

# Exemplary Innovation Award

This award recognises individuals or teams who have pushed boundaries through innovative ideas or solutions, delivering significant impact with potential for scaling and long-term benefits.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Exemplary Innovation Award



**Cheng Sheau Chin**

## **Nanyang Polytechnic**

SheauChin transformed mathematics education with adaptive, personalised learning. By tailoring content to individual styles, pace, and needs with instant feedback, her inclusive, data-driven approach boosts student engagement, outcomes, and empowers educators, setting a benchmark for T&L excellence.

# Exemplary Innovation Award



**Dr. May Sim**

## **Republic Polytechnic**

Dr. May Sim is celebrated for pioneering waste valorisation and fossil-fuel-free bio-composites. Industrial side-streams are transformed into high-value materials, local SMEs are empowered, and green skills are instilled in students, ensuring Singapore's circular economy and net-zero goals are met.

# Exemplary Innovation Award

**Dr. Padmini Yeleswarapu**

**KK Women's and Children's Hospital**

# Exemplary Innovation Award



**Lim Kim Thye**

## **Woodlands Ring Primary School**

Kim Thye drives educational transformation through technological innovation, creating tools like the Student Well-being Dashboard and AI-assisted work systems that reduce administrative workload whilst enhancing teaching effectiveness and student support.

# Exemplary Innovation Award



**Wang Jiale**

**HTX (Home Team Science & Technology Agency)**

Jiale led in-house AI research – notably the Phoenix Family of LLMs – with notable operational impact across the Home Team.

# Exemplary Innovation Award



**Wong Guo Xuan**

## **JTC Corporation**

Guo Xuan led the development of AI solutions across JTC's operations—tender evaluation, valuation and beyond. Blending technical expertise with business savvy, he galvanises teams to embed solutions into everyday workflows—driving less manual effort, smarter decisions, and stronger service delivery.

# Exemplary Innovation Award



**Yip Jian Ming**

**GovTech**

Jian Ming's innovative work has revolutionised Singapore's anti-scam capabilities, automating scam disruption at unprecedented scale, cutting scam losses and protecting citizens.

# Exemplary Innovation Award



**Dr. Zhou Xingding**

**Ngee Ann Polytechnic**

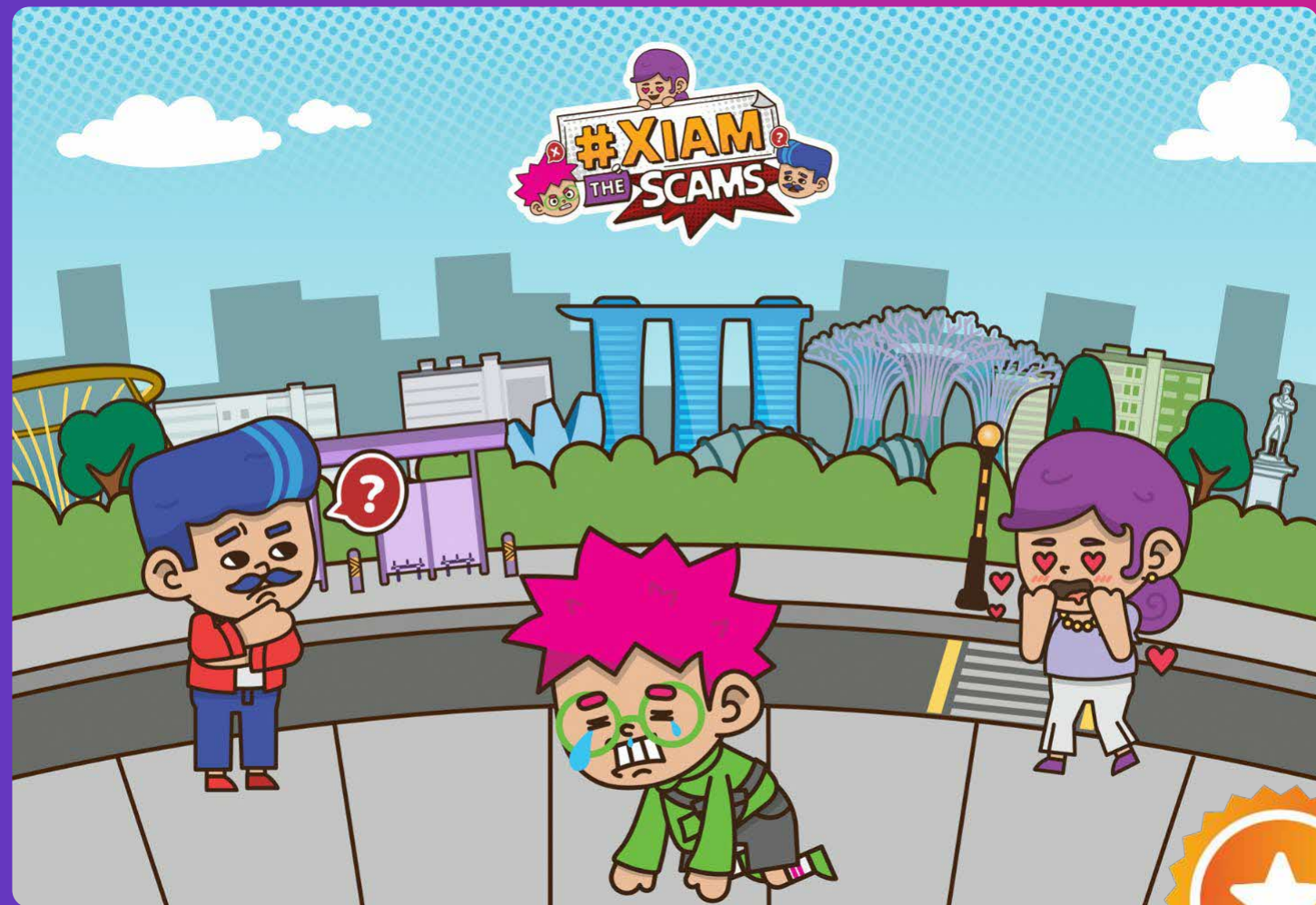
Dr Zhou Xingding developed a patented fermentation technology that enables efficient production of D-allulose, a diabetes-friendly sugar substitute. By improving affordability and industrial viability of healthier sweeteners, the initiative supports public health and sustainable food innovation.

# Exemplary Innovation Award

## #XiamTheScams game

SPF, MHA, NCPC

For adopting an innovative gamified approach to anti-scams public education resulted in more than 519,000 participants and the adoption of over 76,000 anti-scams protective measures, which has helped to enhance our collective resilience against scams.



# Exemplary Innovation Award

## AskIgnite: AI-Powered GIS Chatbot

### Land Transport Authority

Through pioneering a way to talk to your data, AskIgnite significantly improves productivity making geospatial analysis accessible to untrained, non-GIS users so that they can obtain fast, trusted and actionable insights to help them in their daily work.



# Exemplary Innovation Award

## Combating Antimicrobial Resistance

### Singapore General Hospital

This SGH innovation combats antimicrobial resistance through iACT, therapeutic drug monitoring and bacteriophage therapy, transforming science into personalised care that improves outcomes for difficult-to-treat infections, reduces healthcare utilisation, and strengthens national capability.



# Exemplary Innovation Award

## Community Co-Creation at Scale

### Housing & Development Board

HDB's Remaking Our Heartland (Batch 3) programme engaged 7,200 residents across three towns as co-designers and builders, transforming top-down planning into community-driven processes that delivered 17 reimagined spaces and strengthened social cohesion.



