

Vaccination-differentiated SMMs for personal care services (groups of up to 5 persons)

1. From 10 August 2021, services and activities in higher-risk settings, which require masks to be removed, are allowed to resume in groups of up to 5 persons only if all the customers i) are vaccinated, or ii) are a recovered patient, or iii) have a valid negative COVID-19 test result covering the duration of service/activity. These include personal care services (e.g. facial treatments, make-up services and saunas), Food & Beverage (F&B) dine-in and indoor high-intensity mask-off sports.
2. Allowing customers to partake in services and activities in higher-risk settings where any member of the group is not eligible would be an offence.

(I) REQUIREMENTS FOR VACCINATION-DIFFERENTIATED SMMS

- The following individuals are eligible to partake in services/activities provided by the establishments providing personal care services in a group of up to 5 persons:
 - a) A fully vaccinated individual
 - i. This refers to two weeks after he/she has received the vaccines currently administered under the National Vaccination Programme¹; or
 - ii. He/she has completed the full regimen for World Health Organisation's Emergency Use Listing (WHO EUL) vaccines inclusive of the appropriate duration post-vaccination for the vaccine to be fully effective².
 - b) An individual who has recovered from COVID-19 and has a valid PET exemption notice for the duration of the service/activity³ from an MOH-approved COVID-19 test provider;
 - c) An unvaccinated person who has a valid negative Pre-Event Test (PET) result for the duration of the service/activity⁴ from an MOH-approved COVID-19 test provider within the last 24 hours. (See Diagram 1 below)
- Children aged 12 years and below who do not meet the eligibility criteria may be included in the group of up to 5 persons. If there is more than one such child in the group, all children must be from the same household.
- Currently, only Singapore Citizens, Permanent Residents and Long-Term Pass Holders with vaccination records in Singapore's National Immunisation Registry are eligible for dine-in at F&B establishments with vaccination-differentiated SMMs. All other incoming travellers would have to obtain a negative PET by an MOH-approved test provider that will be valid for 24 hours, to be eligible for vaccination-differentiated SMMs.

¹ For avoidance of doubt, D1 is the day of second dose of the vaccination and D15 refers to when the vaccine is effective.

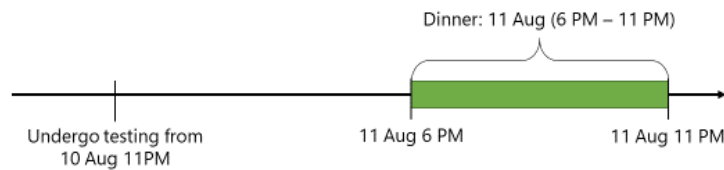
² In addition to Pfizer-BioNTech/Comirnaty and Moderna, WHO EUL vaccines include Sinovac-CoronaVac, Sinopharm, and AstraZeneca. Individuals who are vaccinated with WHO-EUL vaccines will be considered as fully vaccinated and therefore eligible for vaccination-differentiated SMMs only if their vaccination records have been captured in MOH's national IT systems. Hard copy overseas vaccination certificates are not recognised for vaccination-differentiated SMMs. Please refer to [MOH's Post Vaccination Matters website](#) for more information.

³ Recovered individuals can obtain a PET Exemption Notice from any clinic offering ART or PCR testing services. Refer to go.gov.sg/swabproviders for the list of MOH-approved COVID-19 test providers.

⁴ Unvaccinated individuals aged 13 or above must have a valid negative ART or PCR result from an MOH-approved COVID-19 test provider within the last 24 hours. Refer to go.gov.sg/swabproviders for the list of MOH-approved COVID-19 test providers. Self-administered ART supervised by employer and self-administered ART results are not recognised for vaccination-differentiated SMMs.

- From 21 August 2021, newly arrived Singapore Citizens, Permanent Residents, Long-Term Pass Holders (LTPH) and Short-Term Visit Pass Holders (STVPs) would be eligible for vaccination-differentiated SMMs, if they produce a valid tamper proof, Immigration and Checkpoints Authority (ICA) issued vaccination sticker on their passport⁵ or a valid PET with a negative result. These stickers would be valid until the end of their STVP validity or until 30 September 2021, 2359hrs, whichever is earlier. By September, the IT systems will be enhanced such that travellers, upon verification of their eligible vaccination status at entry, will also be recognised by SafeEntry (Business) App through their TraceTogether apps/ Tokens to be eligible for vaccination-differentiated SMMs without needing to go through PET.

