' button.

Source: CCS captured the screenshots on 29 May 2025.