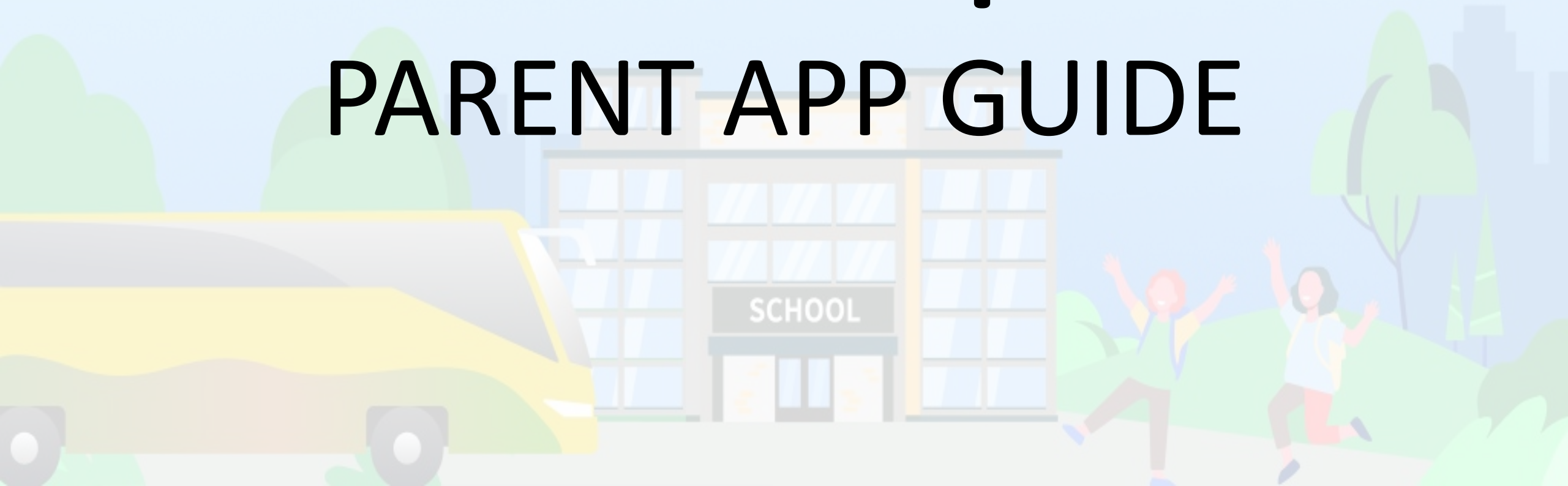
SFX Transport

PARENT APP GUIDE



Download App

Please download our app from the Apple App Store or Google Play Store. You can search for “SFX Schoolbus" or scan the QR code provided below.

