



**Singapore Healthcare Management 2021**

# GO WITH THE FLOW - VIRTUAL MAKES WONDER

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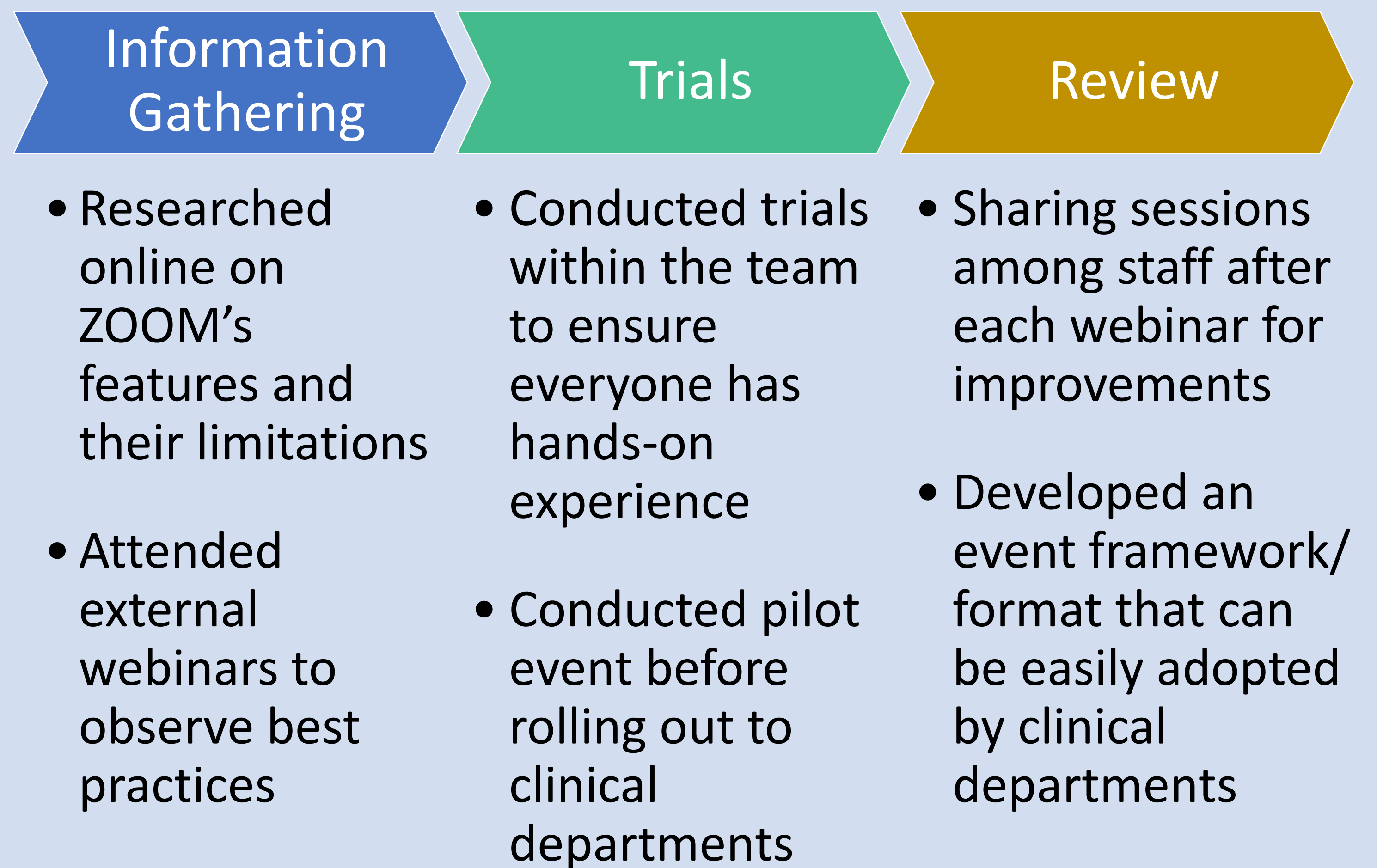
## INTRODUCTION

Continuing Medical Education (CME) is a requirement for all doctors to maintain, develop and increase their knowledge, skills and professional performance as a doctor.

