

# Digitalisation Journey of AWWA Active Ageing Centre

## Team Members

AWWA Health and Senior Care's Management Team, IT Team, Centre Managers and Programme Staff



Digitalisation of seniors' experience and recording of clients' data and attendance

### Reason

Long man-hours spent on manual tabulation and creation of physical and digital records, leading to potential for inaccuracy.

### Project Details

#### *How it is done?*

Sought support of like-minded developer to enhance system for automation of client attendance management and report generation for staff, and develop self-check-in system for clients.

#### *What was done?*

- ✓ Embarked on digitalisation journey for AAC with the attendance management system: Aurora Care
- ✓ **Backend:** An automated attendance taking and event management system with functions:
  - Tracking of clients' daily attendance and activity attendance
  - Recording of home visit and befriending visit logs
  - Instant report generation
  - Data analysis on clients' attendance and client profile
- ✓ **Front-facing:** Senior can self check-in their attendance by scanning their membership card printed with a unique bar code. Seniors can also select their attendance for events via the tablet.



*Barcode scanner attached to tablet with simple interface.*

## **Project Outcomes**

- Estimated man-hour saving for staff: 8 hours/week.
- Client Empowerment: Clients are excited, empowered, and feel a sense of ownership as they check-in to the centre space. They remind and help one another with the use of technology.
- Digital Literacy: For some, this is their first encounter with the use of digital solutions.
- Going paperless: Reduced physical records and physical storage.

## **Conclusion**

### ***What's the current status?***

System is a key part of daily operations of the centre.

### ***What's next?***

AWWA Health and Senior Care will be embarking on developing a holistic client database management system integrated across the continuum of care services offered by AWWA.