Diagram 1: Validity period of negative PET result



- **Establishments that have not downloaded the SafeEntry (Business) App to facilitate SafeEntry check-ins are strongly encouraged to do so to facilitate eligibility checks⁶ for TraceTogether Token and App users. Note that the SafeEntry Gateway Box cannot be used to facilitate these checks.** The eligibility for vaccination-differentiated SMMs, illustrated using the SafeEntry (Business) App icons, can be found in Diagram 2 below.

Diagram 2: Eligibility for Vaccination-differentiated SMMs

Vaccination Status	Test Status	Eligibility for Vaccination-Differentiated SMMs
		 Unless PET Exemption Notice/ Discharge Memo presented
 		 Unless PET Exemption Notice/ Discharge Memo presented

⁵ Eligible travellers are those who (i) were fully vaccinated overseas with a WHO-EUL vaccine, and (ii) who can provide a valid, English-language vaccination certificate. Travellers should have their vaccination certificates when seeking assistance from ICA at checkpoints upon arrival.

⁶ Establishments providing personal care services must implement SafeEntry via TraceTogether-only SafeEntry (TT-only SE) for customers and visitors. They are also required to provide the SEGW as an additional option for SafeEntry check-in.

(II) PROCESSES TO BE IMPLEMENTED

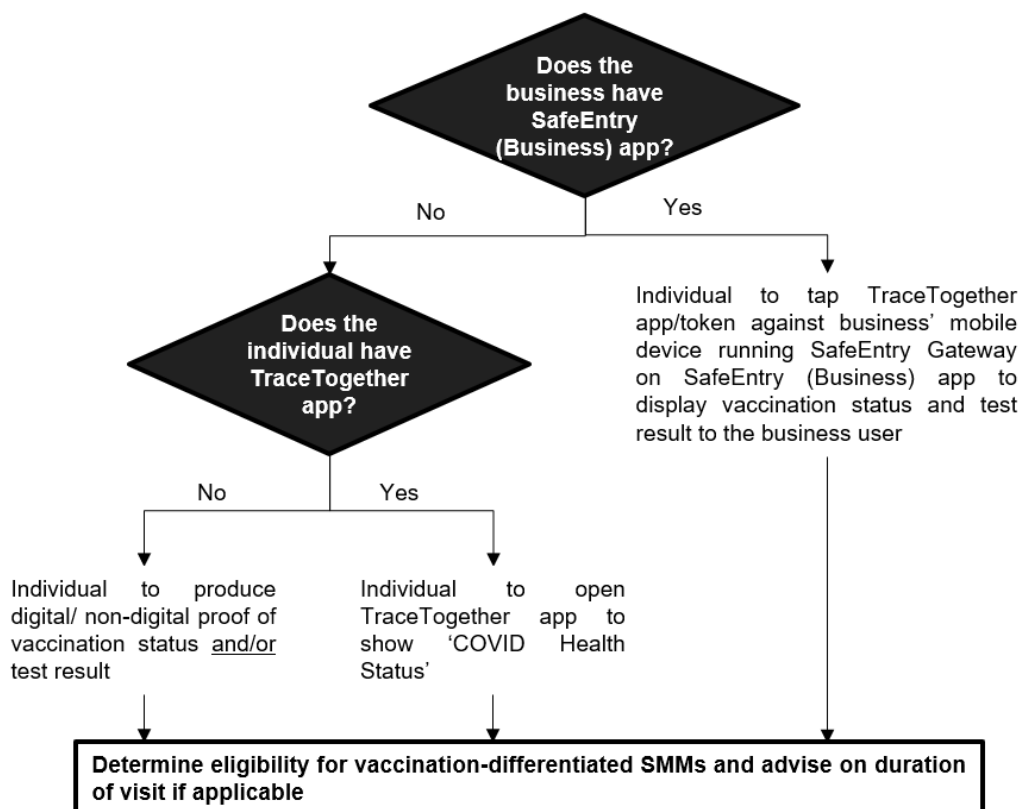
- Establishments providing personal care services should put up clear signages to inform customers on the vaccination-differentiated SMMs and verify each customer's eligibility status, in addition to implementing TraceTogether-only SafeEntry (TT-only SE) for customers and visitors.