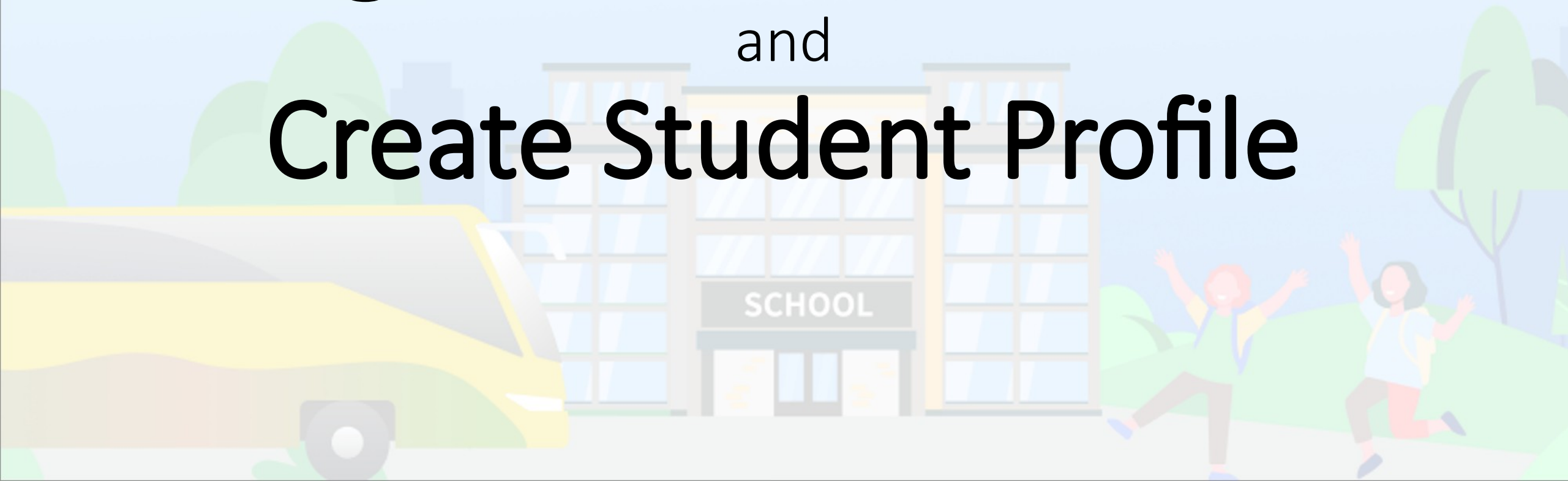
Android Version

IOS Version

Register Parent Account

and

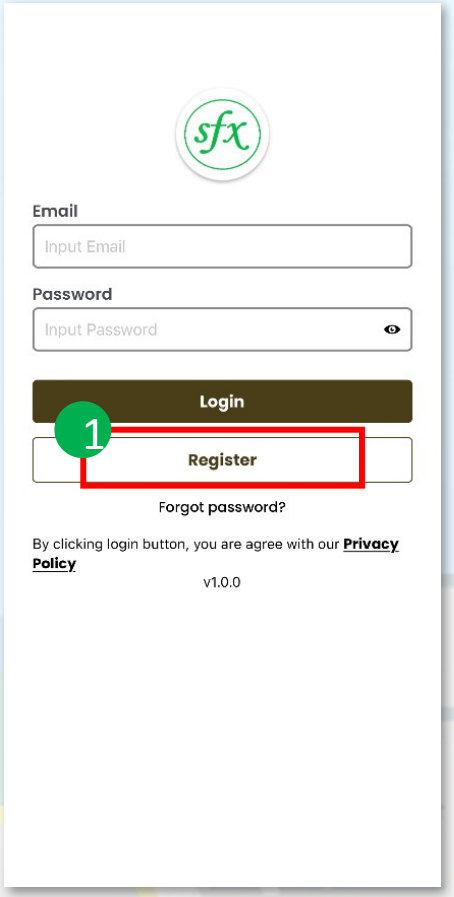
Create Student Profile

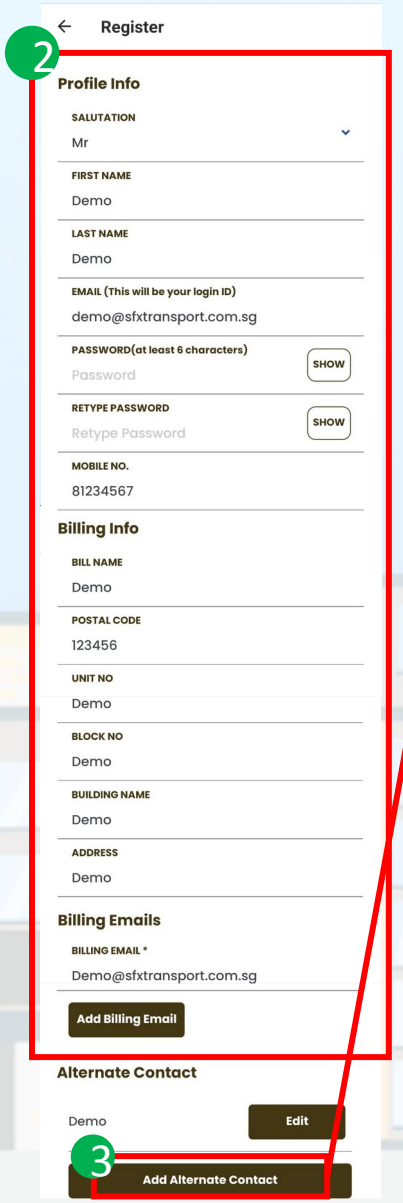


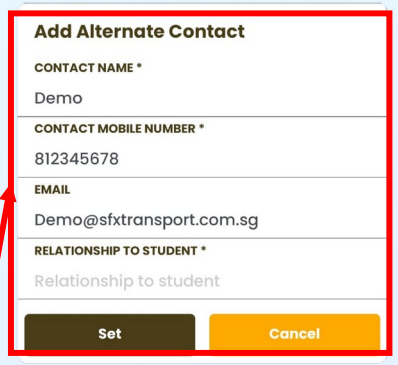
Register Parent Account/ Log in

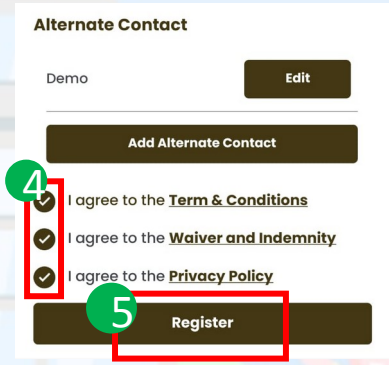
If you are a first-time user, please follow the steps below to register your account:

