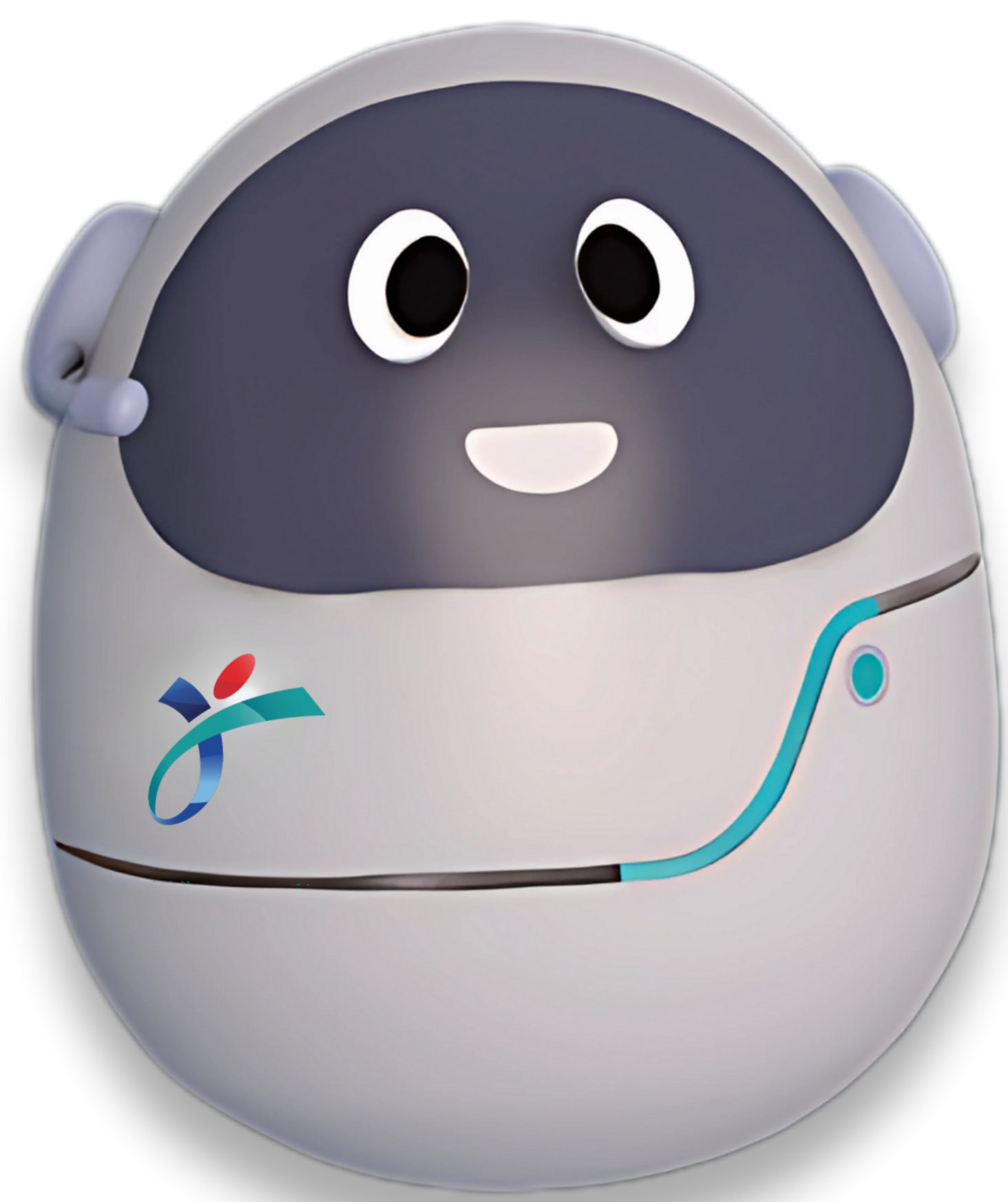


NHG HealthBot

Enhancing Residents' and Patients' Service Experience through Generative AI



I'm a **multilingual** chatbot with **generative AI** capabilities designed to assist residents with NHG-related general queries!

I aim to cut through the clutter and be your go-to guide, be it navigating information or performing healthcare transactions.

HELPING OUR RESIDENTS



Enhances user experience

Provides quick, tailored responses and recommendations.