A. Appoint designated employee(s) to conduct relevant checks on customers

- The establishments must appoint at least one employee (e.g. supervisor or front-of-house staff) who can conduct the verification checks on the eligibility status of each customer.
- The establishments must reject customers if
 - i. Any customer or member of the group (of up to 5 persons) does not provide the documents needed to show his or her eligibility; or
 - ii. Any member of the group does not meet the eligibility criteria.

B. Conduct checks on required documentation

- The establishment must verify that each customer fulfils the eligibility requirements before SafeEntry check-in and allowing the group to enter the establishment for the service/activity.



- Establishments that have deployed the SafeEntry (Business) App and SafeEntry Gateway (SEGW) function to facilitate check-ins should ensure that the app has been updated to the latest version.

- The vaccination-differentiated SMMs check-ins should be enabled for the venue via the SafeEntry (Business) dashboard, before they are able to verify vaccination status and test result⁷.
- Establishments can check customers' vaccination and test statuses by requesting them to tap their TraceTogether (TT) Token or App (open in the foreground) against the establishment's mobile device running SEGW on SafeEntry (Business) App. The customer's last 4 alphanumeric characters of their government issued identification number, vaccination and test status will be displayed. If the customer meets criteria for vaccination-differentiated SMMs, tap on "Yes" to complete the SafeEntry check-in. If the customer does not meet criteria for Vaccination-differentiated SMMs, tap on "No" to deny entry.
- If the above method is not available, the F&B establishment may use a camera/2D scanner linked to the SafeEntry (Business) app to scan the TraceTogether Token QR code. In extenuating circumstances, NRIC/FIN can also be scanned at the discretion of the F&B establishment. Customers should be reminded to replace Tokens that are faulty or out of battery.
- Note that from now until end August 2021, only the HealthHub App is able to show all WHO EUL vaccines.
- Checks by the establishments should be limited to the verification of each customer's eligibility status for vaccination-differentiated SMMs, and data should not be used for other purposes or stored.

⁷ Please see the user guide at <https://go.gov.sg/status-check> for step-by-step instructions.

A. For fully vaccinated individuals⁸

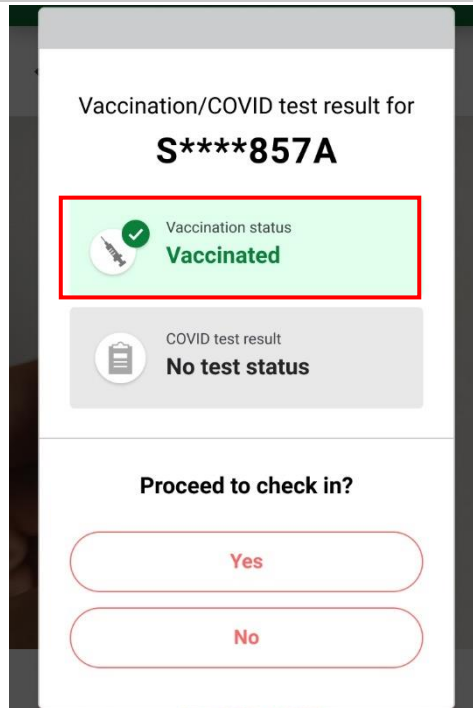
Acceptable Documents⁹

[Default and preferred option] Vaccination and Test Status on SafeEntry (Business) app

Ensure that the 'Vaccinated' icon appears as shown in the picture before proceeding with check in.

The COVID test result should not be red ('not cleared').

Images



⁸ Individuals who are vaccinated with WHO-EUL vaccines will be considered as fully vaccinated and therefore eligible for vaccination-differentiated SMMs only if their vaccination records have been captured in MOH's national IT systems. Hard copy overseas vaccination certificates are not recognised for vaccination-differentiated SMMs. Please refer to [MOH's Post Vaccination Matters website](#) for more information.

⁹ For the full list of acceptable documents, please refer to <https://go.gov.sg/acceptabledocs>.