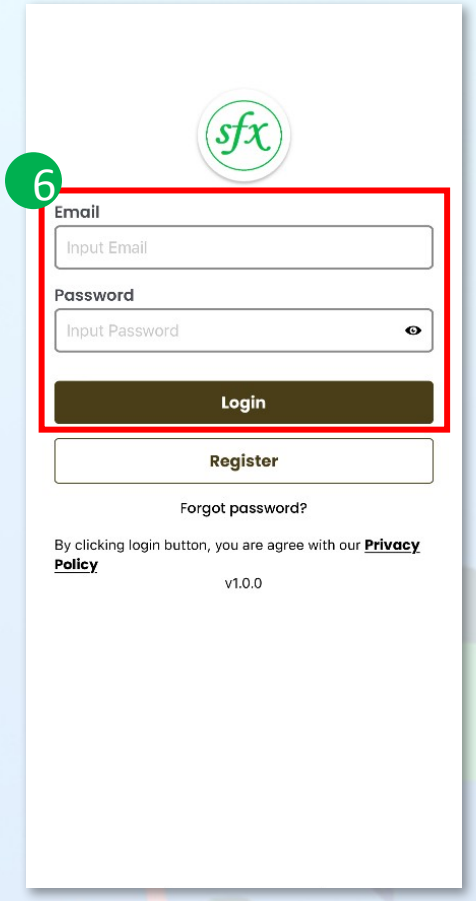
1. Click the 'Register' button.
2. Provide necessary details.
3. Include an 'Alternate Contact' (mandatory field).
4. Read and click if you agree to the Terms & Conditions, Waiver and Indemnity, and Privacy Policy by ticking the respective boxes.
5. Click 'Register'.
6. Login with your registered account.