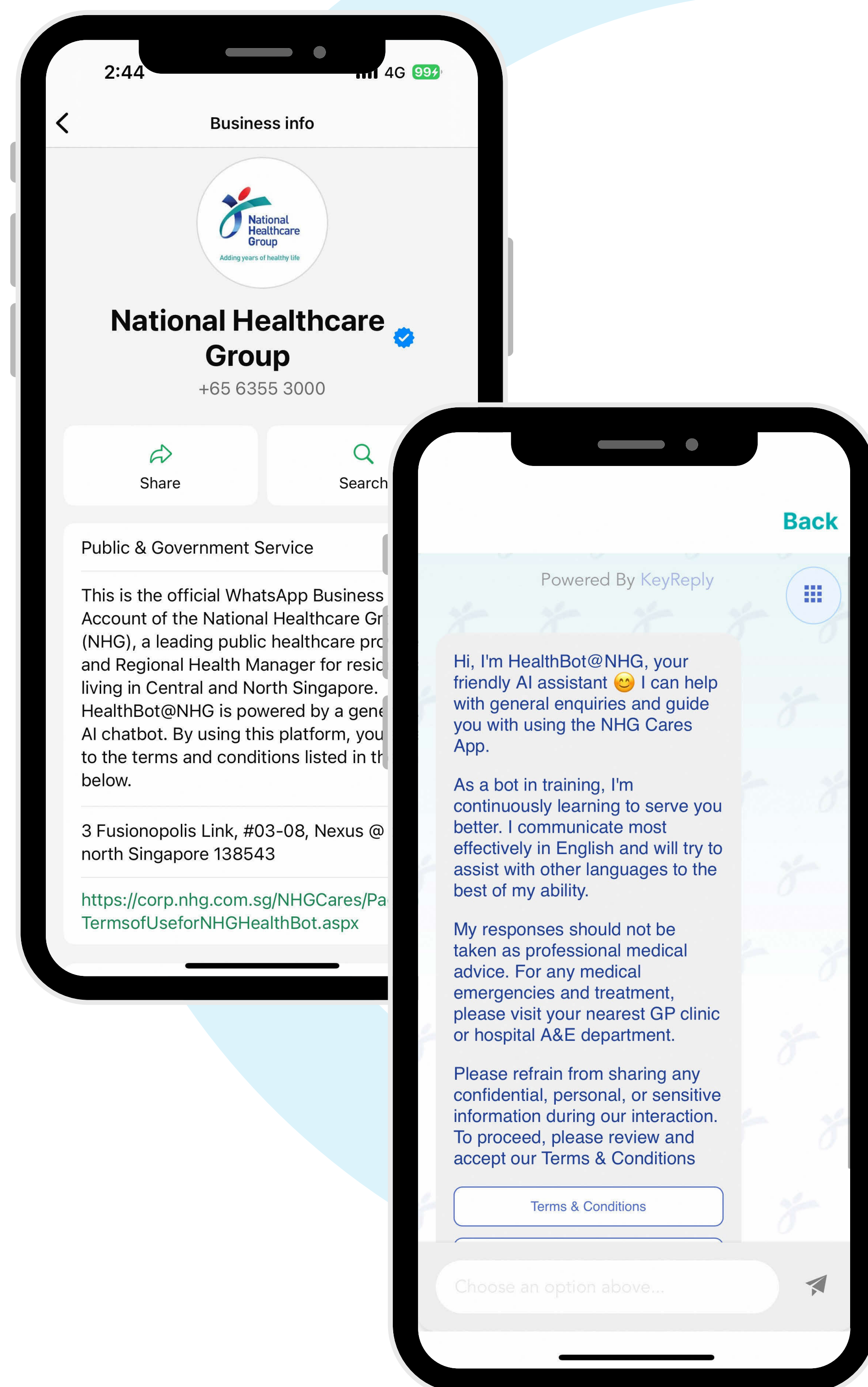
Improves resident engagement

Access via **NHG websites**, **NHG Cares App** and **WhatsApp Business**, and stay informed by subscribing to NHG news.



Supports call centre operations

Residents receive more efficient service from agents redirected to handle transactional requests that require personalised attention.



Help us make the NHG HealthBot smarter and more helpful for everyone. Share your thoughts and be part of the journey to better healthcare!



Scan to experience NHG HealthBot on WhatsApp!