User Guide for PRS login with Google Authenticator 2FA

Version 1.0

Revision History

Version	Summary of Change	Release Date
1.0	First Release	2nd September 2020
1.1	Singpass & Corppass brand logo refresh changes	20th March 2021

Contents

1   OVERVIEW

1. The target audience of this document is Non-Singpass Eligible (PRS) User.

2. If you are Singpass Eligible User, you are required to login to PRS using your Singpass. Please click here to check whether you are eligible for Singpass.

3. 2-Step Verification (2FA) is required to login to Professional Registration System (PRS) using Professional Registration Number (PRN).

1.1   Definitions, Acronyms, and Abbreviations

Terms	Description
2FA	2 Factor Authentication
AHPC	Allied Health Professional Council
FIN	Foreign Identification Number
GA	Google Authenticator
HPE	Health Professional Entity
NRIC	National Registration Identification Card
OOB	Optometrists & Opticians Board
PRS	Professional Registry System
SDC	Singapore Dental Council
SMC	Singapore Medical Council
SNB	Singapore Nursing Board
SPC	Singapore Pharmacy Council
TCM	Traditional Chinese Medicine Practitioners Board
TOTP	Time-based One Time Password

**2   2-STEP VERIFICATION FOR NON-SINGPASS ELIGIBLE (PRS) USER**

2.1 Google Authenticator Application

The application for Google Authenticator (GA) is auto-created by the system during pre-registration and is auto-approved except for SNB and OOB Professional boards which need to review the application and approve manually.
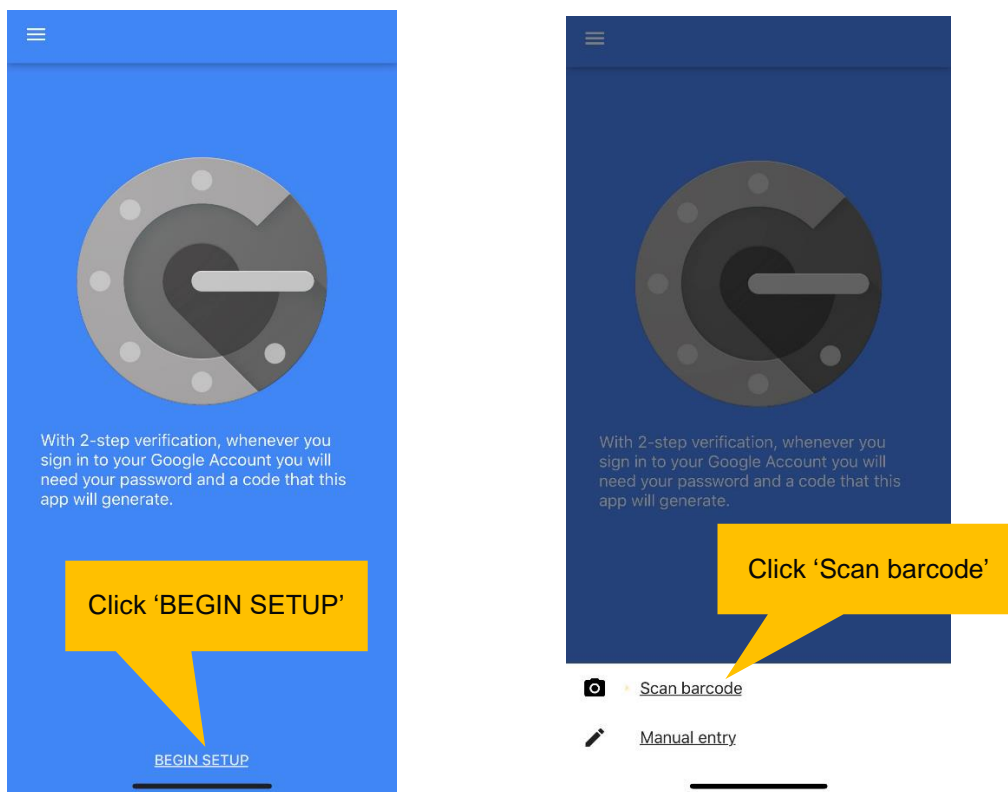
2.2 Google Authenticator Setup

Step 1: Install the Google Authenticator app into your mobile.
* Google Authenticator can be downloaded from 'App Store' for Apple devices or 'Google Play Store' for Android devices.
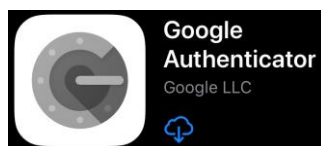
Step 2: Launch the Google Authenticator app then click 'BEGIN SETUP' link
Step 3: Click 'Scan barcode' link

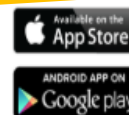
Step 4: Scan the QR code found in GA Registration Form.
Step 5: Key-in the generated 6-digit TOTP to link the device. Then click 'Submit' button to proceed.

Once the Google Authenticator device has been successfully linked to PRS, an Acknowledgement message will be displayed as shown below.