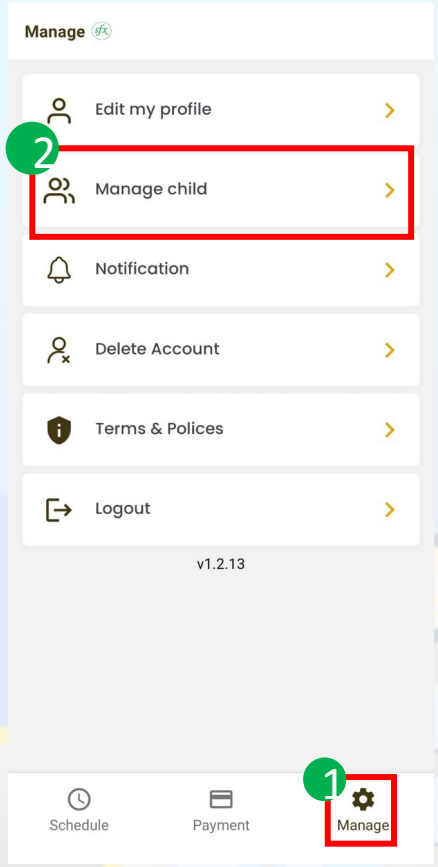


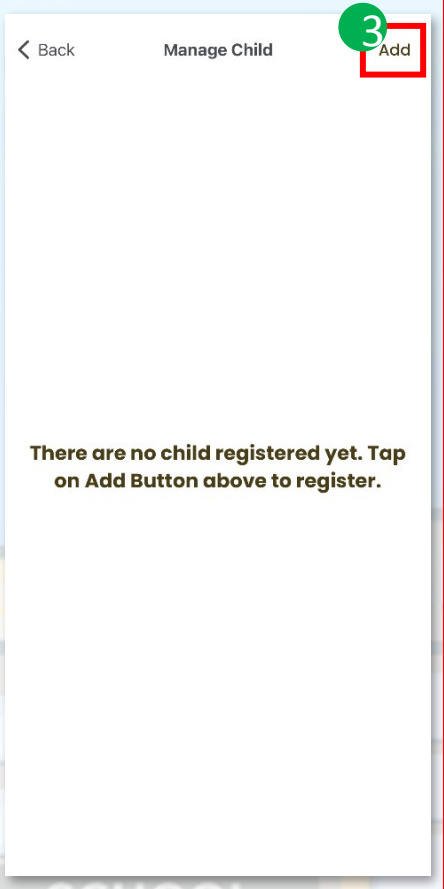


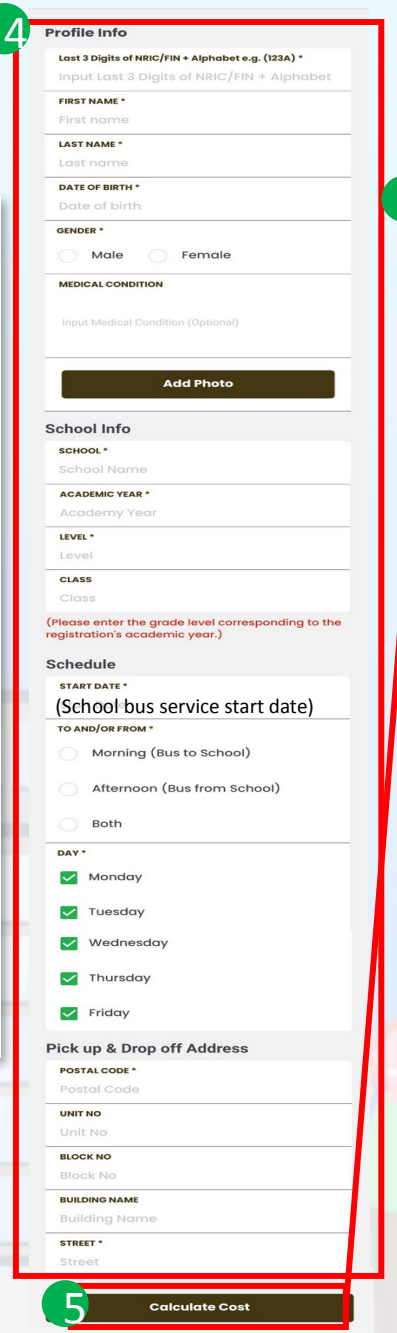
Create Student Profile

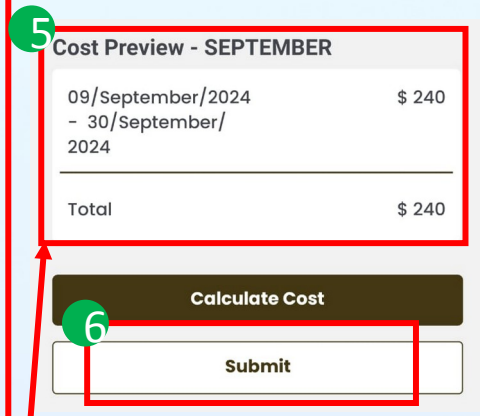
To add your child's profile, please follow these steps:

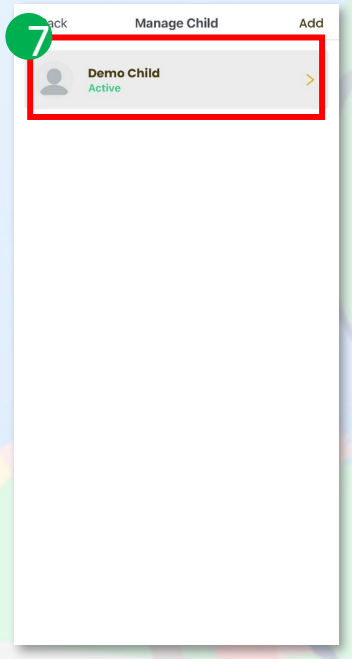
1. Select 'Manage' tab.
2. Select 'Manage child'.
3. Click the 'Add' button located at the top right corner.
4. Input the necessary details.
5. Click 'Calculate Cost' and you will see the monthly bus fare.
6. Complete the process by clicking 'Submit'.
7. Student profile created.







