

National HIP Best Adopter Award IMH NGEMR Implementation



IMH NGEMR (Next Generation Electronic Medical Record) team, headed by Dr Eu Pui Wai, then CCIO (Chief Clinical Informatics Officer), led the OCI (Office of Clinical Informatics) team, to implement NGEMR. NGEMR is part of the national system to use EPIC in NHG and NUHS cluster. EPIC had received many accolades and awards especially in the United States. IMH, being the only specialty psychiatric hospital in Singapore, had to customise EPIC to a certain extent. This involved the OCI team, with the help of NHGHQ (National Healthcare Group Headquarter) and Synapxe, to make it come to fruition.



Later on in IMH's journey to launch NGEMR, the implementation became Big3 with 2 other national systems (NHIPS and NBS) to go-live together with NGEMR. This added to the challenge of implementation. IMH became the first brown-site institution to go live with the Big3 systems.