2.3 Google Authenticator Application Auto Approval

- GA Application Auto Approval is applicable for SMC, SPC, SDC, TCMPB, AHPC.

    Step 1: Go to PRS Pre-application site and complete the pre-application process
    If you wish to set-up Google Authenticator at Pre-application stage, please refer to
    '**2.2 Google Authenticator Setup**'
    Step 2: Login to PRS internet site and select login as
    professional or applicant with Temporary Registration Number (X-number)

    Step 3: Click "here" to log in with your PRS account.

This site is best viewed using IE 8 and above.

For users unable to login using Singpass, please click here

Step 4: Login with your PRS account. Then click 'Login' button to proceed.

With effect from ▓▓▓▓▓▓▓▓▓▓, we will be adopting Google Authenticator (GA) as the 2-Step Verification (2FA) to protect your login to the Professional Registration System (PRS). We will be ceasing new applications for OneKey tokens. Existing users may continue to use their OneKey token to generate the OTP until 31st March 2021 before the mandatory usage of GA, or opt to setup 2FA for GA at any point in time before 31st March 2021. Please note that once you have opted to switch over to GA, your OneKey token will no longer be valid.

For Singpass Eligible User: Click here for more information on how to setup your 2FA.

For Non Singpass Eligible User: Click here for more information on how to setup your 2FA for GA.

User ID ?	[ ]
Password	[ ]

Login   Reset Password

Go back to Main page

Step 5: After successful login using PRS account, you will be prompted to key-in the 6-digit TOTP generated by Google Authenticator mobile application.
Once you have keyed in the 6-digit TOTP, click 'Submit' button to proceed.

Launch the Google Authenticator app to generate the 6-digit TOTP

≡   Authenticator   +   ✏

MOH-PRS

405 501 ◄ Generated 6-digit TOTP
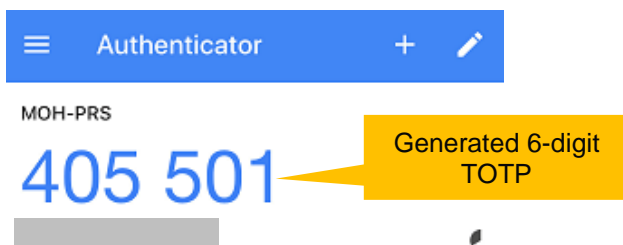
GA 2FA Verification page

Please Enter One Time Pin

PIN   [   ] ◄ Enter TOTP

Submit

Click here to send verification email to re-link Google Authenticator

2.4 Google Authenticator Application Manual Approval

- GA Application Manual Approval is applicable for SNB and OOB

  Step 1: Go to PRS Pre-application site and complete the pre-application process
  Step 2: Login to PRS internet site and select login as
      professional or applicant with Temporary Registration Number (X-number)
  Step 3: Click "here" to log in with your PRS account.

This site is best viewed using IE 8 and above.

Log in with singpass

You need **singpass** 2FA to file taxes & access over 100 services

To set up your 2FA:
1) Log in to your Singpass account & follow the instructions on the screen
2) A PIN mailer will be mailed to you
3) Activate your 2FA using the mailer

It will take up to 10 working days to set up 2FA. Please plan in advance before transacting online.

Click 'here'

For users unable to login using Singpass, please click here

Step 4: Login with your PRS account. Then click 'Login' button to proceed.

With effect from   , we will be adopting Google Authenticator (GA) as the 2-Step Verification (2FA) to protect your login to the Professional Registration System (PRS). We will be ceasing new applications for OneKey tokens. Existing users may continue to use their OneKey token to generate the OTP until 31st March 2021 before the mandatory usage of GA, or opt to setup 2FA for GA at any point in time before 31st March 2021. Please note that once you have opted to switch over to GA, your OneKey token will no longer be valid.

For Singpass Eligible User: Click here for more information on how to setup your 2FA.

For Non Singpass Eligible User: Click here for more information on how to setup your 2FA for GA.

User ID ?

Password

Login | Reset Password

Go back to Main page

Step 5: After successful login using PRS account, expected next page is as follows:

a. If Google Authenticator application is **not approved yet,** the below message will be displayed.

Your Google Authenticator application is still being processed.
Note: For enhanced security, 2FA (2-step verification) is required when you log in to PRS. You will need to key in a One-Time Password (OTP) generated by Google Authenticator after logging in using your user id and password issued by PRS.

Click this link to go to PRS Homepage

Click here to return to the homepage

b. If Google Authenticator application is **approved,** the below message will be displayed.
To set-up Google Authenticator, press the link 'Click here to setup Google Authenticator 2FA'

For enhanced security, 2FA (2-step verification) is required when you log in to PRS. You will need to key in a One-Time Password (OTP) generated by Google Authenticator after logging in using your user id and password issued by PRS.

Click here to setup Google Authenticator 2FA

Click this link to setup GA

Click here to skip setting up Google Authenticator 2FA