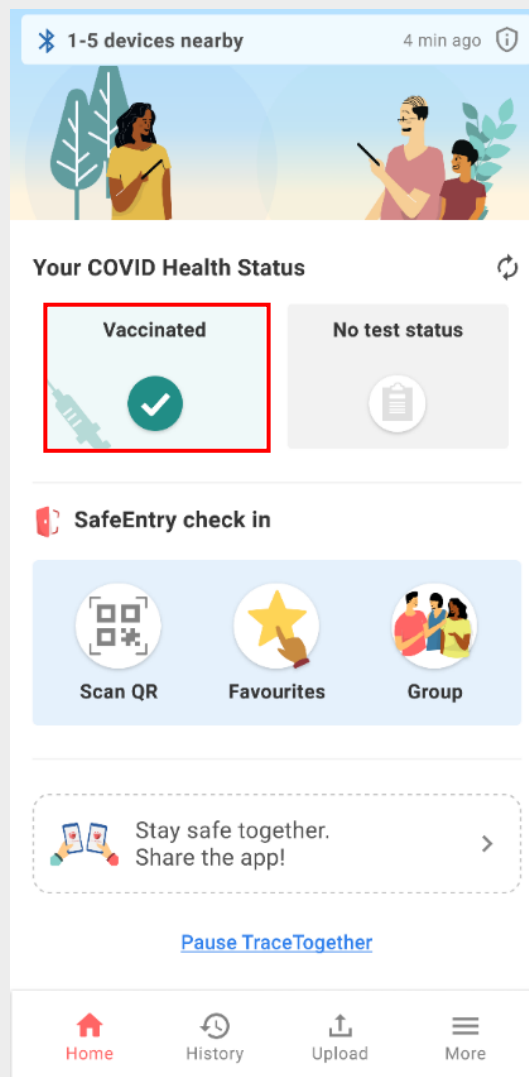
Vaccination Status on TraceTogether app

Can be recognised at places where SafeEntry (Business) app is not implemented.

Ensure it is not a screenshot by asking the individual to click on other icons or refresh button within the app.

Ensure that the 'Vaccinated' icon appears as shown in the picture on the right.

The COVID test result should not be red ('not cleared').

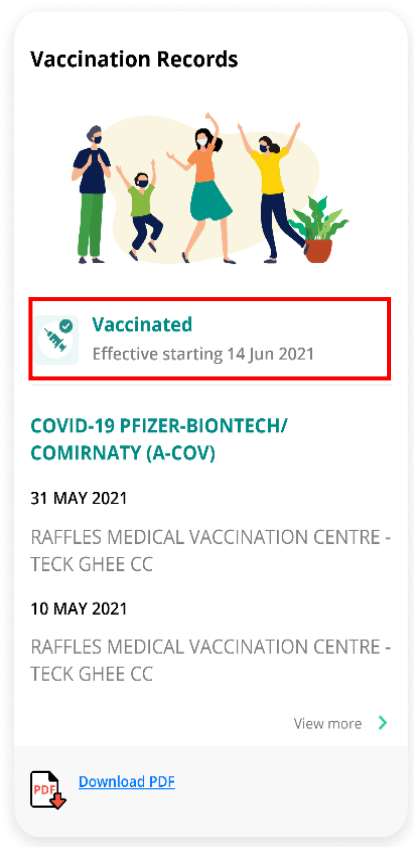


Vaccination Status on HealthHub application

Ensure it is not a screenshot by asking the individual to click on other icons within the app.

Can be recognised at places where SafeEntry (Business) app is not implemented and the individual is a TraceTogether Token user.

Ensure that the 'Vaccinated' icon appears as shown in the picture on the right.

