





Press Release

Ministry of Hajj and Umrah

Warns Against Unofficial Channels for Pilgrims Seeking to Perform Hajj

The Ministry of Hajj and Umrah cautions individuals intending to perform the Hajj pilgrimage this year, urging them to avoid using unofficial channels. The Ministry emphasizes that Hajj can only be accessed through an official "Hajj visa" granted by the relevant Saudi authorities, in coordination with Hajj Affairs offices in 80 countries or through "Nusuk Hajj", which offers direct reservation for pilgrims from more than 126 countries.

The Ministry asserts that the sole authorized platforms for reserving Hajj packages for domestic pilgrims (Saudi citizens and residents) are the "Masar" electronic portal, available on the official website (https://masar.nusuk.sa), and the "Nusuk" App. The Ministry further affirms that any offers or information from unofficial sources are misleading and are not affiliated with the Ministry or its authorized partners. Pilgrims are strongly advised to verify the authenticity of information and avoid falling victim to fraudulent advertisements or Hajj offers.

The Ministry provides a 24/7 multilingual support service, the "Enayah Guest Center," for inquiries and reports. Pilgrims can reach the Center through the domestic hotline 1966 (within Saudi Arabia), International hotline +966920002814 (outside Saudi Arabia), or email: care@haj.gov.sa. This comes in line with the Ministry's commitment to serving the Guests of Allah and ensuring they can perform their Hajj rituals with ease and tranquility.

10 Shawwal 1446 AH - 8, April 2025







Press Release

The Ministry of Hajj and Umrah

Warns Against Attempting Hajj Without a Permit

The Ministry of Hajj and Umrah has emphasized that anyone wishing to perform Hajj this year (1446 AH) must obtain a Hajj permit through the Nusuk platform, in coordination with the unified digital platform for issuing Hajj permits (Tasreeh Platform). The Ministry stressed the importance of adhering to regulations and instructions to ensure the safety of the Guests of Allah and to allow them to perform Hajj with ease and tranquility.

The Ministry clarified that no type of visa allows its holder to perform Hajj except for the official Hajj visa, and that attempting to perform Hajj without a permit is a violation of Hajj rules and regulations.

It also warned against fraud and scams involving fake Hajj programs, which are promoted through misleading advertisements on social media offering accommodations and transportation within the holy sites. The Ministry urged the public to report such violations by calling 911 in the regions of Makkah, Riyadh, and the Eastern Province, or 999 in other areas of the Kingdom of Saudi Arabia. Reports of suspicious advertisements can also be filed with authorities in any country. Additionally, the Ministry noted that the last day for Umrah visa holders to leave the Kingdom of Saudi Arabia is Tuesday, 1st of Dhul-Qi'dah 1446 AH (April 29, 2025), in preparation for the Hajj season.

20 Shawwal 1446 AH corresponding to April 2025 ,18 AD





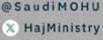




Follow Hajj rules and regulations so that the Guests of Allah

may perform their rituals with complete ease and tranquility









Be Aware

No Hajj Without a Visa

A Hajj visa must be issued before arriving in the Kingdom. Holders of the following visas are not allowed to perform Hajj:

Visit visa

Tourist visa

Work visa

Transit visa

And others







The Grand Mufti of Saudi Arabia has spoken unequivocally: performing Hajj without a permit is not just discouraged – it's a flagrant violation of morality and Shariah law.

Here's the mandate:

STRICTLY

 adhere to official regulations and security protocols

SECURE

 your Hajj permit before entering the holy sites

COMPLY

with vaccination mandates from the Ministry of Health

These regulations are not optional; they are imperative.

They're carefully considered to ensure your safety,

comfort, and the sanctity of the pilgrimage.