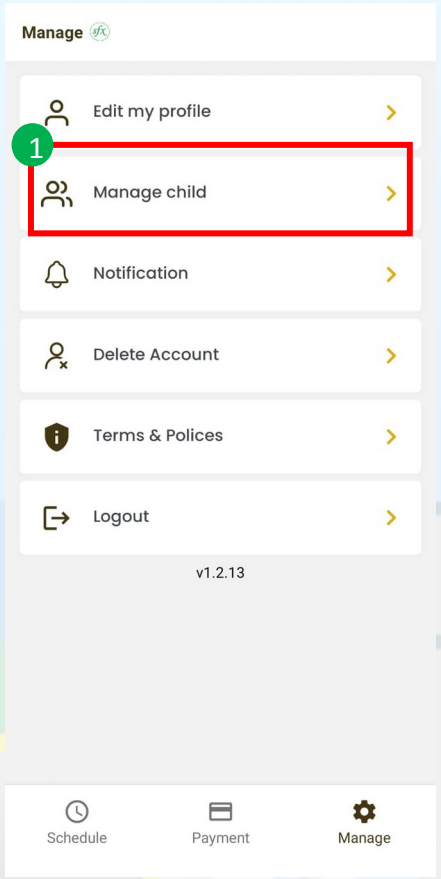


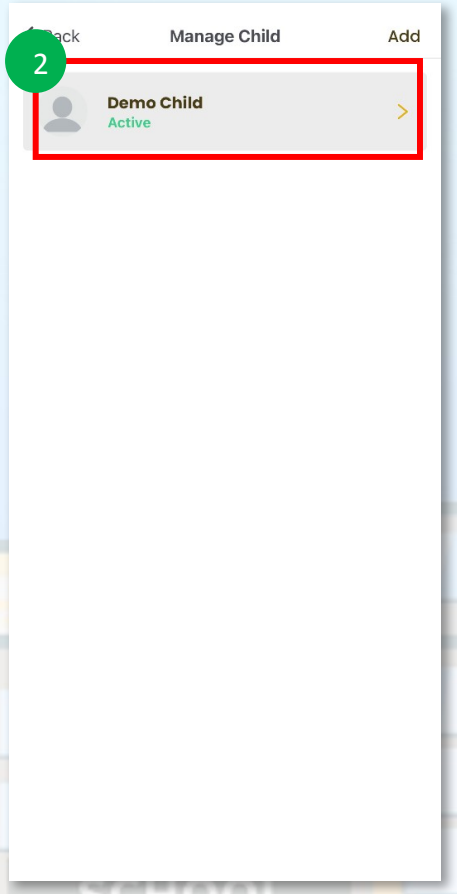


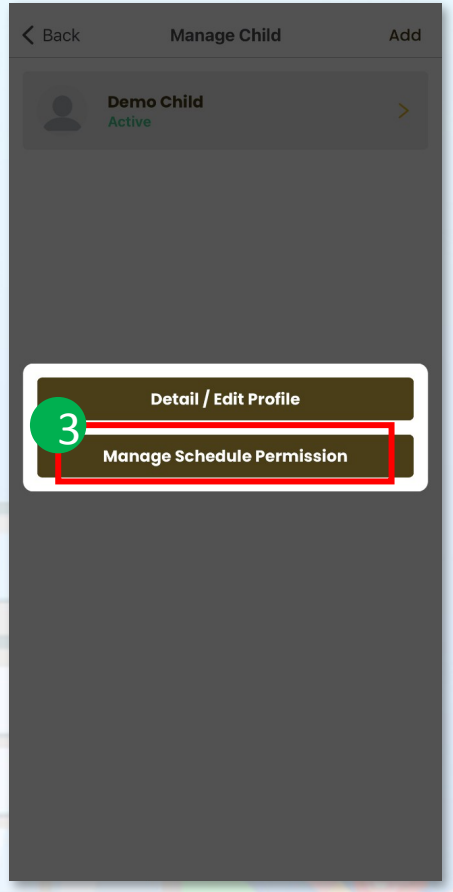
Share Permission

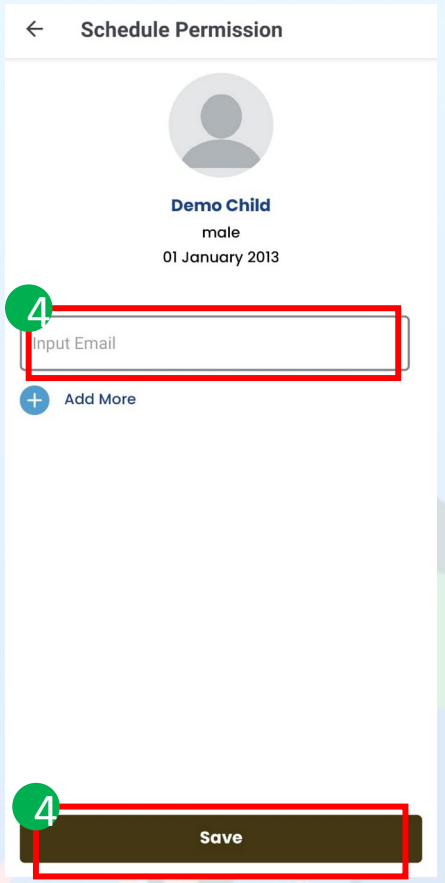
To share your child's **schedule details** to another parent's account, follow these steps (please ensure that the recipient parent's account is registered before proceeding):

1. Navigate to the 'Manage Child' tab.