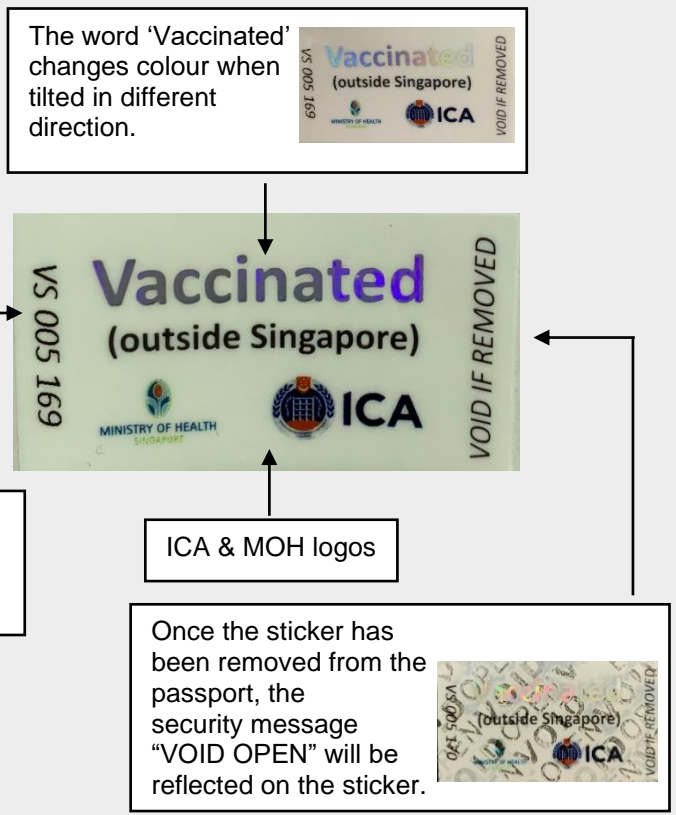


Vaccination Status shown on passport of travellers

Ensure that the inner side of the passport cover is affixed with an ICA-issued valid tamper proof (i.e. not removed) vaccination sticker.

Note: The ICA-issued stickers are valid until the end of the respective STVP validity or until 30 September 2021, 2359 hours, whichever is earlier. These pass holders' vaccination status will be reflected in the TraceTogether App or in the SafeEntry (Business) App from September 2021.

Illustration of the vaccinated sticker



B. For individuals who have recovered from COVID-19

Acceptable Documents

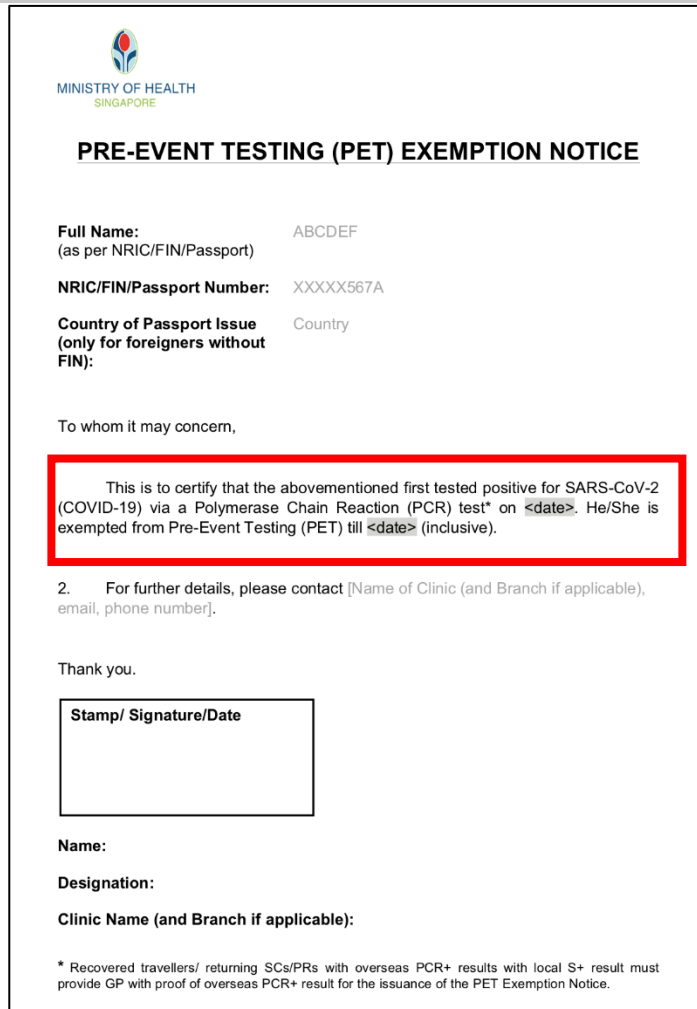
PET Exemption Notice


This will be issued by any clinics offering ART or PCR testing services in printed, hard-copy form.

Verify if the notice belongs to the individual by checking against his/her Government-issued photo identification.

Ensure that the PET Exemption Notice is valid for the duration of the dine-in.