# Exemplary Innovation Award



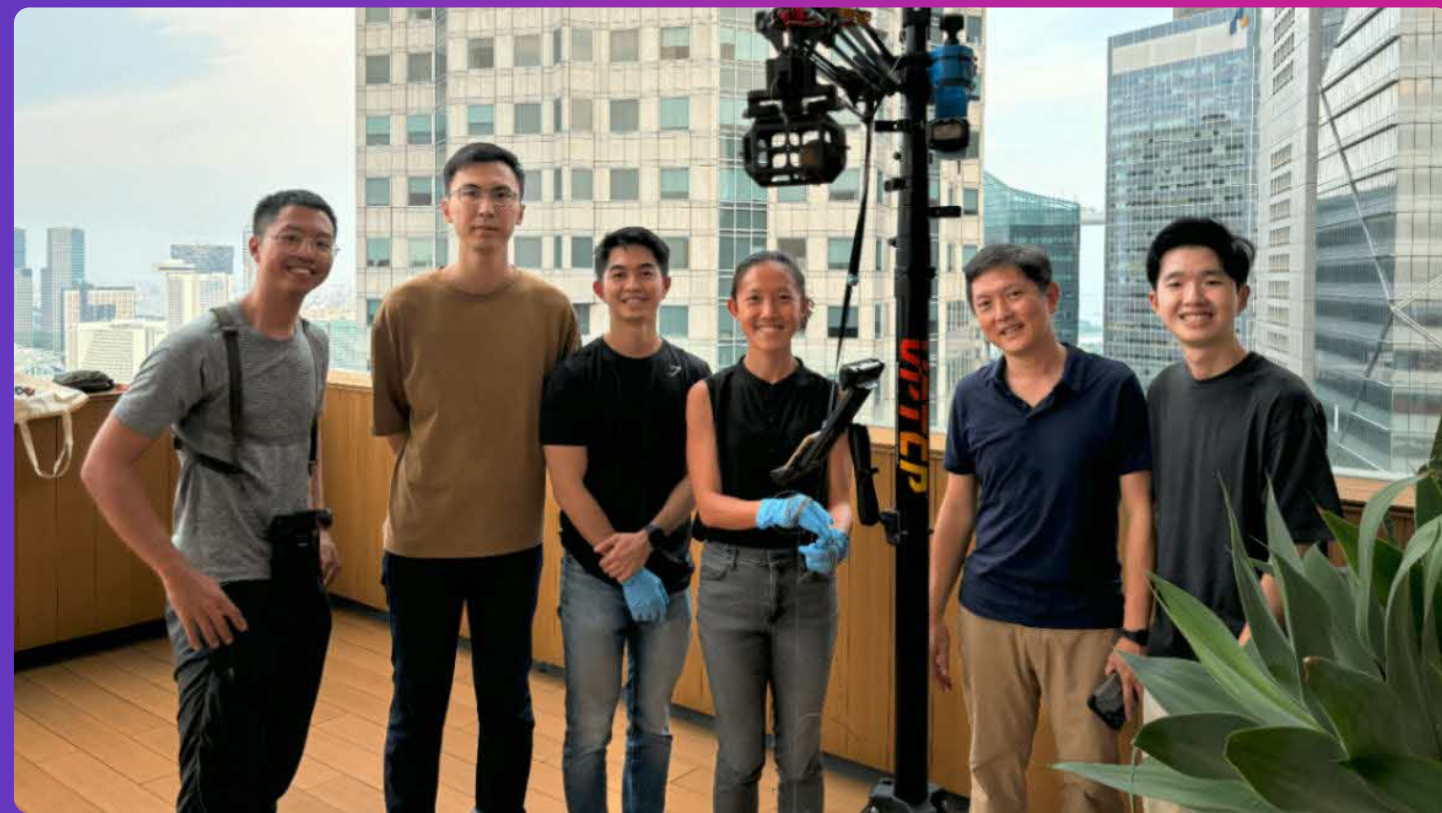
## CPF Board Financial System Transformation

### Central Provident Fund Board

Project RNP+ transforms decades-old systems into a single, integrated platform positioning CPF Board for a more agile and resilient financial future.



# Exemplary Innovation Award



## Egg Retrieval & Nest Support Tool

**NParks, SUTD**

ERNEST by NParks and SUTD uses ground-based robotics for wildlife conservation. It deepened understanding of peregrine falcon breeding, enabling Singapore's first successful hatching, and is being developed for crow nest management to deliver significant cost savings and improve worker safety.

# Exemplary Innovation Award

## Fibre Concrete

Transforming Tomorrow's  
Infrastructure Sustainably



## Fibre Concrete: Tomorrow's Green Build

### Land Transport Authority

Pioneering fibre-reinforced concrete in underground and pavement infrastructure, the project reduces steel congestion, accelerates construction and cuts carbon emissions. It delivers safer, faster and greener transport infrastructure, setting new benchmarks for sustainable urban development.



# Exemplary Innovation Award

**HEALIX** 

Health Empowerment thru Adv Learning & Intelligent eXchange



**HEALIX**

**MOH, Synapxe**

MOH and Synapxe unified Singapore's healthcare analytics ecosystem, empowering thousands of healthcare professionals with AI-driven insights to deliver smarter, more connected care for all.

# Exemplary Innovation Award

## LOCUST Multi-Drone System

**DSTA, Army Intelligence Formation,  
11C4I Battalion**

Through close partnership between DSTA and Army Intelligence, the team rapidly adapted and integrated dual-use technologies to create LOCUST, a multi-drone fighting capability for urban environments. This enables soldiers to see further and respond faster on the modern battlefield.



# Exemplary Innovation Award

## Tele-NIV: Real-Time Ward NIV Monitoring

### Ng Teng Fong General Hospital, JurongHealth Campus, NUHS

Tele-NIV, developed by NTFGH, is Singapore's first real-time ward NIV monitoring system. By integrating ventilator data, alarms, waveforms and analytics into one dashboard, it improves patient safety, accelerates response, optimises workforce use, and creates a scalable bridge to community NIV care.



# Exemplary Innovation Award

## VisBuddy: A Dysphagia Care Device

SGH, SKH, SingHealth

Speech Therapists, Nurses and Innovation Engineers from SingHealth have developed VisBuddy, an automated device to prepare thickened drinks for people with swallowing impairment, ensuring a SAFE (correct thickness level), SWIFT (save time) and SURE (verify thickness level) way of patient care.



# Exemplary Leader Award

This award recognises leaders who have led and grown their teams to deliver transformation, service excellence and innovation, while developing people and fostering an agile, caring culture.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Exemplary Leader Award



**Alex Ng**

## Ministry of Education

Alex Ng led digital innovations that transformed how over 30,000 Singapore teachers work, from the SDT Data Tool serving 2,400 teachers across 350 schools, to AI-enabled learning through Glow and the unified Teacher Workspace. His leadership turned engineering into a force empowering educators.

# Exemplary Leader Award



**Chia Choon Poh**

## **Land Transport Authority**

Choon Poh demonstrates outstanding leadership, delivering our rail projects while strengthening safety, reliability, and stakeholder engagement. On staff engagement, he fostered recognition, wellbeing, collaboration, and team spirit.

# Exemplary Leader Award



**Hanif Bin Abdul Rahman**

## Ministry of Education

Hanif catalyses transformative change in Singapore's PE fraternity through innovative curriculum, pathfinding pedagogy, bold professional learning and agile mentoring structures. His leadership strengthens capabilities, unifies the profession, and shapes a resilient, future-ready education system.

# Exemplary Leader Award



**Luo Huaien**

## **Inland Revenue Authority of Singapore**

Huaien fostered a safe to fail culture, carving out time and resources for the team to experiment with emerging technologies. Under his leadership, the team prototyped new solutions, translating experimentation into tangible innovation in the delivery of IRAS Data Science and AI initiatives.

# Exemplary Leader Award



**Nancy Ng**

**Ministry of Social and Family  
Development**

It is dedication and creativity of the people who I worked with that contributes to the success of the projects.



# Exemplary Leader Award



**Ng Kai Xin**

## **National University Hospital**

Kai Xin's leadership drives innovation, efficiency and excellence in public healthcare. She manages complex projects, engages stakeholders, improves patient safety, mentors future professionals, contributing to industry standards by delivering sustainable impact for patients and the public.

# Exemplary Leader Award



**Ng Tian Poh**

## **Central Provident Fund Board**

Tian Poh's passion for innovation drives him to push technological boundaries at CPF Board, building agile and capable teams whilst championing knowledge-sharing across agencies – inspiring a culture of transformation that raises the bar for public service delivery nationwide.

# Exemplary Leader Award



**Roy Lai Eng Kar**

## **Cybersecurity Agency of Singapore**

Roy Lai strengthened CSA's cybersecurity governance by building a proactive compliance framework. Through automated tracking and better use of data, audit preparation time was reduced by 40%, improving CSA's ICT security posture.

# Exemplary Leader Award



**Stephanie Siow**

**Ministry of Digital Development  
and Information**

Stephanie spearheaded WOG digital, data and AI capability building. She designed and delivered landmark training programmes for leaders, Directors and all public officers to keep up with our fast-changing world. Her efforts tangibly shifted how leaders approach technology and digital transformation.