The COVID-19 pandemic has led to safe management measures being put in place, disrupting many work processes and operations including learning. Face-to-face CME activities become a greater challenge.

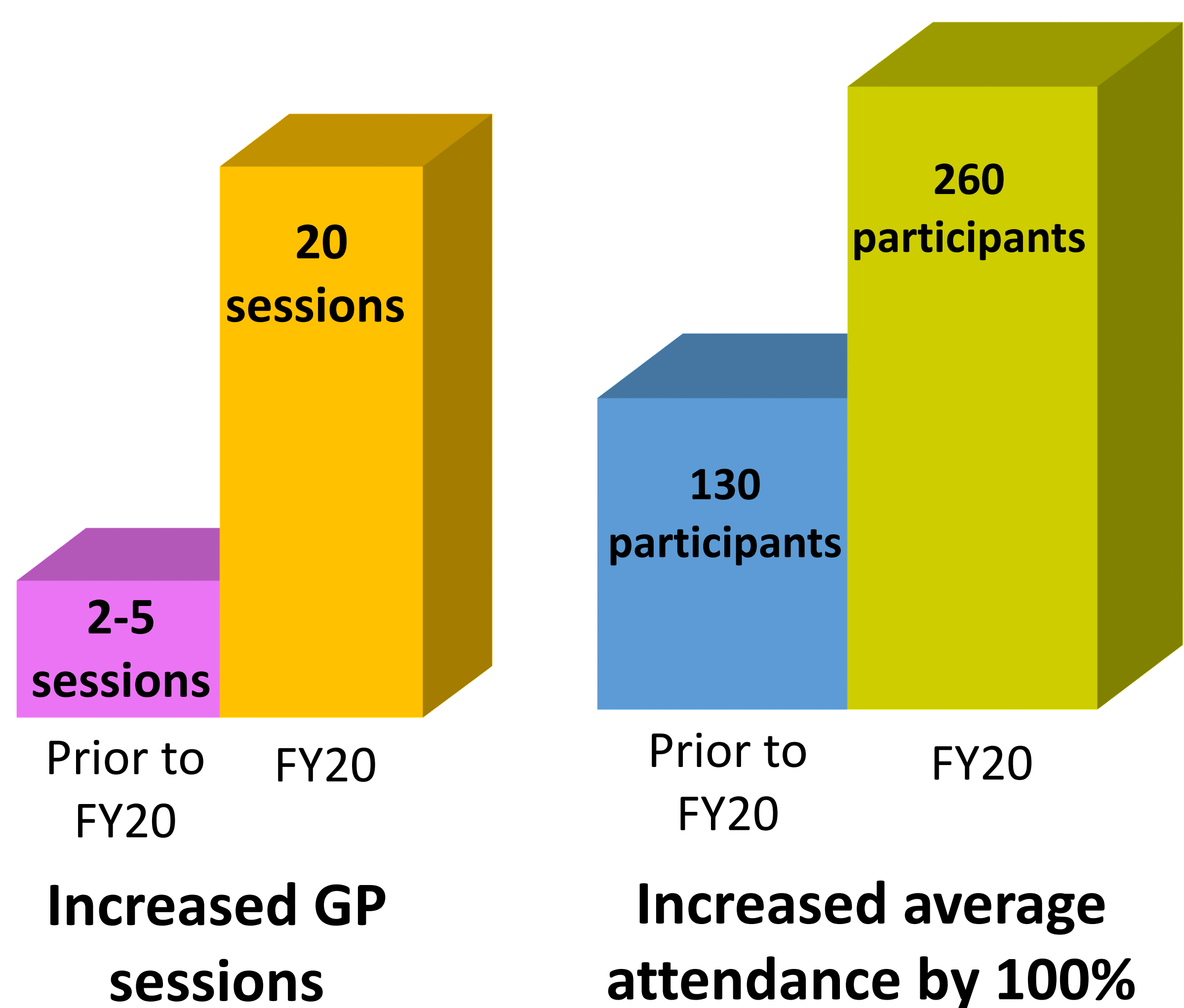
To ensure CME can be delivered effectively under such conditions, the team explored and made use of the available resources to establish virtual programmes so that institutions-interdepartmental exchange of knowledge and experience can continue.