Images




MINISTRY OF HEALTH
SINGAPORE

PRE-EVENT TESTING (PET) EXEMPTION NOTICE

Full Name: ABCDEF
(as per NRIC/FIN/Passport)

NRIC/FIN/Passport Number: XXXXX567A

Country of Passport Issue Country
(only for foreigners without FIN):

To whom it may concern,

This is to certify that the abovementioned first tested positive for SARS-CoV-2 (COVID-19) via a Polymerase Chain Reaction (PCR) test* on <date>. He/She is exempted from Pre-Event Testing (PET) till <date> (inclusive).

2. For further details, please contact [Name of Clinic (and Branch if applicable), email, phone number].

Thank you.

Stamp/ Signature/Date

Name:

Designation:

Clinic Name (and Branch if applicable):

* Recovered travellers/ returning SCs/PRs with overseas PCR+ results with local S+ result must provide GP with proof of overseas PCR+ result for the issuance of the PET Exemption Notice.

Discharge Memo

This will be issued at point of discharge from medical facility in printed, hard-copy form.

Verify if the memo belongs to the individual by checking against his/her Government-issued photo identification.

Businesses to ensure that the duration of the dine-in is within the 270 days exemption period calculated from the date of the 1st PCR test.



MINISTRY OF HEALTH
SINGAPORE

DISCHARGE MEMO

Name of Patient: _____

NRIC/FIN: _____

To whom it may concern,

The abovementioned patient first tested positive for SARS-CoV-2 (COVID-19) via a PCR test on _____ and was isolated under the Infectious Diseases Act. The abovementioned patient was discharged on _____.

The abovementioned patient has since completed the necessary period of isolation for the treatment of COVID-19 and is **no longer infectious**. He is exempted from Pre-Event Testing until <date>.

[Please indicate N.A if not applicable]

The abovementioned patient has also been given a leave of absence¹ to rest and recover at his/her place of residence until _____.

Thank you.

For any queries, please contact the MOH Emergency Line at 1800 333 9999 or email to moh_qsm@moh.gov.sg.

DR DERRICK HENG
DEPUTY DIRECTOR OF MEDICAL SERVICES
PUBLIC HEALTH GROUP

¹ During the period of the Leave of Absence, you should remain in your place of accommodation/ residence as much as possible, and only leave your place of accommodation/ residence for essentials (e.g. food and groceries, urgent medical treatment). If you have a prior non-pressing medical appointment, you should call your healthcare provider and inform them that you are on Leave of Absence, so that they can assist to reschedule your appointment.

After your Leave of Absence is over, you may report back to work, subject to prevailing safe distancing measures imposed by the Government.

B. For unvaccinated individuals with a valid negative COVID-19 Test Result

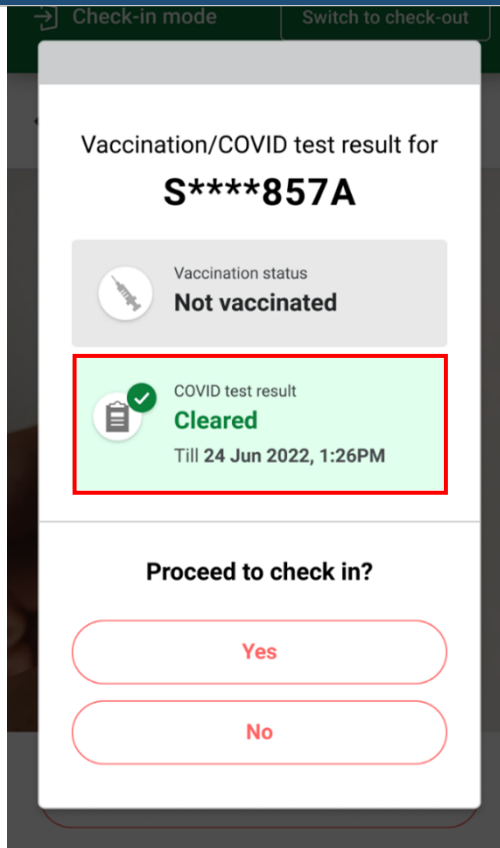
Acceptable Documents

Test Status on SafeEntry (Business) App

Ensure the test result is “Cleared” and valid for the duration of the dine-in before proceeding with check in.

Note: Self-administered ART supervised by employer and self-administered ART results are not recognised for vaccination-differentiated SMMS, and will not be reflected in the SafeEntry (Business) App.

