



MINISTRY OF HEALTH  
SINGAPORE

MH 78:44/1

MOH Circular No. 87/2023

12 Dec 2023

Licensees of Acute Hospital Service and Community Hospital Service (“**Licensees**”)

## **NOTICE OF ISSUANCE OF LICENCE CONDITIONS UNDER THE HEALTHCARE SERVICES ACT (HCSA)**

The Director-General of Health intends to issue additional conditions to your licence granted under the HCSA (“**Licence**”) by imposing two (2) sets of licence conditions (“**LCs**”) under Section 13(1) of the Healthcare Services Act 2020<sup>1</sup>. The LCs are the LCs for Acute Hospital Service Licensees and LCs for Community Hospital Service Licensees which are applicable to Acute Hospital Service licensees and Community Hospital Service licensees respectively. Please refer to **Annex A** for the LCs applicable to the licensable healthcare services (“**Services**”) you are providing and ensure that you and your personnel are familiar and comply with these LCs when providing the healthcare services. The full list of Licence Conditions can be found on <https://www.moh.gov.sg/hcsa/resources>.

2. These LCs will apply to all persons which have been licensed under the HCSA to provide the abovementioned Services, and are intended to provide further clarity on the requirements to ensure the safe and effective provision of Services by Licensees, including any specified services provided as part of the Service. All other conditions of your Licence that have been imposed before the date of this notification shall remain unchanged and in full force and effect (unless superseded), and these LCs shall be read and construed with the requirements stipulated in the HCSA and its Regulations [including but not limited to the Healthcare Services (General) Regulations 2021, the

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<sup>1</sup> Section 13(1) of the Healthcare Services Act 2020:

13.—(1) In granting a licence to any person or renewing any licence, the Director-General may impose any conditions that the Director-General considers requisite or expedient having regard to the purposes of this Act.



Ministry of Health, Singapore  
College of Medicine Building  
16 College Road  
Singapore 169854  
TEL (65) 6325 9220  
FAX (65) 6224 1677  
WEB [www.moh.gov.sg](http://www.moh.gov.sg)

Healthcare Services (Advertisement) Regulations 2021] and the relevant Service Regulation(s).

3. In line with the launch of EatSafe Singapore on 6 Jul 2022 (see **Annex B**), the EatSafe standards, such as the implementation of the International Dysphagia Diet Standardisation Initiative (“IDDSI”) framework<sup>2</sup>, will be enforced from **1 July 2024 onwards**.

4. A breach of the LCs may result in regulatory actions being taken against licensees under section 20 of the HCSA, including but not limited to —

- (a) suspension or revocation of the licensee’s Licence;
- (b) shortening the term of the licensee’s Licence;
- (c) a direction requiring the licensee to rectify the contravention, or prevent a recurrence of the contravention; and/or
- (d) a direction requiring the licensee to pay a financial penalty.

5. Pursuant to Section 14(2) of the HCSA, you may submit written representations to the Director-General of Health with respect to the proposed Licence Conditions described above within 14 days (excluding the date of this notification) of this notification at [HCSA\\_Enquiries@moh.gov.sg](mailto:HCSA_Enquiries@moh.gov.sg). Please note that any correspondence from you requiring further information or clarification does not constitute a written representation.

6. Should you require any further information or clarification, please email us at [HCSA\\_Enquiries@moh.gov.sg](mailto:HCSA_Enquiries@moh.gov.sg).



PROFESSOR KENNETH MAK  
DIRECTOR-GENERAL OF HEALTH  
MINISTRY OF HEALTH

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<sup>2</sup> Requirements relating to the implementation of the IDDSI framework are laid out in paragraphs 7.2 and 7.3 of the LCs for Acute Hospital Service Licensees and paragraphs 6.1 and 6.2 of the LCs for Community Hospital Service Licensees.

## ANNEX A: LIST OF LICENCE CONDITIONS APPLICABLE FOR ACUTE HOSPITAL SERVICE AND COMMUNITY HOSPITAL SERVICE LICENSEES

S/N	Licensable Healthcare Services	Applicable Licence Conditions
1	Acute Hospital Service and Community Hospital Service	Licence Conditions for All Licensees Relating to Immunity against Measles and Diphtheria for Personnel in Healthcare Institutions
		Licence Conditions for Licensees Providing or Intending to Provide Simple in Vitro Diagnostic Tests
		Licence Conditions for Mortality and Morbidity Review
		Licence Conditions for Serious Reportable Events
		Licence Conditions on Case Reviews by Clinical Ethics Committees
		Licence Conditions on Licensees Providing or Intending to Provide Restricted Services
		Licence Conditions on the Provision of Luxturna (Voretigene Neparvovec) As a Treatment Option for Patients
		Licence Conditions on the Retention Periods of Patient Health Records
		Licence Conditions on Vaccine Cold Chain for Licensees Involved in the Handling, Storage and/or Transport of Vaccines
		Licence Conditions for Licensees Providing or Intending to Provide Blood Transfusion Service
		Licence Conditions for Outpatient Medical Service, Outpatient Dental Service, Outpatient Renal Dialysis Service, Acute Hospital Service, Community Hospital Service, Contingency Care Service Licensees Providing or Intending to Provide COVID-19 Vaccination
		Licence Conditions for Providing or Intending to Provide Emergency Life Saving Measures
2	Acute Hospital Service	Licence Conditions for Acute Hospital and Outpatient Medical Service Licensees Providing or Intending to Provide Artificial Insemination Procedures
		Licence Conditions for Acute Hospital Service and Ambulatory Surgical Centre Service Licensees Providing Cataract Surgery
		Licence Conditions for Acute Hospital Service and Outpatient Medical Service Licensees Providing or Intending to Provide Organ Transplant Service
		Licence Conditions for Acute Hospital Service Licensees Providing or Intending to Provide Specialised and Intensive Care Services to Neonates

S/N	Licensable Healthcare Services	Applicable Licence Conditions
		Licence Conditions for Acute Hospital Service, Ambulatory Surgical Centre Service and Outpatient Medical Service Licensees Providing or Intending to Provide Proton Beam Therapy
		Licence Conditions for Acute Hospital Service, Ambulatory Surgical Centre Service and Outpatient Medical Service Licensees Providing or Intending to Provide Radiation Oncology and Radiation Therapy
		Licence Conditions for Acute Hospital Service, Ambulatory Surgical Centre Service, and/or Outpatient Medical Service Licensees Providing or Intending to Provide Treatment for Sexual Sterilisation
		Licence Conditions for All Acute Hospital Service, Outpatient Dental Service and Outpatient Medical Service Licensees Administering or Intending to Administer Cell, Tissue and Gene Therapy Products Manufactured in-House by Healthcare Institutions
		Licence Conditions for Licensees Providing or Intending to Provide Treatments to Terminate Pregnancy
		Licence Conditions on Peer Review Learning
		Licence Conditions for Acute Hospital Service Licensees
3	Community Hospital Service	Licence Conditions for Assisted Reproduction Service, Radiological Service, Outpatient Medical Service, Outpatient Dental Service, Nuclear Medical Service, Ambulatory Surgical Centre Service, Community Hospital Service and Contingency Care Service Licensees Providing or Intending to Provide (1) Sedation; or (2) General Anaesthesia
		Licence Conditions for Community Hospital Service Licensees

## ANNEX B: EATSAFE SINGAPORE CIRCULAR

MOH Circular for the Launch of EatSafe Singapore	 MOH Cir No 82_2022_6Jul22_EatSai
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