2. Click on your pre-registered child.
3. Choose 'Manage Schedule Permission'.
4. Enter the email address of the parent who you want to share, then save.



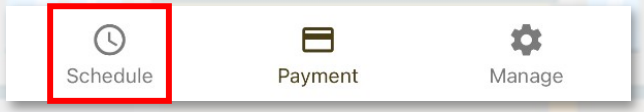






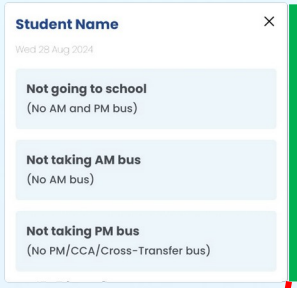
App Functions (Part 1)

Schedule

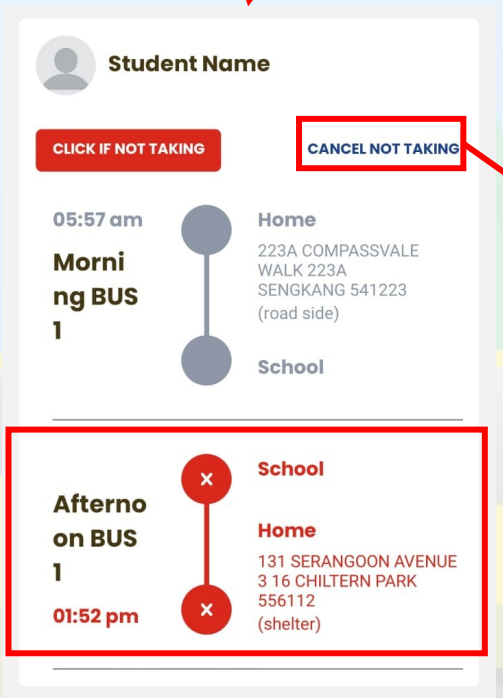


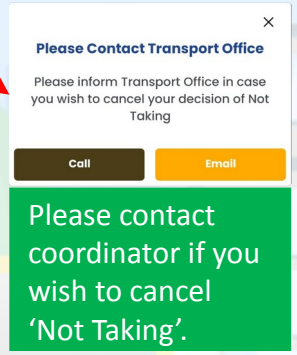
Schedule

Click ‘CLICK IF NOT TAKING' if your child doesn't use the bus.