Images




COVID Health Status on TraceTogether App (detailed display upon tapping test status card)


Can be recognised at places where SafeEntry (Business) app is not implemented.

Ensure the test result is "Cleared" and valid for the duration of the dine-in.


Ensure it is not a screenshot by asking the individual to click on other icons within the app.

Note: Self-administered ART supervised by employer and self-administered ART results are not recognised for vaccination-differentiated SMMs, and will not be reflected in the TraceTogether App.


← COVID Health Status 


MINISTRY OF HEALTH
SINGAPORE


Vaccination status

Not vaccinated 

To complete the vaccination process, you need to take all doses and wait at least 14 days for the vaccine to take effect.


[More info about COVID-19 vaccines](#) 

Overall test status (Based on last 24 hours)





Cleared 

Valid till **Sat 26 Jun 2021, 2:26pm**

Please refer to [MOH's website](#) for more information on what your test status means.

[Login to HealthHub to view your test records](#) 

Your test status may take time to be updated. If problems persist, contact your test provider, or see how to [troubleshoot](#).

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COVID-19 Test Result Notice (ART)

This will be issued by MOH-approved COVID-19 Test Providers in printed, hard-copy form.

Verify if the hardcopy belongs to the individual by checking against his/her Government-issued photo identification.

Ensure the test result is negative and within required validity period.



COVID-19 TEST RESULT NOTICE (ART) (Valid for 24 hours from time of swab registration)

PATIENT'S PARTICULARS

Name (as per NRIC / FIN/ Passport): ABCDEF
NRIC/FIN/Passport Number: S1234567A
Mobile Number: +65 98765432
Passport Issuing Country: Country

ANTIGEN RAPID TEST DETAILS

Mode of Administration: Self-administered (under supervision) or administered
Test Result: Negative
Tested On: 17-Dec-2020 10:12 hrs
Result is Valid Till: 18-Dec-2020 10:12 hrs

Stamp/ Signature/Date

Name:

Designation:

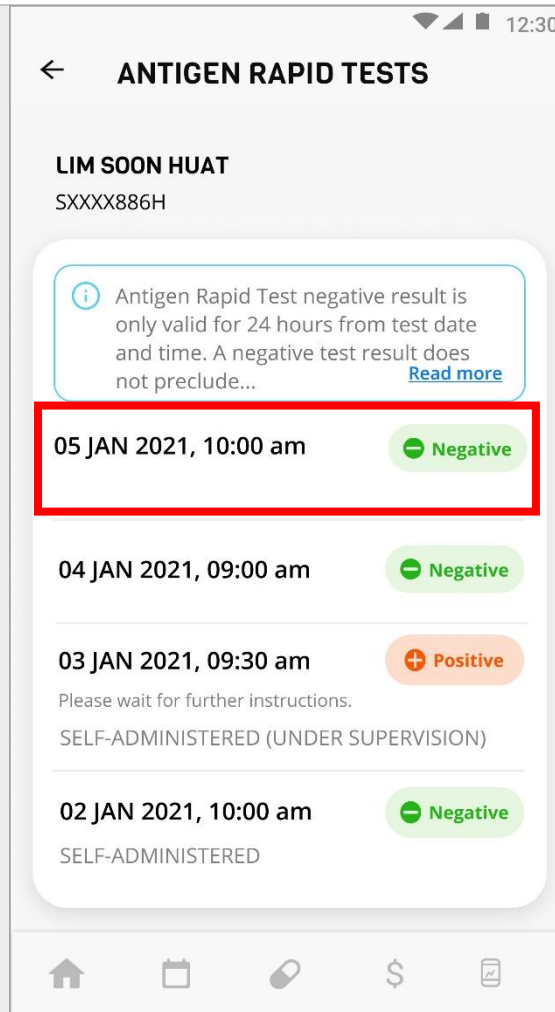
ART Swab Provider (including clinic chain / branch if applicable):

