BenQ Singapore Recalls GV31 Portable Mini Projector Due to Possible Overheating and Fire Risk

BenQ Singapore is recalling all GV31 Portable Mini Projectors. This recall is due to a battery overheating issue. This problem may cause a fire hazard.

Consumers who own a GV31 Portable Mini Projector, should stop using it immediately.

To learn more, please scan the QR code below or visit the BenQ website. You can apply for:

- a free battery service and firmware update; or
- a free upgrade to a GV32 projector.



If you have questions about this recall, please contact BenQ's customer support at benqsupport.sg@benq.com or via WhatsApp at +65 9724 2149.