

### Details of SafeEntry check-in

- With TraceTogether-only SafeEntry (TT-only SE) implemented nation-wide, SafeEntry check-in can only be done by:
  - i) Scanning the SafeEntry QR code using the TraceTogether App;
  - ii) Bringing the working TraceTogether Token or updated App close to a SEGW; or
  - iii) If the above methods are not available, the venue may use a camera/2D scanner linked to SafeEntry (Business) App to scan the TraceTogether Token QR code.  
(Venues should remind visitors to replace Tokens that are faulty or out of battery.)
- The following retail establishments are required to deploy TT-only SE to log the check-in of customers, vendors and visitors to their premises<sup>1</sup>:
  - Malls;
  - Large retail stores > 930 sqm or 10,000 sqft<sup>2</sup>;
  - Supermarkets;
  - Personal care services e.g. hairdressers, barbers, spas, beauty and wellness; and
  - Facilities providing basic pet services (that do not function on a drop-off, pick-up basis).
- Large retail stores (> 930 sqm or 10,000 sqft) located within a TT-only SE building (e.g. malls) that have the same operating hours as the building will no longer be required to deploy SafeEntry check-in for customers, vendors and visitors. Those located within a TT-only SE building but with longer operating hours must implement TT-only SE outside the building's operating hours.
- Small retail stores (< 930 sqm or 10,000 sqft) that were not required to deploy SafeEntry for customers but have voluntarily done so, should remove their SafeEntry check-ins.
- **Deployment of SafeEntry and SafeEntry Gateway for all Supermarkets:**
  - i) **From 21 July 2021**, SafeEntry and SafeEntry Gateway (SEGW) check-in requirements have been re-introduced at supermarkets that are fully within malls and buildings covered by SafeEntry and have the same operating hours.
  - ii) Other supermarkets, e.g. standalone supermarkets, that have been implementing TT-only SE and SEGW check-in facilities must continue to do so.
- Retail establishments required to deploy SafeEntry for customers and visitors need to deploy the SEGW as an additional option for SafeEntry check-in. SEGW is available as a feature within the SafeEntry (Business) App (updated to the latest version) and as a physical standalone device (SEGW Box). These establishments may apply for a free SEGW Box<sup>3</sup>.
- **To facilitate more precise contact tracing efforts, SafeEntry check-out is also encouraged.** Businesses can facilitate check-out for their customers by toggling to the SEGW check-out function within the SafeEntry (Business) App. Businesses with a higher throughput of visitors and places where people are likely to be in close proximity for prolonged periods with masks off will also be eligible for SEGW Check-out Boxes<sup>4</sup>.

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<sup>1</sup> All retail establishments and lifestyle-related services must require their employees to do SafeEntry check-in via TT-only SE.

<sup>2</sup> Large retail outlets that are fully within malls and buildings covered by SafeEntry and have the same operating hours, are not required to implement SafeEntry for customers, clients and visitors. They should, however, do so if they operate outside the mall hours.

<sup>3</sup> Refer to [go.gov.sg/gateway-overview](https://go.gov.sg/gateway-overview) for how to implement the SEGW and apply for a free SEGW Box.

<sup>4</sup> Refer to [go.gov.sg/gateway-overview](https://go.gov.sg/gateway-overview) for latest details on when the free SEGW Check-out Boxes are available.

- For avoidance of doubt, TraceTogether Token check-in and SEGW both refer to the mode of check-in, while TT-only SE refers to the overall programme which will permit only TraceTogether modes of check-in (i.e. TraceTogether App or Token).

For more information on SafeEntry, please refer to the FAQs on [www.safeentry.gov.sg](http://www.safeentry.gov.sg).