# Exemplary Leader Award



**Tan Cui Ying Sheena**

**MINDEF**

Sheena's visionary leadership transformed CMPB's service delivery through digitalisation and human-centred design. Her dedication to people development and cross-agency collaboration has strengthened Singapore's Public Service, leaving a lasting impact on National Servicemen and their families.

# Exemplary Leader Award



**Tan May Hua Melissa**

## **National Heritage Board**

Melissa exemplifies outstanding leadership across NHB, inter-agency and international platforms. She drives innovation and builds a caring, no-blame, future-ready team culture that consistently delivers high-impact outcomes with integrity.

# Exemplary Leader Award



**Zalman Putra Ahmad Ali**

**MUIS (Majlis Ugama Islam Singapura)**

Zalman inspired the mosque sector's transformation – uniting 70 mosques into a cohesive sector anchored in the MasjidKITA values of service, excellence, collaboration and accountability, elevating them into vibrant community hubs, deeply connected to the communities they serve.

# Exemplary SkillsFuture @ Public Service Award

This award recognises officers who exemplify continuous learning, skills mastery and career adaptability, including reskilling, role transitions and developing others.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Exemplary SkillsFuture @ Public Service Award



**Abdul Hafiz Latiff**

**MUIS (Majlis Ugama Islam Singapura)**

Hafiz's pioneering work on IftaSG, a specialized AI tool for fatwa research for the Office of the Mufti, is transforming traditional workflows. It significantly reduces turnaround times while maintaining the rigor, quality, and comprehensiveness of the final research outcomes.

# Exemplary SkillsFuture @ Public Service Award



**Alex Yoong Kang Sing**

**Ministry of Education**

Alex champions digital innovation in MOE by bringing bold ideas from 0 to 1, combining technology, product innovation, and leadership to create meaningful impact for educators and students.

# Exemplary SkillsFuture @ Public Service Award



**Andrew Oh**

## **Singapore Food Agency**

Andrew completed a Master's in Public Health, learned Python and PowerBI, and applied these skills to develop risk-based inspection models and automated dashboards at SFA. This transformed traditional food safety inspections into smarter, data-driven ones, ensuring safer food for every Singaporean.



# Exemplary SkillsFuture @ Public Service Award



**Boey Chee Kin**

## **Temasek Polytechnic**

Chee Kin exemplifies the SkillsFuture spirit through lifelong learning and digital leadership. By mastering GenAI and educational technologies, he led personalised learning and educator upskilling, strengthening ethical AI adoption and driving technology-enabled education in Temasek Polytechnic.

# Exemplary SkillsFuture @ Public Service Award

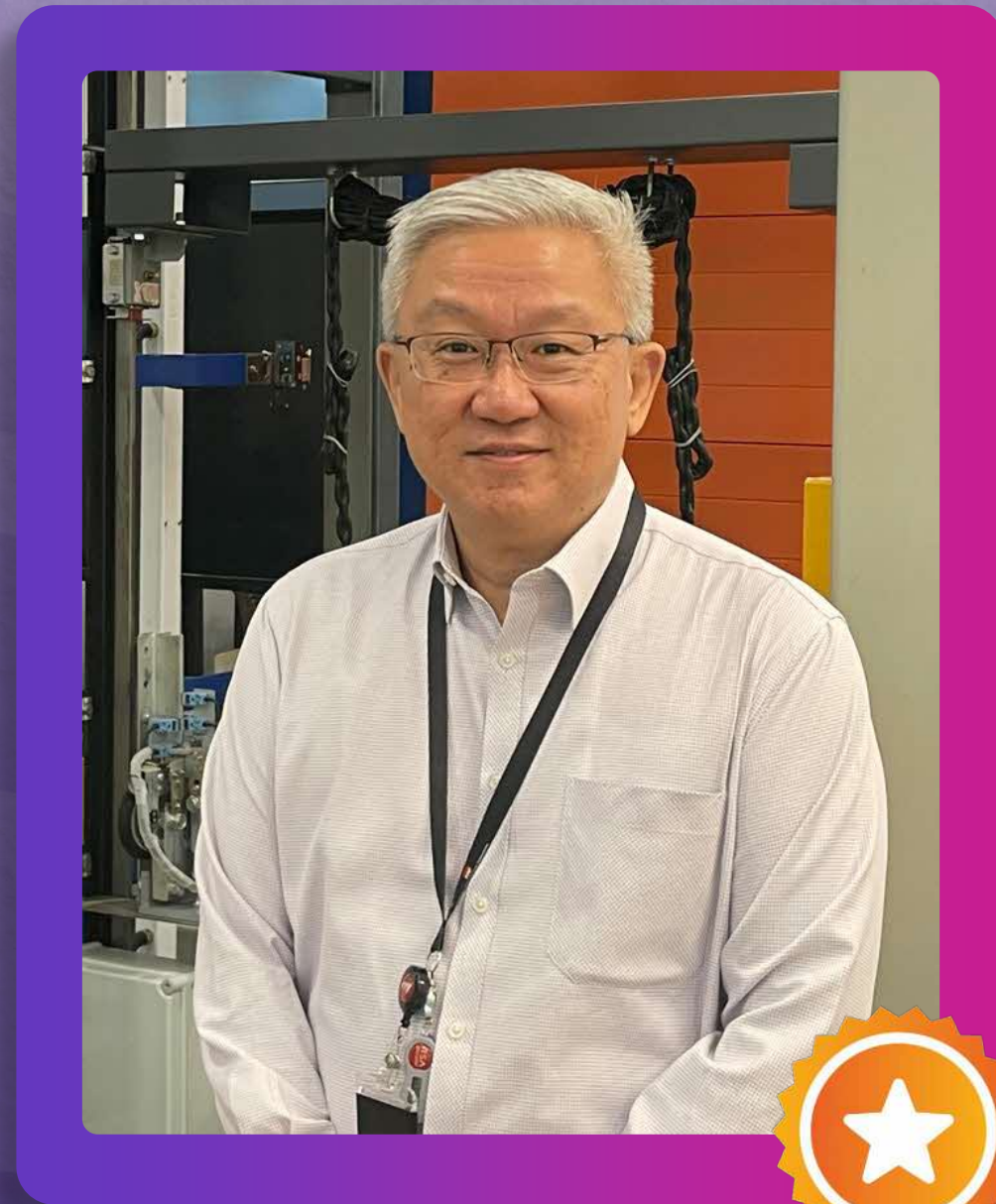


**Cephass Tham**

## **People's Association**

Cephass demonstrated exceptional commitment to lifelong learning through active self-improvement, enabling self-initiated peer mentoring and innovative processes. He connects deep examples to enhance learning experiences whilst actualising insights, embodying a growth mindset and service excellence.

# Exemplary SkillsFuture @ Public Service Award



**Chin Kok Leong**

**ITE (Institute of Technical Education)**

Kok Leong exemplifies continuous personal mastery in vertical transportation technologies, while driving industry excellence through the certification of lift and escalator technicians, innovative curriculum development, and the establishment of overseas training facilities.

# Exemplary SkillsFuture @ Public Service Award



**Chong Yek Wei**

**Ministry of Social and Family  
Development**

Yek Wei transformed from zero Python proficiency to developing an AI-powered solution that analysed 61,000+ citizen emails with 87.8% accuracy, identifying service delivery gaps and building data analytics capabilities across MSF teams to improve citizen self-help information.

# Exemplary SkillsFuture @ Public Service Award



**Cui Yuxi**

**A\*STAR**

Yuxi's innovative contributions in greenhouse gas source attribution support Singapore's Green Plan, while his passion for digital transformation empowers colleagues through peer-led learning and automation initiatives that enhance service efficiency and innovation.

# Exemplary SkillsFuture @ Public Service Award



**Daphne Seah Yen Peng**

## **Ministry of Manpower**

Daphne took the initiative to strengthen her analytical skills and put them to good use – improving reporting and operational processes. She also shared what she learnt generously, offering support to colleagues across teams.

# Exemplary SkillsFuture @ Public Service Award



**Fadhlina Suhaimi**

**Singapore Food Agency**

Through her MSc research Fadhlina bridged agritechology and geography to develop what is likely the first greenhouse gas emission factor for tropical soilless farming, addressing key knowledge gap and enabling more evidence-based sustainability assessment and urban agriculture planning in Singapore.

# Exemplary SkillsFuture @ Public Service Award



**Grace Gan Siew Mui**

## SportSG

A learning leader at heart, Grace moved from marketing to L&D with no experience. Through upskilling & deploying AI solutions, Training Roadmap, Train-the-Trainer Framework & learning attachments, she transformed capability development for 500+ ActiveSG staff, championing growth with others in mind.