## METHODOLOGY

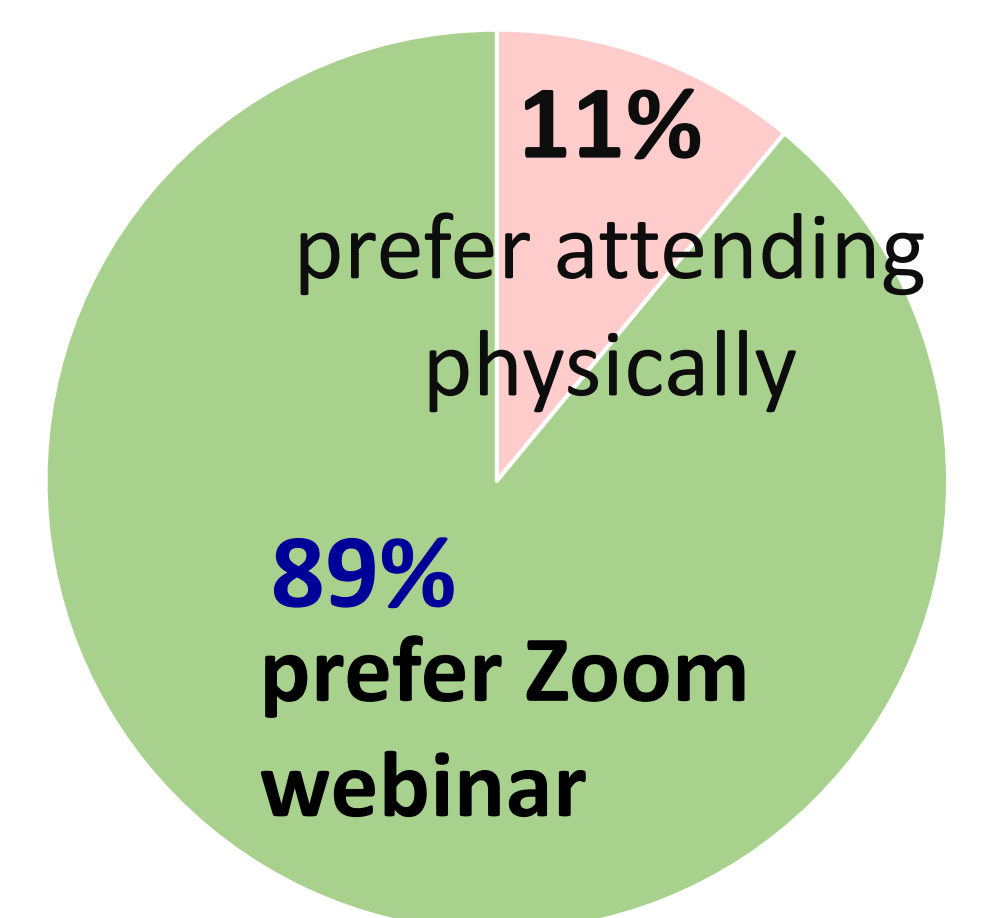


**Zoom platform was adopted as the main tool to use since it was made available by iHIS for staff use and participants can create individual free account easily.**

## RESULTS



Participants' feedback responses on Zoom webinar versus attending physically for future GPCMEs



Enhance collaborative effort among team members, acquire new skills and enhance performance

Provides opportunity to reach out to international audiences, increase reputation of SGH and awareness of clinical services offered



## CONCLUSION

Being open-minded, having good communication and collaboration are key factors when working together in a team so as to learn, unlearn and relearn from one another.

Both independent and teamwork, and hybrid learning solutions contribute towards a successful team and achieving the best learning outcomes.