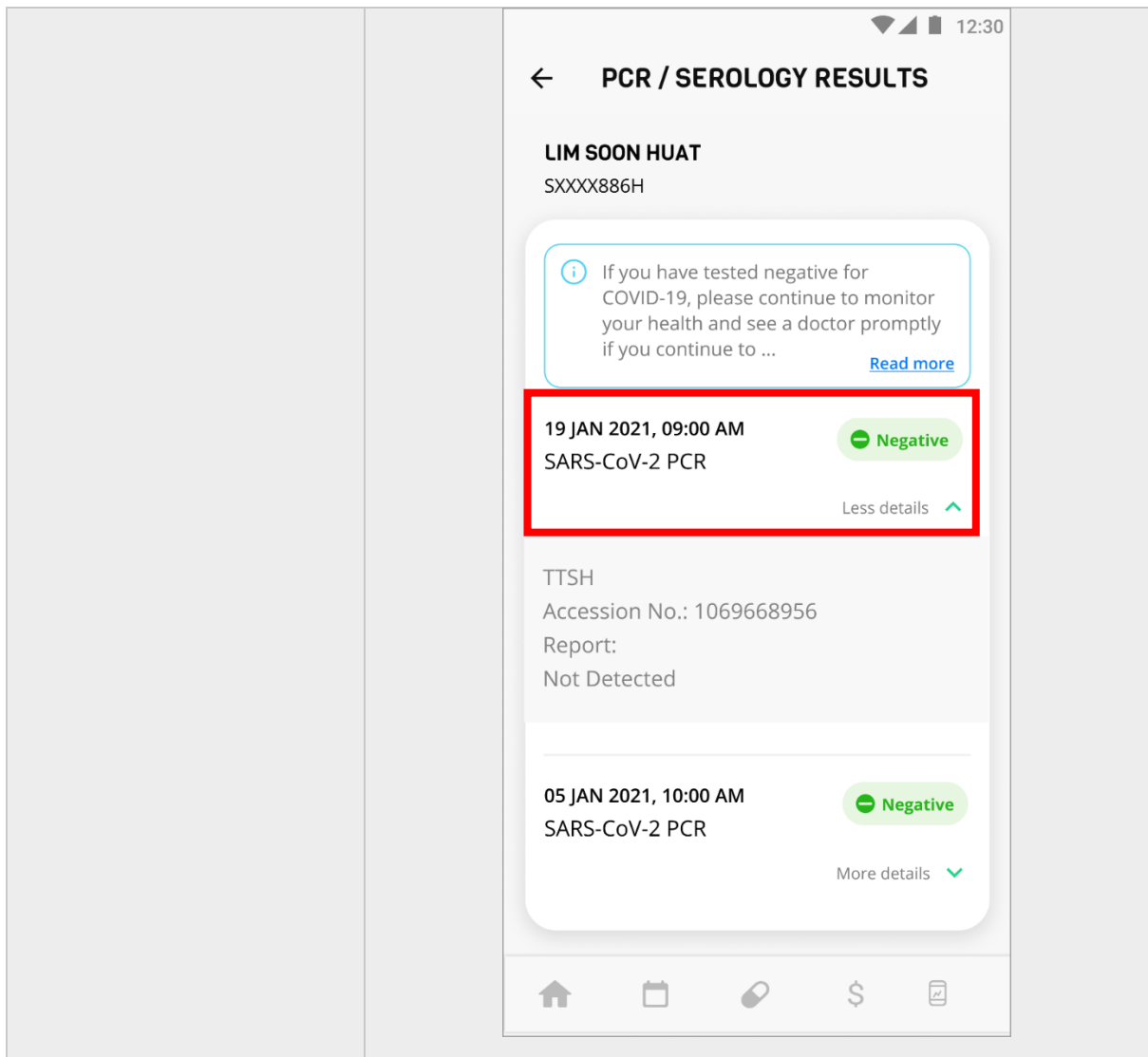
**COVID-19 ART/ PCR
Test Result on
HealthHub app**

Ensure result is Negative and valid for the duration of the dine-in.

Ensure it is not a screenshot by asking the individual to click on other icons within the app.

Note: Self-administered ART supervised by employer and self-administered ART results are not recognised for vaccination-differentiated SMMs.





Child aged 12 and below (i.e. born in or after the year 2009)

- Verify age for children 12 years and below old¹⁰ (e.g. student concession card).
- If there is more than one child in the group of up to 5 persons, verify that the children belong to the same household.
- Ensure there is no mixing or mingling between different groups.

¹⁰ Establishments may exercise discretion on checks for children who are clearly below the age limit.