# Exemplary SkillsFuture @ Public Service Award



**Heng Rui Jie**

## **Nanyang Polytechnic**

Mr Heng Rui Jie, Specialist (Data Analytics) & Senior Lecturer at Nanyang Polytechnic, is recognised for advancing curriculum innovation, lifelong learning, & digital skills, enhancing industry alignment & supporting Singapore's national transformation priorities in data analytics and AI education.

# Exemplary SkillsFuture @ Public Service Award



**Ho Sim Yee**

## **Singapore Food Agency**

Sim Yee exemplified adaptability and a passion for growth, making a swift transition from a non-technical background to IT. She quickly mastered new digital skills, driving SFA's transformation with Software-as-a-Service and AI, and inspired colleagues through her commitment to continuous learning.

# Exemplary SkillsFuture @ Public Service Award



**Jasper Ho Jing Qi**

**HTX (Home Team Science & Technology Agency)**

With no prior coding background, Jasper proactively upskilled to drive SCDF's digital transformation, delivering impactful solutions that modernized operations and setting a scalable foundation for Home Team's digital future while mentoring the next generation of innovators.

# Exemplary SkillsFuture @ Public Service Award



**Jeremy Tan Khoon Leong**

## **Health Promotion Board**

Jeremy's exceptional learning agility, thought leadership and technical mastery advanced HPB's analytics and AI capabilities. His contributions propelled personalised programme design, institutionalised AI governance frameworks and organisation-wide upskilling in service of citizens.

# Exemplary SkillsFuture @ Public Service Award



**Joan Seow Yin Ting**

## **Central Provident Fund Board**

Joan demonstrates commitment to continuous learning, driving initiatives to reduce CPF Education Loan applications and improve repayment performance to preserve CPF members' retirement savings. Her mentorship to her peers in data competency reflects strong capacity building and knowledge transfer.

# Exemplary SkillsFuture @ Public Service Award



**Dr. Kalpana Bhaskaran**

## Temasek Polytechnic

Kalpana exemplifies skills-driven innovation through pioneering dysphagia nutrition, establishing Asia's first accredited GI facility, and continuously upskilling and training. Her leadership strengthens industry capabilities, driving impactful solutions for ageing and public health challenges.

# Exemplary SkillsFuture @ Public Service Award



**Khoo Lee Ling**

## People's Association

Lee Ling's passion for continuous learning inspired her to harness AI and data analytics, enhancing her team's capabilities. From building an AI chatbot to coaching colleagues and streamlining onboarding time from two weeks to three days, her efforts have strengthened her team's capability and productivity.

# Exemplary SkillsFuture @ Public Service Award



**Koay Seng Tian**

**Republic Polytechnic**

A lifelong learner who embraced change and grew with it, he has re-skilled into AI to serve his institution and community better. Through dedication, quiet perseverance and the privilege of helping over a thousand professionals find their own footing in this new landscape.

# Exemplary SkillsFuture @ Public Service Award

Koh Tong Jun

## Public Utilities Board

Tong Jun proactively developed expertise in visual and data analytics, bridging traditional engineering with innovative technology to develop impactful solutions in silt imagery detection. He also actively shares his knowledge and inspires others to embrace technological solutions.



# Exemplary SkillsFuture @ Public Service Award



**Lam Chee Han**

**Inland Revenue Authority of Singapore**

A passionate learner with a keen interest in new technology, Chee Han led a team to champion responsible AI adoption in IRAS. Through personalised guidance and peer learning, they helped colleagues build confidence in using AI tools and embrace new ways of working to deliver better outcomes.

# Exemplary SkillsFuture @ Public Service Award



**Lee Chian Guan Herman**

## **Nanyang Polytechnic**

Herman exemplifies sustainability leadership at NYP through CET programmes, campus-wide training and industry projects that develop green skills, strengthen workforce capabilities, and advance SkillsFuture values.

# Exemplary SkillsFuture @ Public Service Award



**Lee Chin Chian**

## **National Environment Agency**

Chin Chian's deep expertise in toxic industrial waste management drives him to revamp training, shape Singapore's e-waste transboundary movement framework, and lead critical clean-up operations, strengthening environmental protection for communities and industries alike.

# Exemplary SkillsFuture @ Public Service Award



**Lee Pei Fang**

## Singapore Civil Defence Force

WO2 Lee pursued a counselling degree while serving as a paramedic, integrating psychological frameworks into emergency care. She strengthened EMS mentorship, established peer support systems, and inspired 30% of her crew to consider academic upgrading — turning learning into lasting impact.

# Exemplary SkillsFuture @ Public Service Award



**Leow Yong Yi**

**ACRA (Accounting & Corporate  
Regulatory Authority)**

Yong Yi's passion for continuous learning drives him to embrace new digital tools and bring his team along on the journey, transforming the way ACRA delivers registry services for businesses and the public.

# Exemplary SkillsFuture @ Public Service Award



**Loo Wai Yang Desmond**

**Ngee Ann Polytechnic**

Desmond Loo translates continual learning into nursing education, mental well-being and community outreach. Working with colleagues, students and partners, he fosters lifelong learning as a shared endeavour that strengthens care capabilities, resilience, collaboration and confidence to keep growing.

# Exemplary SkillsFuture @ Public Service Award



**Marta Alexandra  
Godinho Miguel**

**Temasek Polytechnic**

Marta exemplifies the spirit of SkillsFuture through continuous learning and skills upgrading to deliver engaging, impactful lessons for students and peers. She combines expertise in sustainability education, curriculum design and pedagogical innovation with strong academic and real-world relevance.

# Exemplary SkillsFuture @ Public Service Award

**Cheong Teck Min**

**Singapore Armed Forces**

# Exemplary SkillsFuture @ Public Service Award

**Meredith Soh Yu Xuan**

**Ministry of Law**

# Exemplary SkillsFuture @ Public Service Award



**Muhamad Nasrul Bin Salim**

## Singapore Civil Defence Force

Utilizing renewable solar power and automated material recognition, the innovation reduces reliance on manpower and supports waste-management resilience. Sustained public education using engaging models encourages long-term behavioral change, strengthening recycling habits across generations.

# Exemplary SkillsFuture @ Public Service Award



**Muhammad Taufiq  
Bin Omar**

## Home Team Academy

Fuelled by a passion for people development and a hunger to learn, Taufiq relentlessly deepened his knowledge in Behavioural Insights and AI, purposefully blending both to transform trainer management and elevate professional development standards for over 2,000 Home Team trainers.

# Exemplary SkillsFuture @ Public Service Award



**Nazreen Banu Binte  
Mohamed Nasir Khan**

**Accountant-General's Department**

Through self-directed learning and the development of Python-based audit scripts, Nazreen transformed HR and payroll audit methodology. Her work enabled a more consistent and comprehensive audit coverage, and enhanced data analytics capabilities across internal audit teams.

# Exemplary SkillsFuture @ Public Service Award



**Ng Shan Hua**

## **National University Health System**

Aven embodies the SkillsFuture spirit through continuous upskilling and applied digital mastery. His automation and AI solutions save thousands of man-hours annually, while training 200+ staff fosters innovation, advancing Singapore's public service vision.

# Regulatory Excellence Award

**Nicholias Thinath Simon**

**Singapore Land Authority**

# Exemplary SkillsFuture @ Public Service Award



**Sabrina Akram**

## PSD ServiceSG

Sabrina embodies lifelong learning — upskilling in product management when she transitioned from HR policy. She learned AI, applied it at work, then taught her team, raising capabilities. Her initiatives, including AskGov integration deflecting 60% of queries, delivered real impact.

# Exemplary SkillsFuture @ Public Service Award



**Seah Teik Tian**

## **Public Utilities Board**

Teik Tian has over 15 years of industry experience in marine and coastal engineering to support PUB's coastal protection works.

He actively upgrades his knowledge through various engineering courses and teaches numerical simulation as an adjunct lecturer, while mentoring less experienced colleagues.

# Exemplary SkillsFuture @ Public Service Award



**Soh Chun Siew**

**Cybersecurity Agency of Singapore**

Chun Siew's pursuit of digital, data and AI mastery has redefined how HR works, while her passion for uplifting others fosters a culture of continuous learning across CSA and the Public Service.