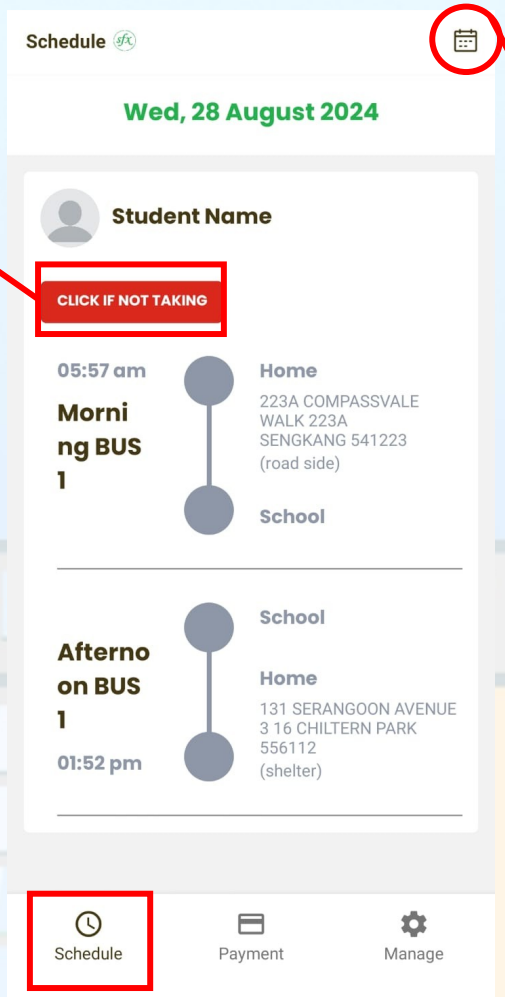


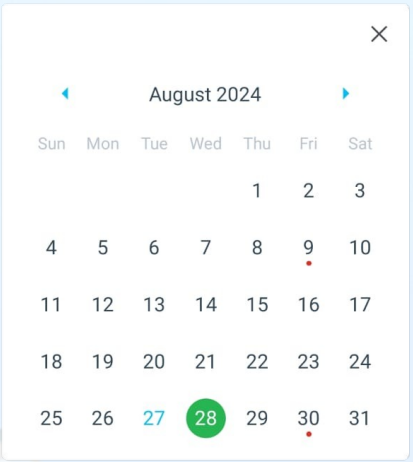
Select which section that your child is not taking.





Please contact coordinator if you wish to cancel ‘Not Taking’.

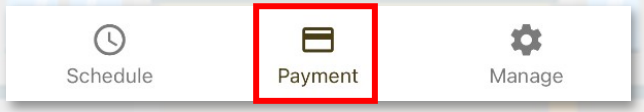




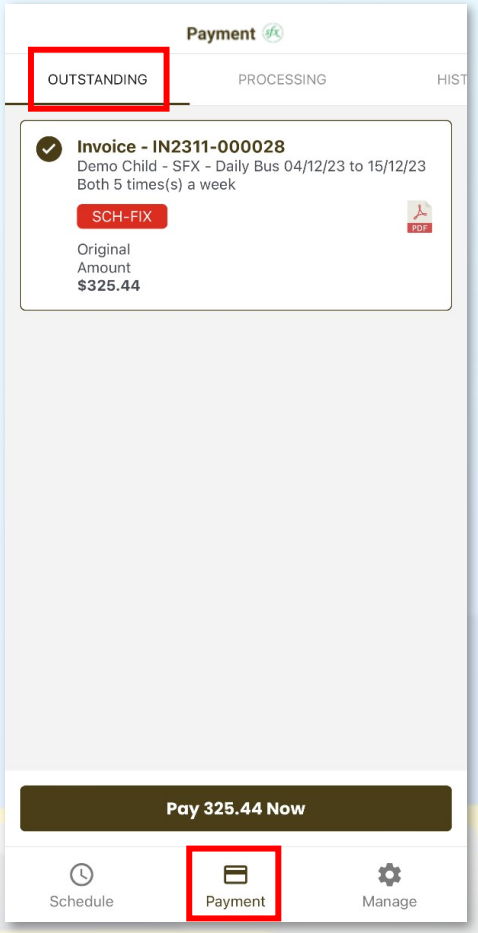
View child’s bus schedule for a selected date.

App Functions (Part 2)

