

JOINT ADVISORY

MR No.: 054/22

Updated as of 17 October 2022

Updated Advisory for Safe Management Measures at Retail Establishments and Lifestyle-Related Services

1. This joint advisory provides updates on the Safe Management Measures (SMMs) for Retail Establishments and Lifestyle-Related Services.

Vaccination-Differentiated SMMs

2. Vaccination-Differentiated SMMs (VDS) are no longer required.
 - 2.1. All malls, large standalone stores¹ and establishments providing personal care services² do not need to conduct VDS checks, including for events with > 500 participants at any one time.

Other Safe Management Measures

3. In addition to the above, Retail establishments and Lifestyle-Related Services must adhere to prevailing SMMs in the Annex.
4. Firm action will be taken against any breaches under relevant laws. For instance, under the COVID-19 (Temporary Measures) Act, first-time offenders will face a fine of up to S\$10,000, imprisonment of up to six months, or both. Subsequent offences may face a fine of up to S\$20,000, imprisonment of up to twelve months, or both.

Issued by:

**Enterprise Singapore
Housing & Development Board
Singapore Food Agency
Singapore Tourism Board
Urban Redevelopment Authority**

¹ These refer to standalone stores > 930 sqm (or 10,000 sqft) of GFA.

² These refer to personal care services that require the removal of face masks, such as facial treatments, make-up services and saunas.

Other Safe Management Measures (SMMs) for all Retail Establishments³ and Lifestyle-Related Services

Mask Wearing

1. Mask wearing continues to be required in indoor healthcare and residential care⁴ as well as public transport⁵ settings where essential services are carried out in enclosed and crowded areas frequently used by vulnerable persons. Refer to the [Ministry of Health's \(MOH\) media release](#) for more details.
 - 1.1. This applies to Retail establishments and Lifestyle-Related Services, as well as common areas and facilities, located within hospital buildings, national specialty centres and polyclinics.
 - 1.2. Such Retail establishments and Lifestyle-Related Services should ensure that customers and working personnel wear their masks at all times.
2. The legal requirement for mask wearing in other indoor settings has been removed. This includes Retail establishments and Lifestyle-Related Services within the premises of bus interchanges and train stations.
 - 2.1. Customers are strongly encouraged to continue exercising personal and social responsibility by wearing masks to protect themselves and others, such as in crowded areas or when interacting with vulnerable persons.

Cleanliness and hygiene

3. Establishments should maintain high standards of sanitation and personal hygiene. Refer to the [General Sanitation and Hygiene Advisory for Premises Owners and Operators](#) by the National Environment Agency (NEA).
4. Hand sanitisers should be made available at common touchpoints (e.g. entry/exit doors, cashiers).
5. Common spaces such as counters and display shelves, play areas for children, shopping trolleys and baskets, handrails and other interactive hardware (such as iPads, mall directories, self-checkout kiosks or lift buttons) should be frequently cleaned and disinfected.
6. Rooms, tools and workstations should be thoroughly disinfected before and after each service.
7. All clothing, towels and bedding should be changed after every use.

³ To be implemented together with 'Updated SMMs at Retail Establishments'.

⁴ Indoor premises of hospitals and polyclinics (inclusive of retail, food and beverages (F&B) outlets, common areas and other facilities within the hospital/polyclinic building); private primary care and dental facilities, specialist clinics, Traditional Chinese Medicine (TCM) clinics, renal dialysis centres, clinical and radiological laboratories, day hospices; residential care homes; COVID-19 care facilities, testing centres and vaccination centres; as well as on emergency ambulances and medical transport vehicles.

⁵ This covers the MRT/LRT and public buses, and indoor public transport facilities (e.g. boarding areas within bus interchanges and MRT platforms). Mask-wearing on private transport modes, as well as school buses, private bus services and taxis, will be optional.

Ventilation and improving indoor air quality

8. Retail establishments and Lifestyle-Related Services should take active steps to ensure their premises are well-ventilated and carry out carbon dioxide (CO₂) monitoring regularly, especially in enclosed, air-conditioned indoor spaces. Refer to the [Advisory Note](#) on CO₂ monitoring and ventilation adequacy issued by the Building and Construction Authority (BCA), NEA and MOH for more details⁶.

Workplace management

9. There is no restriction on cross-deployment of workers across workplaces, although employers may continue to do so for business continuity reasons.
10. Adhere to measures in [MOM's Requirements for Safe Management Measures at the Workplace](#).
11. Unvaccinated workers can return to the workplace. However, employers have the flexibility to implement conditions of service for their workers that are relevant to their settings, based on workplace health and safety, and operational needs of their respective companies or sectors. Refer to [MOM's updated advisory on COVID-19 vaccination at the workplace](#) for more details.
12. For management of potential contacts of positive COVID-19 cases at the workplace, refer to <https://www.mom.gov.sg/covid-19/requirements-for-safe-management-measures>.
13. Refer to <https://www.qobusiness.gov.sg/covid-19-faqs/> for other frequently asked questions.

⁶ This Advisory Note guides premises managers on how carbon dioxide (CO₂) monitoring can be used as a proxy for ventilation adequacy, so that premises managers can take timely mitigating measures when ventilation is poor (when CO₂ levels are above 800ppm).