# Exemplary SkillsFuture @ Public Service Award



**Tan How Leng Joshua**

## **Public Utilities Board**

Joshua, skilled in data analysis and facilitation, leads projects like Sludge Disposal Management System and Tank Cleaning Robotic System, improving efficiency by 60%. He promotes innovation, mentors engineers, and teaches WSQ L2 courses

# Exemplary SkillsFuture @ Public Service Award



**Tay Jin Tiong Melvin**

## Ministry of Finance

Melvin's dedication to continuous self-directed learning and deep commitment to people development have strengthened organisational well-being and created meaningful impact for both MOF officers and the wider community through various OD, Capability Building and Employee Experience initiatives.

# Exemplary SkillsFuture @ Public Service Award



**Teo Xuan Lang**

**IPOS (Intellectual Property Office of Singapore)**

Xuan Lang demonstrates mastery in his field and drive to grow beyond his core legal domain. He proactively upskills and earned a patent valuation analyst certification while at IPOS. He mentors juniors and has organised IP talks for charities and social enterprises, extending his impact beyond IPOS.

# Exemplary SkillsFuture @ Public Service Award



**Dr. Terence Chin**

**Nanyang Polytechnic**

Dr Terence Chin championed sustainability through upskilling in carbon management, strengthening learning for students, staff and SMEs. His outreach and knowledge-sharing advanced greener practices and built public understanding of emissions reduction in Singapore.

# Dare to Do Award

This award recognises individuals or teams who demonstrated risk-taking, perseverance and action-orientation, including experimentation and learning from setbacks, even when outcomes were uncertain.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Dare to Do Award



**Jasmine Lee Mei Bao**

## **National Heart Centre Singapore**

Jasmine's concern for patient safety and nurses' wellbeing inspired her to lead a collaborative effort to tackle alarm fatigue at NHCS. Through teamwork, perseverance, and a shared commitment to better care, the team has made a meaningful difference to both staff and patients in NHCS.

# Dare to Do Award



Joy Ng Xue Qi

## GovTech

Joy's daring leadership championed digital inclusivity, evidence-based discovery, and leadership transparency across Singapore's government — building a team of visually impaired auditors, embedding discovery as a ministry function, and inspiring a shift from compliance-by-fear to lasting inclusion.

# Dare to Do Award

## Construction of Polder at Pulau Tekong

### Housing Development Board

Singapore's First Polder at Pulau Tekong redefined how we create land while safeguarding our coastline. This first-of-its-kind development in Singapore added about 800 hectares of land while also protecting the area from rising sea levels. This empowering method achieved close to 50 percent savings in sand used for the reclamation.



# Dare to Do Award



## Domestic Violence Predictive Analytics

NCSS, MSF

NCSS and MSF pioneered Singapore's first domestic violence predictive analytics tool, transforming reactive crisis response into proactive prevention — enabling targeted intervention to support vulnerable families before situations escalate.



# Dare to Do Award

## Electric Pump Ladder

SCDF, HTX

When no roadmap existed, SCDF and HTX dared to build one. Through relentless innovation and inter-agency grit, they transformed an impossible idea into a battle-ready electric fire engine – redefining what Singapore's emergency heroes can do.



# Dare to Do Award



## For Real Fest: Daring to Empower Youths

### Ministry of Social and Family Development

The MSF team empowered youths with genuine decision-making authority for For Real Fest, resisting conventional control while driving pioneering partnership and engagement strategies, transforming Funan Mall. This unprecedented approach delivered 6.2 million reach, 40 partners, and 10,000 attendees.

# Dare to Do Award

## Interoperable Digital Trade

### Infocomm Media Development Authority

Only 5% of 45 million annual Bills of Lading are electronic. IMDA's Trade Financing project enabled interoperable electronic Bills of Lading across multiple platforms to deliver 75% faster settlement, 30% lower bank costs, reduced fraud risks and a scalable digital trade model.



# Dare to Do Award

## national mindline 1771

### Institute of Mental Health, MOH

national mindline 1771 is MOH's 24/7 mental health helpline & textline — anonymous, stigma-free support via call or text. Full-time trained counsellors provide empathetic, evidence-based care and connect individuals to 200+ community partners for personalized mental health care suited to their needs.



# Dare to Do Award

## Project Fabre – Cyborg Deployment

### HTX, SCDF

Cyborg cockroaches were deployed as part of Operation Lionheart (OLH) after an earthquake struck Myanmar in Mar 2025. This is the first time in the world that cyborg technology is deployed in a humanitarian operation.



# Dare to Do Award

## Strengthening Infocomm Scam Defences

**IMDA, SGNIC, GovTech, SPF**

IMDA pioneered unprecedented anti-scam innovations: implementing industry-wide Centralised SIM Database, setting up of a self-check SIM portal for public use, achieving 80% reduction in scam calls through near real-time detection, and creating ASEAN's first multilateral anti-scam policy guide.



# Partnership Enabler Award

This award recognises officers who have built strong, sustained partnerships with citizens and stakeholders to address community and societal needs through co-creation and collaboration.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Partnership Enabler Award



**Benjamin Poon**

**Ministry of Social and Family  
Development**

Benjamin orchestrated sustainable partnerships delivering over 400 laptops, children's spectacles, employment coaching and programmes for ComLink+ families, converting one-off donations into lasting collaborations that maximised SSO's limited resources for broader, sustainable community impact.

# Partnership Enabler Award



**Geneve Yeo**

## Ministry of Manpower

Geneve strengthened MOM's partnerships with multiple stakeholders by convening the Platform Workers Trilateral Group to address ground concerns of Platform Workers, and engaging key parties on the Workplace Fairness Act to seek views on this milestone legislation.

# Partnership Enabler Award

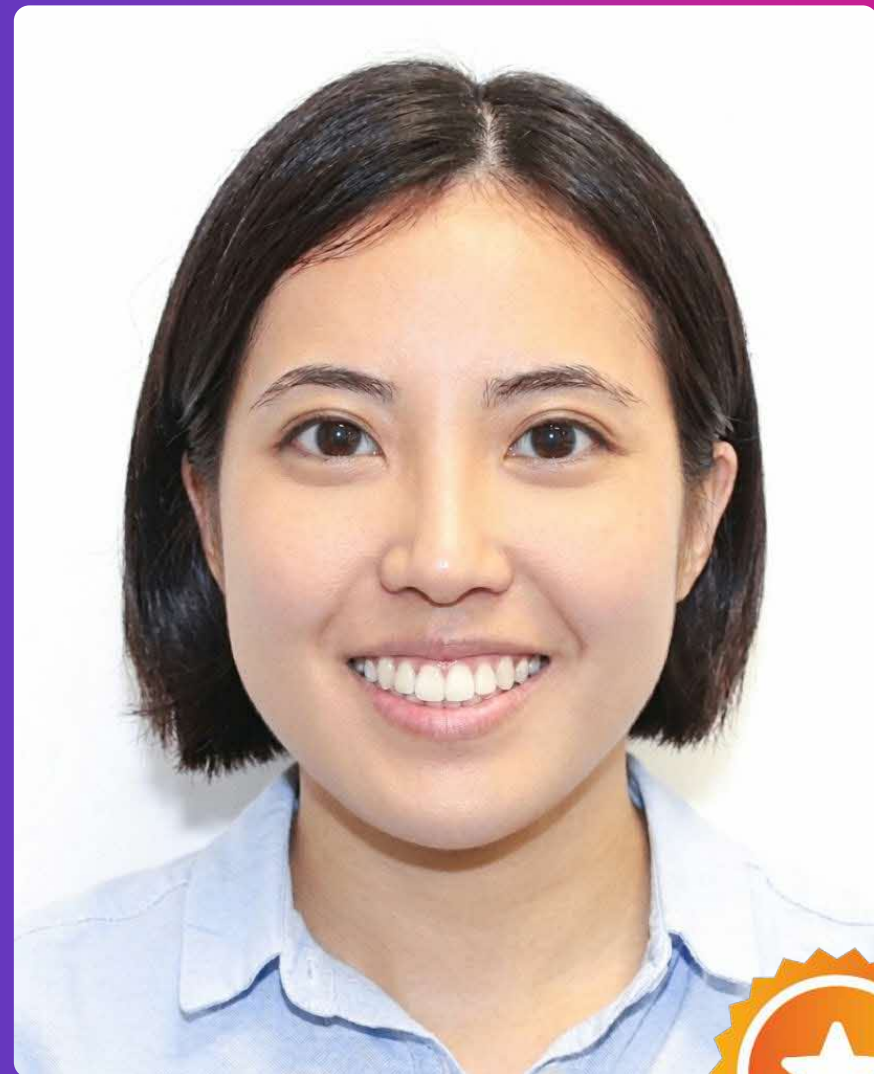


**Hong Zhongzhi**

## **NParks**

Partnership building with stakeholders from people, public, private community on the City in Nature narrative through 'Community in Bloom' and 'Nature Kakis' initiatives to promote a gardening culture, encourage community stewardship of our green spaces and a greater appreciation for nature.