Payment

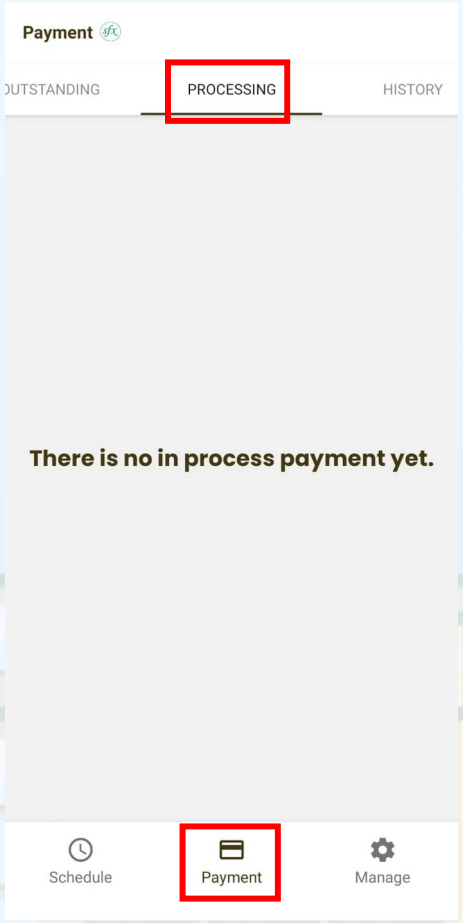


Payment



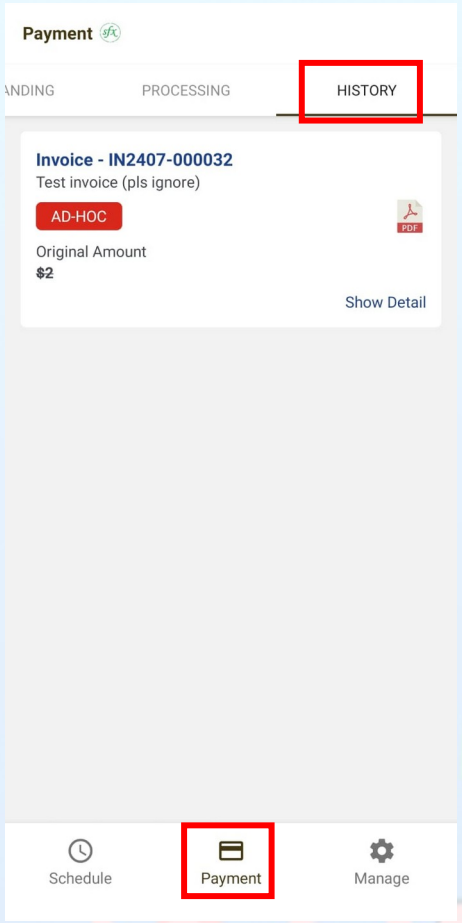
Outstanding:

Review unpaid invoices.
Please request instruction video for payment from coordinator if you need.



Processing:

Check pending or interrupted payments.



History:

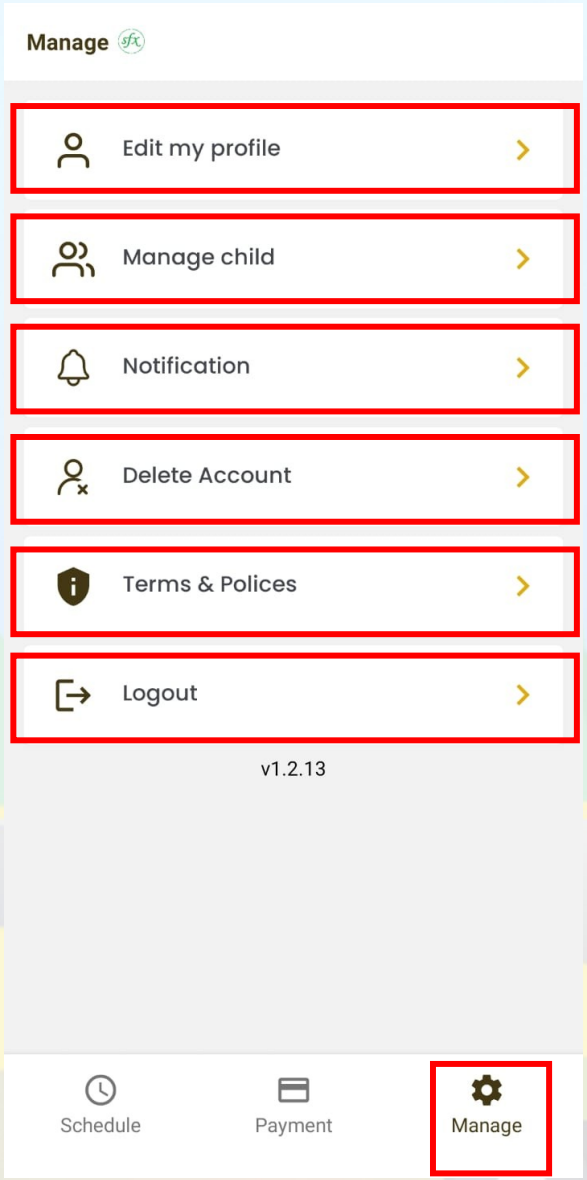
View invoices that have been paid.

App Functions (Part 3)

Manage



Manage



Edit my profile: For parent to edit profile information.

Manage child: Please refer to page 5.

Notification: Notifications regarding school bus service will be sent through this section.

Delete Account: Please DON'T click this unless your child is not taking our school bus anymore.

Terms & Policies: Terms & Conditions regarding school bus service.

Logout: Log out from current account.

Thank You