# Partnership Enabler Award



**Joyce Yong**

**Ministry of Sustainability and  
the Environment**

Joyce Yong fostered impactful partnerships and green initiatives by 3P partners that encouraged Singaporeans to contribute meaningfully to Singapore's sustainability and climate resilience goals.

# Partnership Enabler Award



**Muhammad Shafi' bin Rafie**

## Singapore Civil Defence Force

Through partnerships and collaboration with the community, LTC Shafi found new ways for SCDF as part of Operation Lionheart to go beyond saving lives at a disaster zone – by alleviating victims suffering and aiding return to normalcy through facilitating delivery of humanitarian aid and fundraising.

# Partnership Enabler Award



**Tam Ching Yi**

## **People's Association**

The Purple Parade and The Purple Symphony open doors to meaningful connections and inclusive communities. Through partnerships, they bring persons with and without disabilities together, affirming that everyone can contribute meaningfully when given the right opportunities.

# Partnership Enabler Award



**Tan Pei Ru**

## Singapore Customs

Singapore Customs challenged a longstanding 14-day import permit constraint, engaging 13 regulatory agencies and PSA to extend validity to 28 days — delivering potential annual savings of \$720,000 and 1,500 hours for traders, strengthening Singapore's efficiency as a trading hub.

# WOG Service Champion Award

This award recognises officers who consistently demonstrate service excellence and citizen-centricity, going beyond scope of duty to delivery integrated, empathetic and high-quality service.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# WOG Service Champion Award



**Adj A/Prof Chen Yongsheng**

**Ng Teng Fong General Hospital**

Dr. Chen excels in clinical innovation and advancing medical techniques that significantly improve patient outcomes. His exceptional leadership has fostered a skilled team and supportive ecosystem to not only save lives but also provide patients with renewed hope and improved quality of life.

# WOG Service Champion Award



**Benny Tan**

## Central Provident Fund Board

Benny transforms complex CPF investments processes into seamless, reassuring experiences, combining data-smart innovation with empathetic guidance to protect members' interests and uplift service standards across public and private organisations.

# WOG Service Champion Award



**Hamzah Khuzema Shakir**

## Singapore Civil Defence Force

Hamzah consistently delivers outstanding results as a Fire Safety Department Consultant, earning praise for his empathy, people-first service, and collaborative spirit. His humility, dedication, and commitment to public service make him an exemplary recipient for the WOG Service Champion Award.

# WOG Service Champion Award



**Hassan Adli Bin Jamil**

**Singapore Civil Defence Force**

Hassan shows service excellence by leading innovative emergency response, mentoring for inclusivity, and prioritizing colleagues' welfare. His data-driven safety and emotional support reflect SCDF values, making him a strong WOG Service Champion candidate.

# WOG Service Champion Award



**Hazel Yeo Kai Hui**

**Changi General Hospital**

Hazel demonstrates service excellence through dedication to patient care, strong collaboration, and continuous learning. She engages patients to understand their needs and develops initiatives to enhance hearing, communication, and overall quality of life.

# WOG Service Champion Award



**Lau Siew Peng Joyce**

## Singapore Police Force

DSP Joyce exemplifies service excellence in the Singapore Police Force through her victim-centric approach and investigative rigour in serious sexual crime cases. Since 2020, she has secured multiple successful convictions alongside the Attorney-General's Chambers, mentored junior officers, and enhanced victim support frameworks and facilities involving the whole of government.

# WOG Service Champion Award



**Mariana Binte Mahadi**

**Khoo Teck Puat Hospital**

Inspired by her passion for patient education, Mariana pioneered a diabetes programme for Singaporean Muslims, equipping them with essential knowledge, skills, and confidence to self manage their condition, minimise complications, and achieve safer, well prepared Hajj and Umrah journey.

# WOG Service Champion Award



**Sophie Izzat Syed**

## GovTech

Sophie strengthened Singpass operational resilience by improving frontline readiness, and operations across major incidents and national initiatives. Her work enhanced cross-agency coordination, and improved citizen support outcomes during high-impact service disruptions and nationwide rollouts.

# WOG Service Champion Award



**Zhang Hua'an Noah**

## Ministry of Education

Noah served as a Policy Officer at MOE HQ, and joined Hack for Public Good 2024 to learn how small problems could be tested and improved through innovation. As Assistant Year Head at Xinmin Secondary, he continues serving students, families and colleagues with empathy and steady follow-through.

# Agility Award

This award recognises outstanding initiatives that demonstrate adaptability, speed and flexibility in responding to challenges in a fast-changing operating environment, with clear outcomes achieved.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Agility Award

## Digital Economy Agreements with Europe

**MTI, MDDI, IMDA, AGC, MAS, MFA**

MTI, MDDI, IMDA, AGC, MAS, and MFA jointly navigated complex, parallel negotiations on Singapore's digital economy agreements with the EU and EFTA, securing enhanced market access and legal certainty for Singapore businesses and SMEs across Europe's 450 million-strong consumer base.

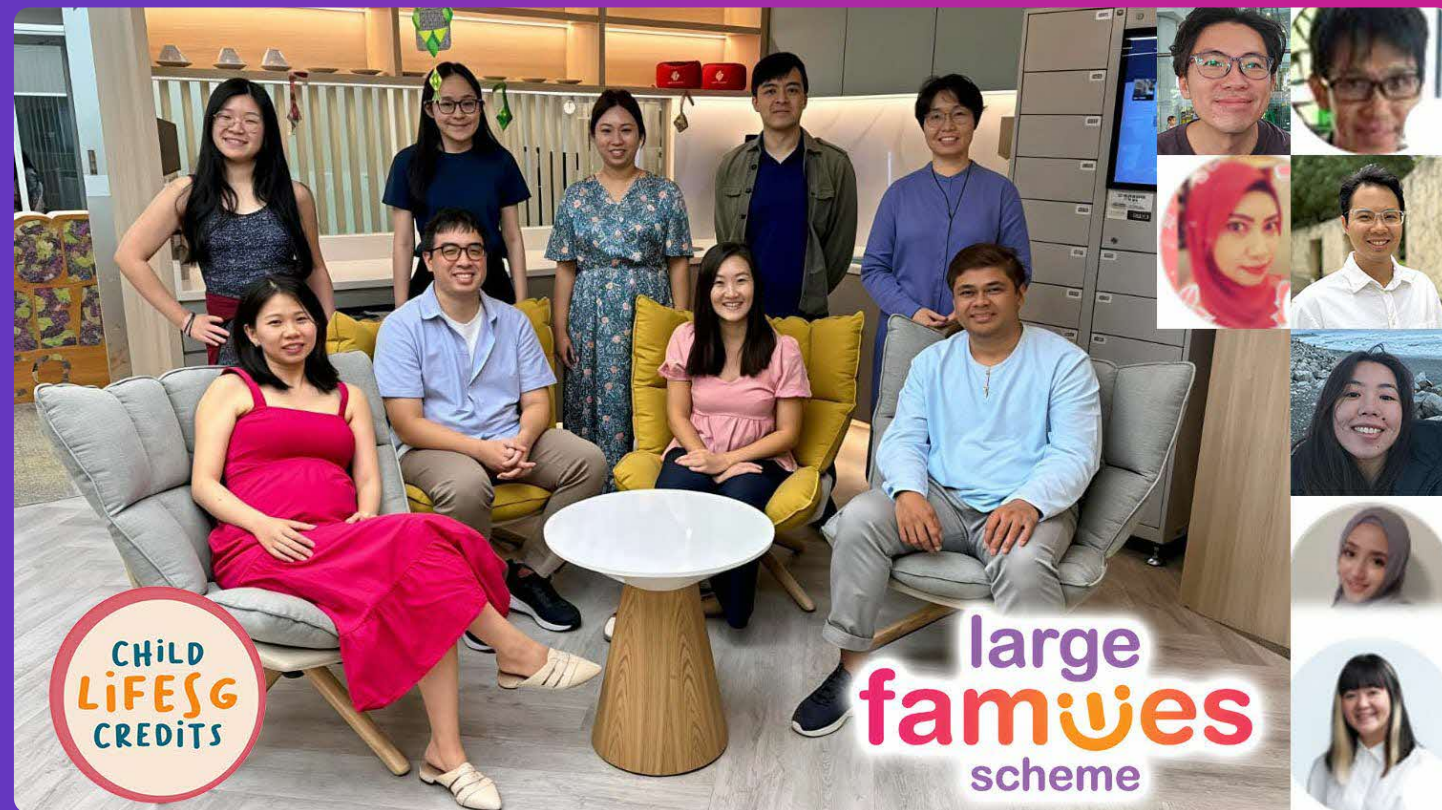


# Agility Award

## LFS & Child LifeSG Credit Implementation

MSF, PMO-SG, GovTech, PSD ServiceSG,  
CPF

The Large Families Scheme aims to strengthen support for Singaporeans who have 3 or more children and the Child LifeSG Credits support families with children by helping to defray daily expenses. The team successfully disbursed \$248m in LifeSG credits to >470,000 children through WOG collaboration.



# Agility Award

## Navigating the Global Tax Uncertainty

**MOF, IRAS**

The team responded with agility to a major renegotiation of global tax rules, to protect Singapore's interests amid significant uncertainty. Singapore implemented the global minimum tax to safeguard revenue while minimising the impact on our economic competitiveness.



# Agility Award

## Onboard 400K Caregivers to National App

### SingHealth, Synapxe

SingHealth and Synapxe demonstrated disciplined and precise execution, delivered with agility to transition nearly 400,000 caregivers and next-of-kin to the national HealthHub platform in six months, ensuring uninterrupted access, securing privacy data and risk avoidance of \$3.4 million legacy costs.



# Agility Award

## Robotics Experimentation as a Service

DSTA, Army, MINDEF

Robotics Experimentation as a Service championed a new streamlined procurement process to accelerate experimentation of robotics capabilities, enabled the SAF to be agile and fast in iterating new operational concepts in the Robotics domain.



# Citizen Engagement Excellence Award

This award recognises initiatives that have gone the extra mile to engage, partner and co-create with citizens and stakeholders to build trust, civic participation and better policy or service outcomes.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Citizen Engagement Excellence Award



## Enabling Masterplan 2030 Taskforce

**MSF, MOH, HDB, MND, SG Enable, MOM, SSG, WSG**

Transforming support for Singapore's adult persons with disabilities through comprehensive citizen engagements – Stakeholders across public, private and people sectors were engaged throughout the process, from identifying gaps to co-developing recommendations that reflect the disability community's needs.

# Citizen Engagement Excellence Award

HAN@Clementi

NP, NHB

HAN@Clementi is a collaborative heritage initiative by NP and NHB that engaged over 60000 participants through co-created programmes and digital and physical experiences, strengthening belonging, building civic participation and establishing a sustainable model for neighbourhood heritage activation.



# Citizen Engagement Excellence Award

## Healthiverse and 15M Health Games

NHG Health, AIC, HPB

NHG Healthiverse engaged 36,000+ residents across Central and North Singapore through a first-of-its-kind health festival and adapted 15M Health Games co-designed with partners, transforming preventive health into a resident-led social movement to add 15 million years of healthy life.



# Citizen Engagement Excellence Award

## Tengah FOH Volunteers Programme

HDB, PA, NParks, LTA

Pioneering Singapore's first resident-led volunteer model, the Tengah FOH Volunteers Programme brought together resident volunteers to engage more than 14,000 residents to shape their new town and build lasting community bonds. By fostering collaboration, promoting sustainability, and strengthening resident-agency connections, it has redefined what thriving heartland communities look like.



# GreenGov Excellence Award

This award recognises initiatives that deliver measurable environmental sustainability outcomes, reduce carbon footprint and embed sustainable practices in work, workforce and workplace.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# GreenGov Excellence Award

## Cooling Sentosa

### SDC (Sentosa Development Corporation)

A strategic roadmap for addressing outdoor thermal comfort that balances immediate with longer-term needs. Through science-based designs, innovative cooling technologies and nature-based solutions, we aim to deliver 'feels-like' temperature reductions of  $>4^{\circ}\text{C}$  at key guest areas to lengthen dwell time and establishes Sentosa as a living laboratory for climate-smart tourism.



# GreenGov Excellence Award

## Driving Green Healthcare@TTSH



### Tan Tock Seng Hospital

Tan Tock Seng Hospital advanced healthcare sustainability through a system-wide approach, integrating governance, clinical practice and operations to reduce emissions, waste and resource use, while building a scalable model that strengthens value, resilience and public sector climate leadership.



# GreenGov Excellence Award



## Republic Polytechnic (RP) Green Plan

### Republic Polytechnic

RP translated sustainability goals into tangible outcomes for students, staff and the wider community through RP Green Plan. Our campus wide initiatives have reduced environmental impact, yielded savings and shaped sustainability conscious behaviours, to support the Singapore Green Plan's ambitions.



# GreenGov Excellence Award

## Sustainable Festive Gifting



### Monetary Authority of Singapore

By combining behavioural insights, bank partnerships, and island-wide access to Fit notes, MAS encouraged more sustainable festive gifting while preserving traditions. In 2025, 16.2 million Fit notes were exchanged, saving 517 tCO<sub>2</sub>e and reducing MAS' currency operations emissions by 10%.



# GreenGov Excellence Award

## Turning Waste into Worth

### Singapore Prison Service

SPS redirected used shoes, plastics, office supplies and shredded paper from disposal towards meaningful reuse. Through partnerships with Soles4Souls, SGRecycle, Package Pals and Singapore Zoo, SPS diverted over 3,800kg of waste annually, fostering a sustainability culture across the organisation.



# One Public Service Award

This award recognises exemplary inter-agency initiatives that demonstrate sustained Whole-of-Government collaboration to deliver transformative change in service delivery, citizen engagement, regulation, digitalisation or innovation.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# One Public Service Award

**Thank you  
OG Champions!**



**AlBots OwnselfGather**

**GovTech**

Two Innovations, One Revolution was initiated to dismantle digital bottlenecks. Cultivating 22,000 "citizen developers" who rapidly deployed over 4,500 of AI and workflow solutions, it created a radically agile government driving faster, better policy and citizen outcomes.

# One Public Service Award

## ComLink+ Progress Package Implementation

MSF, MOE, MOH, HDB, CPF, GovTech, WSG/e2i, KidSTART, ECDA

ComLink+ Progress Packages have strengthened support for 11,000 lower-income families, improving preschool participation, employment, financial stability & pathways to home ownership. With multi-agency delivery, the initiative is improving lives, strengthening resilience & advancing social mobility.



ComLink+ Progress Packages Implementation Team



# One Public Service Award

## Inter-Agency Dengue Task Force

NEA, BCA, CDA, DSTA, ECDA, HDB, JTC, LTA, MSE, MINDEF, MOE, MOM, MUIS, NParks, PA, PUB, SCDF, SLA, SPF, SportSG, SPS, URA

Marking its 20th anniversary in 2025, the Inter-Agency Dengue Task Force (IADTF) chaired by the National Environment Agency exemplifies whole-of-government collaboration, bringing together 27 organisations to combat dengue in Singapore. During outbreaks, IADTF operates under the Dengue Coordination Committee, led by Ministry of Sustainability and the Environment, ensuring seamless escalation and enhanced national public health resilience.

### Inter-Agency Dengue Taskforce (IADTF)

#### • Public:



#### • Private/ Professional:



# One Public Service Award



## Redefining Border Security & Clearance

ICA, HTX, STB, MPA

Redefining Border Security modernises ICA clearance with world-first, large-scale passport-less lanes and enhanced BIKES motorcycle automation. Using facial/iris biometrics and video analytics, it cuts passenger clearance to ~ (from 25) and speeds motorcycles by ~30%.

# One Public Service Award

## WOG Step Up for a Vape-Free Future

MOH, MHA, HSA, AGC, CAAS, CNB, CPIB, Customs, GovTech, HPB, GRA, ICA, JTC, LTA, MCCY, MDDI, MINDEF, MOE, MOM, MOT, MSF, MPA, NCSS, NEA, NParks, NYC, PSD, SCDF, SPF, SPS, IMH, SingHealth, NHG, NUHS

With over 30 ministries and agencies united under TOVHS, we proved that together we can overcome the toughest public health challenge. Blending enforcement, rehabilitation and education, we aim to tackle vaping and etomidate abuse — address root causes, support recovery, and stem sources of vapes.

Whole-of-Government Step Up for a Vape-Free Future

NOT A MOVIE  
**FINAL DESTINATION- ICI**  
Bandar Rosh needed four lung washes to survive damage caused by vaping. Stop vaping before it stops you. Get help to quit at gov.sg/QuitVape

**VAPING DAMAGES**  
YOUR LUNGS, HEART AND BRAIN

Don't risk your health.  
Quitting isn't easy, but you don't have to face it alone.  
Find the support you need through the **QuitVape Programme** today.  
Get help to quit with the **QuitVape Programme** at gov.sg/quitvape

**VAPING IS PROHIBITED**

Report vaping to HSA  
Help someone to stop vaping

Keep Singapore Vape-Free

gov.sg



# Regulatory Excellence Award

This award recognises initiatives that reduce regulatory burden, enable innovation and adopt pro-enterprise, citizen-centric regulation, including smart regulation enabled by digitalisation.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Regulatory Excellence Award

## ARIS Product Development Team



Sebastian Tan



Audrina Chua



Mohamed Haniffa



Ruth Lee



Jessica Tan



Zhang Bin



Alvin Thng



Kelvin Koh



George Yeoh



Jerome Tan



Xaviera Ong



Michell Lim

## ARIS: AI Reinforced Investigation System

### Ministry of Manpower

ARIS transforms workplace safety investigations through Generative AI, providing investigators with AI-assisted evidence gathering, real-time interview guidance, and automated report compilation.



# Regulatory Excellence Award

## Firm-Based Regime for Building Safety

BCA, MND, SAC, LTA, HDB

BCA's cross-functional team launched a firm-based regime for lift and escalator certification and structural works supervision, replacing the individual-based model with a collaborative, tech-enabled framework that strengthens safety, builds industry capability and boosts sector resilience.



# Regulatory Excellence Award

## MUIS Halal Regulation Transformation

### MUIS (Majlis Ugama Islam Singapura)

MUIS reimagined Singapore's Halal certification ecosystem through digital innovation and risk-based regulation – reducing regulatory burden, improving business competitiveness, and strengthening public trust across the community.



# Regulatory Excellence Award

## Preschool Regulatory Review Workgroup

**ECDA, CDA, NEA, HPB, SCDF, BCA, URA, MND, SLA, HDB**

Initiated and led by ECDA, 10 government agencies reviewed regulatory requirements to reduce cumulative compliance costs imposed on preschools. The review removed or streamlined requirements through coordinated workflows, system integrations, and risk-based assessments, while maintaining quality.

# Regulatory Excellence Award

## Review & Implementation of Revised OLS

**CAAS, MINDEF, RSAF, DSTA, MND, URA, HDB**

Through Fadzil's leadership of the ICAO OLS Task Force in developing the revised OLS, Singapore was able to unlock height constraints on development. Implementation was enabled through CAAS collaboration with URA, HDB & MINDEF, supporting both safe operations and national land use development needs.



# Regulatory Excellence Award

## Review of Singapore's Equities Market

MAS, MTI, EnterpriseSG, EDB, MOF

A pro-enterprise and pro-investor confidence regulatory approach reduces friction in the listing process and strengthens investor confidence, enhancing Singapore's competitiveness. Market feedback has been positive, with signs of greater investor demand and renewed interest from companies.



# Service Experience Breakthrough Award

This award recognises exemplary initiatives that demonstrate customer-centricity, service innovation and a total organisational approach to improving service experience and outcomes.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Service Experience Breakthrough Award



## Eligible Scheme(s) Enrolment (ESE)

PSD ServiceSG, AIC, MOH

The Eligible Scheme(s) Enrolment initiative transforms care delivery by proactively enrolling eligible care recipients into vital financial grants using existing Government data. By breaking down inter-agency barriers, it eliminates burdensome paperwork and delivers financial support directly to families and caregivers at their most vulnerable moments.

# Service Experience Breakthrough Award



## Enhancing Service Experience at CMPB

### MINDEF

The new CMPB is a one-stop service hub for Singapore's national service community. Through user testing and process reviews, service touchpoints were redesigned with citizens at the heart of every decision. The result: more than 90% customer satisfaction and a replicable model for service transformation across government.



# Service Experience Breakthrough Award



iSMART

ICA, HTX

iSMART uses robotics, automation, and biometrics to enhance service delivery at the ICA Services Centre. It enables faster and more secure self-collection of documents through biometric verification, while reducing manpower reliance and allowing officers to focus on higher-value work.



# Service Experience Breakthrough Award



## Next-Gen Customer Engagement – IPCC 2.0

### Central Provident Fund Board

CPF's IPCC 2.0 showcases ops-tech integration and WOG-vendor partnerships (GovTech, NCS, AWS, Salesforce), achieving full implementation in 8 months with zero service disruption – a new benchmark for public service digital transformation.

# Service Experience Breakthrough Award



## Where Next? Digitalised ECG Ecosystem

### Compassvale Secondary School

Compassvale Secondary School's digitalised ECG ecosystem empowers students to make informed post-secondary decisions. Through curriculum, tools and ECG advising, students discover strengths, set goals, monitor progress, refine plans and receive timely support along their journey.



# Star Partner Award

This award recognises external partners who have demonstrated strong partnership with public agencies through co-creation and co-delivery, contributing to better outcomes for the Public Service.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Star Partner Award

## PSS-NMI Workgroup

MOH, Synapxe, ACE, CDA

The PSS NMI Workgroup turned the vision for 'one drug-one medication information leaflet' into reality. Through co-creation with patients and across agencies, the initiative makes reliable medication information publicly accessible, empowering millions of Singaporeans to take charge of their health.



# Star Partner Award



## SHF-SCDF Medical Emergency Partnership

### Singapore Civil Defence Force

SHF has played a pivotal role in strengthening community resilience by raising public awareness on heart health and promotes the importance of CPR-AED training, empowering the community to step forward for cardiac arrest emergencies.

# Star Partner Award

## Singapore Pools

### SportSG

Singapore Pools has transformed lives through its unwavering support for SportCares' Saturday Night Lights, empowering vulnerable communities through free access to sport, positive youth engagement, and greater access to opportunities that foster hope, belonging, and resilience across Singapore.



# Business Transformation Award

This award recognises agency-wide transformation of core services, operations, regulations or policies, including digitalisation and capability uplift, resulting in tangible outcomes for citizens, businesses or stakeholders.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Business Transformation Award



## Communicable Diseases Agency

MOH, CDA & Synapxe consolidate legacy systems progressively into a single platform. Automating workflows across testing, surveillance, investigation & contact tracing, DE-ROM enables faster investigation and response, facilitates cross-agency collaboration & scalability to support outbreak response.

# Business Transformation Award

## Health Promotion Board

Driven by a vision to make healthy living personal for every Singaporean, HPB transformed its organisation, data and technology capabilities to evolve Healthy 365, empowering over 2 million users with tailored health journeys that support lasting behaviour change across every stage of life.



# Workforce Transformation Award

This award recognises agencies that have built future-ready workforce capabilities, strengthened skills, leadership and culture, and delivered measurable improvements in workforce outcomes aligned to organisational goals.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Workforce Transformation Award

## National University Hospital



NUH reimagined workforce transformation through a strategic, multi-year approach – embedding leadership at all levels, optimising roles, championing staff well-being, and building future-ready capabilities. This delivered stronger engagement, reduced attrition, and productivity gains, advancing patient care and contributing to a more resilient healthcare system



# Workplace Transformation Award

This award recognises agencies that have strengthened employee experience and well-being through caring, collaborative and flexible workplaces, with quantifiable impact on productivity and organisational performance.



Share your congratulatory messages to our winners.  
Password : PSTAWARDS2026



# Workplace Transformation Award

## MINDEF

MINDEF's efforts to build a caring, collaborative and flexible workplace allow employees to enjoy more streamlined and user-centric services, refreshed offices and facilities, and employee wellness policies. This has led to improved productivity, and a more positive and supportive workplace culture.



# Workplace Transformation Award

## Public Service Division

PSD turns wellness into a competitive edge through:

- (1) PSDcares, a holistic wellness framework;
- (2) a caring workplace via sentiment pulsing and personalised wellness offerings; and
- (3) a flexible, collaborative culture with PSD's R.I.S.E., sensory workplaces, and AI-enabled work redesign.

